# RESOURCE GUIDE USAG HUMPHREYS 2018

1.



# USAG HUMPHREYS ARMY COMMUNITY SERVICE

This phone directory is designed to assist and refer you to appropriate agencies and resources. Every attempt was made to ensure that the information in this Resource Guide is current and accurate as of 1 September 2018. However, **due to the ever-changing transformation taking place in our community, some information will become outdated or obsolete.** Please submit suggestions and corrections to USAG Humphreys, ACS (Community Resource Guide)
DSN: 757-2363 / CIV: 0503-3357-2363





HUMPHREYS.ARMYMWR.COM



# **ARMY COMMUNITY SERVICE**

THERE ARE TWO LOCATIONS SERVING THE USAG-HUMPHREYS MILITARY COMMUNITY Main ACS DSN: 757-2363 CIV: 05033-57-2363 Bldg. 6400 Suwon ACS DSN: 788-5024 CIV: 05033-88-5024 Bldg. 2200

#### **Army Volunteer Corps**

- "United in Service to the Army"
- Job Skill Training & Career Exploration
- Establish Local References & Network
- Enhance Community Well-being

#### **Army Family Team Building**

- "Connecting Families to the Army- One Class at a Time"
- Standardized, Sequential Training
- Enhances Understanding of Army Culture, Resources, & Challenges
- Strengthens Self-Reliance & Self-Sufficiency

#### **Employment Readiness**

- "Army Spouses: Talented, Global, Diverse Workforce"
- One-on-one Counseling
- Training Opportunities, Internet Access, Copier, and Scanner for Job Search
- · Job Search Preparation, Training & Assistance

#### Family Advocacy Program

"Healthy Families ... Healthy Soldiers"

- Resources to Support Soldier & Family Well-Being & Prevent Spouse & Child Abuse & Neglect
- Victim Advocacy
- Healthy Life Skills, Communication & Relationship Skills
- New Parent Support Program for Expectant and New Parents, Home Visitation & Services.

#### **Relocation Readiness**

"Moving in Your Direction"

- Guidance/Counseling/Training/ Advocacy for Before, During & After a Move
- Newcomers' Orientations & Lending Closet
- Sponsorship Training
- Cross-Cultural Training (English & Korean Language Classes/Immigration)

#### **Army Family Action Plan**

"Your Voice in the Army's Future"

- Provides Real-Time, Quality of Life Info to Leadership
- Improves Quality of Life for Army Families
- Community wide Grass Roots Process

#### **Deployment Readiness**

"Families and Soldiers Ready for Deployment"

- Family Readiness Group Training
- Army Family Personal Preparedness
- Promote Resiliency & Well-being

#### **Exceptional Family Member Program**

"Because Every Family is Unique"

- Multi-Agency Community Coordination
   & Support Groups
- Resource Library
- Recreational Activities

#### **Financial Readiness**

"Mastering Money Management"

- Financial Readiness Training for First Term Soldiers
- Individual Counseling, Classes & Consumer Complaint Assistance
- Army Emergency Relief Program

#### Information & Referral

- "Your One Stop Community Resource"
- Accurate Community Assistance
- Multi-Agency Coordination
- Coordinated Follow-Up Assistance

#### ACS-2-You! Outreach

- Reaching Out into the Community to Bring
   Information 2-You
- Provides Briefings/Classes/Information Tables/ Displays for Unit Trainings, FRG Meetings & Special Events

# **EMERGENCY TELEPHONE NUMBERS**

**Emergency – Off Post** 

031-690-7911

Emergency – On Post 911 (DSN ONLY)

Non-Emergency Desk Sergeant 755-9917 or 755-9918

### Child / Spouse Abuse Reporting

101 from any military phone Off-Post 0503-337-4101

### **Domestic Violence Hotline**

153 from any military phone Off-Post 0503-364-5997

# American Red Cross

DSN: 753-7172 Off-Post 0503-353-7172

#### AER After Hours Emergency Financial Assistance

94-877-272-7337 Off-Post US 1-877-272-7337

### **Sexual Assault Hotline**

158 from any military phone Off-Post 0503-364-5700

<u>Suicide Hotline</u> 118 from any military phone Off-Post 0808-555-118

AER (Army Emergency Relief) DSN: 757-2374 Off-Post 0503-357-2374

Emergency Leave DSN: 753-7327 Off-Post 0503-353-7327

# **TELEPHONE DIALING INFORMATION**

## HOW TO DIAL PHONE NUMBERS LISTED IN THIS PHONE BOOK:

To call any USAG Humphreys or Yongsan 7 digit military phone number (DSN) listed in this phone book from a local cell phone or commercial line, please use this formula:

## 05033 + Last 6 Digits of the DSN phone number

To call any **OSAN AB 784** DSN phone number (DSN) dial **031-661 + last 4 of the DSN number** To call any **OSAN AB 783** DSN phone number (DSN) dial **031-660 + last 4 of the DSN number** To call any **SUWON AB** DSN phone number (DSN) dial **031-220 + last 4 of the DSN number** 

# KOREA OPERATOR ASSISTANCE

Off-Post Operator Assistance 114 To reach an operator from any military installation dial the following: Operator Assistance 0 Directory Assistance 113 US Army Installations 113 US Air Force Installations 411 To reach an operator when calling from off-post dial **0503-323-1110 or 02-7913-1110** To reach an operator when calling from the US dial **011-82-2-7913-1110** 

# LONG DISTANCE CALLS TO and FROM THE UNITED STATES

COLLECT AND CALLING CARD CALLS TO THE U.S.

Collect telephone calls may not be accepted on military telephones (including telephones in living quarters).

To place a call from the US to a military phone, dial 1-011-82-5033+last 6 digits.

To place a call from the US to a cellular phone, dial 1-011-82 + last two digits of prefix

## + rest of phone number

To dial a toll-free 1-800 number from a DSN line, dial 94-800-xxx-xxxx.

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
AIRPORTS			
Incheon Airport Information	032-741-0114	Incheon	Daily: 24 Hours
MAC Terminal (Osan) Space-A Travel	784-1854/6883	Osan/684	Daily: 6:30 a.m9 p.m.
Pet-Quarantine	032-740-2028	Incheon	Daily: 9 a.m5:30 p.m.
AMERICAN RED CROSS	753-7172	6400	Mon-Fri: 8 a.m 5 p.m. Sat-Sun, US Hol: Closed
<b>BUS TRANSPORTATION</b>			·
New Yong Dong Bus Service Desk	736-7110	1740	Mon-Sat: 8 a.m 5 p.m.   Sun, US Hol: Closed Pay bus driver when not opened
CHAPELS			
Freedom Chapel	757-3105	695	Worship Services Hours: https://www.facebook. com/HumphreysChapel/
Pacific Victor Chapel	756-2101	6360	Worship Services Hours: https://www.facebook. com/HumphreysChapel/
<b>Religious Support Office</b>	757-3102	696	Mon-Fri: 9 a.m5 p.m.   Sat-Sun: Closed
Suwon Chapel	788-6000	2205	Call for Worship Service Hours
Warrior Chapel	757-3104	6800	Worship Services Hours: https://www.facebook. com/HumphreysChapel/
CENTRAL ISSUE FACILITY (CIF)	753-3438/3452	616	Mon-Fri: 8 a.m 4:30 p.m. Sat-Sun, US Hol: Closed
<b>CIVILIAN PERSONNEL OF</b>	FICE		·
APF (Appropriated Funds) Human Resources	757-2200	6420	Mon-Fri: 8 a.m. 5 p.m. Sat-Sun, US Hol: Closed
Non-appropriated Funds (NAF) Human Resources	757-2213	6420	Mon-Fri: 8 a.m5 p.m. Sat-Sun, US Hol: Closed
COMMISSARY	757-7019	5730	Sun-Thu:10 a.m7 p.m. Fri: 10 a.m 8 p.m. Sat: 9 a.m7 p.m.
DBIDS	757-4001/4002	6400	Mon-Fri 9 a.m5 p.m.   Sat-Sun: Closed
Korean DMV	031-8024-5525	6400	Mon-Fri: 10 a.m4 p.m.   Sat-Sun, Korean Hol: Closed
DENTAL			
Carius Dental Clinic	737-9206/9207 Emergency Care 010-8972-1164	3020	Mon-Thu: 7:30 a.m4:30 p.m. Fri: 7:30 a.m3:30 p.m.   Sat-Sun, US Hol: Closed
Troop Dental Clinic	737-5129/5130	6370	Mon-Thu: 7:30 a.m4:30 p.m. Fri: 7:30 a.m3:30 p.m.   Sat-Sun, US Hol: Closed
DFACS	·		· ·
Provider Grill		1291	Mon-Fri: 7:30-9 a.m.   11:30 a.m1 p.m.   5-6:30 p.m. Sat-Sun, US Hol: 09:30 a.m 1 p.m.   5-6:30 p.m.
Spartan		6321	Mon-Fri: 7:30-9 a.m.   11:30 a.m1 p.m.   5-6:30 p.m. Sat-Sun, US Hol: 09:30 a.m 1 p.m.   5-6:30 p.m.

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
Talon Café		2097	Mon-Fri: 7:30-9 a.m.   11:30 a.m1 p.m.   5-6:30 p.m. Sat-Sun- US Hol: 09:30 a.m 1 p.m.   5-6:30 p.m.
Tomahawk		6702	Mon-Fri: 7:30-9 a.m.   11:30 a.m1 p.m.   5-6:30 p.m. Sat-Sun- US Hol: 09:30 a.m 1 p.m.   5-6:30 p.m.
DODEA SCHOOLS			
Humphreys Central Elementary School	754-9309	5120	Mon-Fri: 7 a.m. 4:30 p.m.   Sat-Sun, US Hol: Closed
Humphreys West Elementary School	757-2123	5420	Mon-Fri: 7 a.m. 4:30 p.m.   Sat-Sun, US Hol: Closed
Humphreys Middle School	757-2167/2166	5300	Mon-Fri: 7 a.m. 4:30 p.m.   Sat-Sun, US Hol: Closed
Humphreys High School	756-9426	5200	Mon-Fri: 7 a.m. 4:30 p.m. Sat-Sun, US Hol: Closed
DPW			
DPW Work Orders	753-6068	2037	Mon-Fri: 7:30 a.m 4:30 p.m. (Lunch 11:30-12:30) Sat-Sun, US Hol: Closed
Self-Help Store	753-7410	1019	Mon-Fri: 7:30 a.m 4:30 p.m. (Lunch 11:30-12:30) Sat-Sun, US Hol: Closed
EDUCATION			
Education Center	755-3527	657	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Embry-Riddle Aeronautical University	755-3535	657	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Troy University	755-3534	657	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
University of Maryland University College Asia	755-3531	657	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
EMBASSIES			
US American Citizen Services	02-397-4114	Seoul	Mon-Fri: 9 a.m3 p.m.   Sat-Sun, US Hol: Closed
Cambodia	02-3785-1041	Seoul	
China	02-738-1038	Seoul	Mon-Fri: 9 a.m6 p.m.
Indonesia	02-783-5675	Seoul	Mon-Fri: 9 a.m5 p.m.
Japan	02-739-7400	Seoul	Mon-Fri: 9:30 a.m5 p.m.
Laos	02-796-1713	Seoul	Mon-Fri: 9 a.m5 p.m.
Malaysia	02-2077-8600	Seoul	Mon-Fri: 9 -11 a.m.
Mongolia	02-798-3464	Seoul	Mon-Fri: 9:30 a.m Noon & 2-5 p.m.
Philippines	02-796-7387	Seoul	Mon-Fri: 9 a.m3 p.m.
Russia	02-318-2116	Seoul	Mon-Wed-Fri: 9:30 a.m5:30 p.m.
Singapore	02-774-2464	Seoul	Mon-Fri: 9 a.m 5:30 p.m.
Taiwan	02-399-2767	Seoul	Call for operating hours
Thailand	02-790-3068	Seoul	Mon-Fri: 9 a.m5 p.m.
United States	DSN: 721-4114 02-3210-0404	Seoul	Mon-Fri: 9 a.m 5 p.m.   Sat-Sun, US Hol: Closed

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
EQUAL OPPORTUNITY	755-9150 753-6527	311	Mon-Fri: 9 a.m5 p.m.   Sat-Sun, US Hol: Closed
FAMILY AND MORALE, W	ELFARE AND RECRE	ATION (M	WR)
Family and MWR Director	755-2681	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Family and MWR Deputy Director	755-2680	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
NAF SUPPORT SERVICE	S (NSS)		
NSS Chief	755-2682	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Commercial Sponsorship and Advertising	753-6628/6153	572	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Private Organizations	754-9873	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
ARMY COMMUNITY SEE	RVICE (ACS)		
ACS Chief	757-2360	6400	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
USAG-H ACS	757-2363	6400	Mon, Tue, Wed, Fri: 8 a.m5 p.m. Thu: Noon-5 p.m. Sat-Sun, US Hol: Closed
Suwon ACS	788-5024	2204	Tue-Fri: 9:30 a.m3:30 p.m.
<b>BUSINESS OPERATIONS</b>	DIVISION (BOD)		
BOD Chief	753-8801	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
Catering Office	755-1265	110	Mon-Sat: 9 a.m6 p.m.   Sun, US Hol: Closed
Flightline Restaurant	754-3101	1431	Mon-Fri: 6:30 a.m9 p.m. Sat-Sun, US Hol: 8 a.m 9 p.m.
Flightline Tap Room	754-3101	1431	Thu: 5 p.mMidnight, Fri-   Sat: 5 p.m2: a.m. Sun-Wed: Closed
Humphreys Lodging	753-7355 / 031-692-0825	121	Daily: 24 hours
Morning Calm Center	755-1264/1265	125	Call for reservations
CHILD AND YOUTH SERV	/ICES (CYS)		
CYS Chief	755-1041	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
COL Dean E. Hess Child Development Center	756-1103/04	5410	Mon-Fri: 5:30 a.m6:00 p.m. Sat-Sun, US Hol: Closed
CPT Jennifer M. Moreno School Age Care	756-3001/3002	5230	School Days, Mon-Fri: 5:30 a.m7:10 a.m./ 2:10 p.m6 p.m. School out, Mon-Fri: 5:30 a.m 6 p.m.   Sat-Sun, US Hol: Closed
CYS Instructional Programs	757-2246	6317	Mon, Wed, Fri: 8 a.m5 p.m.  Tue 8 a.m7 p.m. Thu-Noon-5 p.m.   Sat-Sun, US Hol: Closed
Parent Central Services	757-2250	6400	Mon, Wed, Fri: 8 a.m5 p.m.   Tues 8 a.m7 p.m. Thu: Noon - 5 p.m.   Sat-Sun , US Hol: Closed
School Liaison Office	757-2241	6400	Mon-Fri 8 a.m 5 p.m.   Sat-Sun, US Hol: Closed
Youth Center	753-8507	570	Mon-Thu: 2-8 p.m. Fri-Sat: 2-10 p.m. Sun, US Hol: Closed
Youth Sports and Fitness	757-2244	6400	Mon, Wed, Fri: 8 a.m5 p.m.   Tue: 8 a.m-7 p.m. Thu: Noon-5 p.m.   Sat-Sun, US Hol: Closed

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION		
COMMUNITY RECREATION DIVISION (CRD)					
CRD Chief	755-2679	12601	Mon-Fri: 8 a.m. 5 p.m.   Sat-Sun, US Hol: Closed		
Arts and Craft Center	757-2296	5711	Wed-Sun: 11 a.m7 p.m.   Mon, Tue: Closed		
Auto Skills Center	753-8547	421	Tue-Sat: 9 a.m6 p.m   Sun-Mon: Closed		
Better Opportunities for Single Soldiers (BOSS)	757-1647	6807	Mon-Fri: 9 a.m5 p.m.   Sat-Sun, US Hol: Closed		
First and Ten Restaurant	757-1641/1643	6807	Mon-Tu: Closed  Wed-Thu: 5-10 p.m. Fri-Sat: 5 p.mMidnight   Sun, US Hol: 5-10 p.m.		
Leisure Travel Services	753-8805	110	Tue-Sat: 10 a.m6 p.m.   Sun-Mon: Closed		
Library	757-8126	2200	Mon-Tue: 11 a.m8 p.m.   Wed -Sun: 10 a.m7 p.m.		
McGinnis Warrior Zone	757-1643	6807	Mon-Thu: 11 a.m10 p.m. Fri- Sat: 11 a.mMidnight   Sun, Hol: 11 a.m10 p.m.		
Outdoor Recreation	753-3013	1044	Mon-Fri: 9 a.m5 p.m.   Sat-Sun: 10 a.m7 p.m. Wed: Closed		
Recreation Center	757-2286	5724	Mon-Thu: 10 a.m10 p.m., Fri-Sat: 10 a.mMidnight Sun, US Hol: 10 a.m10 p.m.		
Suwon Clyde's Kitchen	788-5840	2201	Mon-Thu: 7 a.m8 p.m.   Fri 7 a.m9 p.m. Sat: 10:30 a.m9 p.m.   Sun: 11 a.m6 p.m.		
Suwon Library	788-5449	2130	Tue-Sat: 11 a.m8 p.m.   Sun, Mon: Closed		
Suwon Recreation Center	788-6055/6058	2201	Mon-Thu: 7 a.m9 p.m.   Fri 7 a.m10 p.m. Sat: 9 a.m10 p.m.   Sun: 10:30 a.m7 p.m.		
FITNESS AND AQUATICS	5				
Collier Fitness Center	753-8031/8011	1949	Mon-Thu: 5 a.m10 p.m.   Fri: 5 a.mMidnight Sat: 8 a.m11 p.m.   Sun, US Hol: 8 a.m10 p.m.		
Collier Fitness Center Indoor Pool	753-8083	1949	Mon-Fri: 6-9 a.m.   10 a.m7 p.m. Sat-Sun, US Hol: 10:30 a.m5:30 p.m.		
Community Activity Center Indoor Pool	753-8835	110	Mon-Fri: 6-8 a.m.   9 a.m1 p.m. Sat-Sun, US Hol: Closed		
Family Fitness Center		110	Mon-Fri: 8 a.m7 p.m.   Sat: 10 a.m7 p.m. Sun, US Hol: Closed		
Outdoor Pool	754-6412	1484	Tue-Thu: Noon-8 p.m. Fri-Sun, US Hol: 11 a.m8 p.m.   Mon: Closed Closes September 3 for the season		
Sitman Fitness Center	754-2140/2142	6815	Mon-Fri: 5:30 a.m9 p.m.   Sat-Sun: 7 a.m2:30 p.m.		
Suwon Fitness Center	788-6020/5206	2204	Mon-Fri: 5 a.m8:30 p.m. Sat-Sun, Hol: 11:30 a.m 7 p.m.		
Turner Fitness Center	753-5970/71	2063	Mon-Fri: 5:30 a.m9 p.m. Sat, US Hol: 7 a.m2:30 p.m.   Sun: Closed		
Zoeckler Station	754-8083/8084	1296	Mon-Fri: 5:30 a.m 8:30 p.m.		
Fitness Center			Sat-Sun, US Hol: 7 a.m2:30 p.m.		
FED EX	753-3379	118	Mon-Fri: 9 a.m 6 p.m.		
			Sat: 9 a.m5 p.m. Sun: Closed		

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
FINANCE OFFICE	753-8210	6420	Mon-Fri: 9 a.m 4 p.m.   Thu Noon- 4 p.m. Sat-Sun, US Hol: Closed
FINANCIAL INSTITUTION	5		
Community Bank	757-2436/2437	6430	Mon-Thu 10 a.m 5 p.m.   Fri 9 a.m 5 p.m. Sat: 9 a.m 1:00 p.m.   Sun, US Hol: Closed
Community Bank	753-6205	118	Mon-Thu 10 a.m 5 p.m.   Fri 9 a.m 5 p.m. Sat: 9 a.m 1:00 p.m.   Sun, US Hol: Closed
Navy Federal Credit Union	757-2010	6430	Mon-Fri: 9 a.m. 5 p.m.   Sat-Sun, US Hol: Closed
G.I. BILL PAY SERVICE, INC.	753-8059	110	Mon-Fri: 9 a.m. 5 p.m.   Sat: 10 a.m. 4 p.m. Sun, US Hol: Closed
HOUSING			
Housing Maintenance	031-654-4034	1130	Daily: 24 Hours
Housing Referral Office	754-9898	6400	Mon - Fri 8 a.m. 4 p.m. Closed for lunch 12:30-1:30 p.m.   Sat-Sun, US Hol: Closed
HUMAN RESOURCES			
ID/CAC Card Processing	757-2102	6400	Mon-Fri: 8 a.m. 4:30 p.m. Sat-Sun, US Hol: Closed
MPD In/Out processing	757-2091	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
Ration Control	757-2088	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
Retirement Services	757-2097	6400	Tue-Fri: 8 a.m4 p.m. Sat, Sun, Mon, US Hol: Closed
Soldier for Life/Transition Assistance Program	757-2098	6400	Mon-Fri: 8 a.m5 p.m. Sat-Sun, US Hol: Closed
Transitions	757-2096	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
Voting Assistance	757-2084	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
IMMIGRATIONS			
<b>OSAN</b> Immigration Office	031-666-2672	Osan/ 648	Mon-Fri: 9 a.m1: p.m.   Sat-Sun, US Hol: Closed
Pyeongtaek City Immigration Office	1345, (press 3* for English)		(Appointments only) Mon-Fri: 9 a.m6 p.m. Sat-Sun, Korean Hol: Closed
INSPECTOR GENERAL	755-2000	12400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
KATUSA SNACK BARS			
Han Ra	031-652-9586	1228	Mon-Thu: 9 a.m10 p.m.   Fri 9 a.m9 p.m. Sat: 9 a.m8 p.m.   Sun: Closed
Keum Kang		730	Sun-Fri: 9 a.m7:30 p.m.   Sat: Closed
KOREAN HOSPITALS			
Anjou University Hospital	031-219-4311		See BAACH App
DanKook University Hospital	041-550-7640		See BAACH App
Good Morning Hospital	031-5182-7690		See BAACH App
Hallym Hospital	031-8086-2300		See BAACH App

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
Osan Emergency Room	784-2500	OSAN	Daily: 24 Hours
St. Mary's Hospital	070-5012-3420		See BAACH App
LEGAL SERVICES/JAG	757-2617	6400	Mon-Fri: 9 a.m5 p.m.   Thu: 1- 4:00 p.m. Sat-Sun, US Hol: Closed
LODGING			
Dragon Hill Lodge (Guest Svs)	738-2222	Yongsan/ 4050	Daily: 24 hours
Humphreys Lodging	753-7355 / 031-692-0825	121	Daily: 24 hours
Turumi Lodge	784-1844	Osan/ 772	Daily: 24 hours
US Embassy Assoc.	738-6124	Yongsan/ 8105	Mon-Fri: 8:30 a.m5:30 p.m. Sat-Sun, US Hol: Closed
MEDICAL			
Appointment Line	737-2273		Mon-Fri: 7 a.m5 p.m.   Sat-Sun, US Hol: Closed
Appointment Line (After Hours)	737-2767		Mon-Sat: 5-9 p.m.   Sun, US Hol: 9 a.m7 p.m.
JENKINS MEDICAL TREATMENT FACILITY	737-2767	555	Mon-Sat: 8:15 a.m9 p.m. Sun, US Hol: 9 a.m7 p.m.
Army Substance Abuse Program	755-1081	572	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
Behavior Health	737-5668	570	Mon-Fri: 8 a.m 5 p.m.   Sat-Sun, US Hol: Closed
Nurses Advice Line	737-1098		Daily: 24 Hours
Optometry	737-5060	6370	Mon-Fri: 8 a.m 5 p.m.   Sat-Sun, US Hol: Closed
Patient Advocate	737-5676	555	Mon-Fri: 8 a.m 5 p.m.   Sat-Sun, US Hol: Closed
Pharmacy refills	737-7939		Automated line
Public Health	737-5678	572	Mon-Fri: 8 a.m 5 p.m.   Sat-Sun, US Hol: Closed
KIM TROOP MEDICAL CLINIC	737-5132	6370	Mon-Fri: 8:30 a.m5 p.m. Sat-Sun, US Hol: Closed
BRIAN ALLGOOD ARMY COMMUNITY HOSPITAL (BAACH) GENERAL INFORMATION	737-1411	Yongsan 7005	Daily: 24 Hours
BAACH Educational, Developmental & Intervention Services	737-1300 or 738-4432/4502	Yongsan 3568	Mon-Fri: 8 a.m5:30 p.m. Sat-Sun, US Hol: Closed
BAACH Emergency Room	737-5545	Yongsan 7005	Daily: 24 Hours
BAACH Exceptional Family Member Program	737-1283	Yongsan 7005	Mon-Fri: 8 a.m4 p.m.   Sat-Sun, US Hol: Closed
BAACH OB/GYN Clinic	737-1310	Yongsan 7005	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
BAACH Patient Representative	737-1125/1126	Yongsan 7005	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
BAACH Radiology (X-Ray) Service	737-1476	Yongsan 7005	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
MILITARY & FAMILY LIFE	COUNSELORS	,,,,,,	
1st Signal BDE	010-8694-9922		By appointment
2nd CAB	010-6442-5182		By appointment
35th ADA BDE	010-5723-4487		By appointment
501st MI BDE	010-9742-1032		By appointment
65th MED	010-8691-9949		By appointment
ABCT BDE (Rotational)	010-4889-7521		By appointment
CDC, SAC, Youth Center	010-2891-9281 or 010-4887-5089		By appointment
Garrison	010-8693-9926 or 010-4149-1551		By appointment
Central Elementary & High School	010-2965-4101		By appointment
West Elementary	010-4683-2120		By appointment
NCO ACADEMY			
Alterations	070-7597-4059	6120	Mon-Fri: 10 a.m7 p.m.   Sat: 10 a.m4 p.m. Sun: Closed
Barber Shop	070-7597-7283	6120	Mon-Fri: 10 a.m7 p.m.   Sat-Sun: 10 a.m4 p.m.
Laundry/Dry Cleaning	010-6308-1358	6120	Mon-Fri: 10 a.m7 p.m.   Sat: 10 a.m4 p.m. Sun: Closed
NCOA KATUSA Issue Point		6120	Open as needed for new KATUSAs
Photo Shop	010-5351-8524	6120	Mon-Fri: 10 a.m7 p.m.   Sat: 10 a.m4 p.m. Sun: Closed
Smoothie King	070-7597-2500	6120	Mon-Fri: 7 a.m7 p.m.   Sat-Sun: 10 a.m6 p.m.
PASSPORT OFFICE (Official only)	757-2458	6400	Mon, Tue, Thu, Fri: 9 a.m4 p.m. Wed, Sat, Sun, US Hol: Closed
POST EXCHANGE			
ARMY FAMILY HOUSING	753-8037	575	Mon-Fri: 7 a.m10 p.m. Sat-Sun: 9 a.m10 p.m.
Avengers Home Care Service	010-5245-5285 031-655-6630		By appointment
Barber Shop	070-7597-7282	12410	Mon-Fri: 9 a.m 5 p.m.   Sat-Sun: Closed
Barber Shop	754-3630	1406	Mon-Fri: 10 a.m6 p.m. Sat: 10 a.m5 p.m.   Sun: Closed
Burger King	753-7720	112	Mon-Fri: 6 a.m10 p.m. Sat: Sun: 6:30 a.m10 p.m.
Cable TV/AFN	070-4230-8994		

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
Charleys	753-8490	2064	Mon-Thu: 6 a.m9 p.m.   Fri: 6 a.m10 p.m. Sat-Sun: 8 a.m9 p.m.
Family Mini Mall Express/ Gas	070-7597-7755	2270	TBD
Family Mini Mall Subway	070-7597-7311	2270	TBD
Family Theater	070-7597-2203	5723	Mon,Tue, Fri, Sat, Sun
Filling Station	753-3065	208	Mon-Sat: 6:30 a.m8 p.m. Sun: 9 a.m8 p.m.
H&R Block	070-7727-6100	6400	Mon-Sat: 10 a.m7 p.m.   Sun: Closed Apr 16-Jan 14 Mon-Fri: 10 a.m7 p.m.   Sat-Sun: Closed
Human Resources	784-0976	Osan/965	Mon-Fri: 8 a.m5 p.m.   Sat-Sun: Closed
Laundromat		1407	Daily: 24 hours
LG U+ Mobile & Internet	070-7597-0511/2	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun: Closed
MP HILL EXPRESS	753-8908	2064	Mon-Fri: 7 a.m10 p.m.   Sat-Sun: 8 a.m10 p.m.
National Rentcar Co	010-2450-4899	6400	Daily 24/7 Service 010-9819-8386
Original Pancake House	070-7597-8000	1740	Daily
Pack and Wrap		118	Mon-Fri: 9 a.m6 p.m.   Sat: 9 a.m5 p.m. Sun: Closed
Pizza Hut	754-8071	1228	Sun-Thu: 10 a.m10 p.m. Fri-Sat: 10 a.mMidnight
Quiznos	010-6590-9195	6400	Mon-Fri: 7:30 a.m5 p.m. Sat: 10 a.m5 p.m.   Sun: Closed
Smoothie King	070-7597-0481	12400	Mon-Fri: 8 a.m4:30 p.m. Sat-Sun: Closed
Steam Car Wash	010-2963-2336		By appointment
TAXI	753-3414		
Troop Theater	070-7597-0508	6806	Mon,Tue, Fri, Sat, Sun
POST EXCHANGE MAIN S	TORE		
Main Exchange	31-646-2800 757-8500	5700	Mon-Sat: 9 a.m 9 p.m. Sun: 9 a.m 8 p.m.
Adidas/Reebok Sportswear	070-7597-2070	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Arby's	031-646-2823	5700	Mon-Sun:10 a.m10 p.m.
Auntie Anne's		5700	Mon-Sat: 10 a.m8 p.m.   Sun: 10 a.m7 p.m
Barber Shop	070-7597-2011	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Baskin Robbins	031-646-2824	5700	Daily: 10:30 a.m8 p.m.
Beauty Supply		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Blankets		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
Burger King	031-646-2821	5700	Daily: 6:30 a.m10 p.m.
Charley's	031-646-2822	5700	Daily: 6:30 a.m10 p.m.
Cleaners	753-7703	5700	Mon-Fri: 10 a.m7 p.m.   Sat-Sun: 10 a.m6 p.m.
Custom Art & Gift Shop		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Custom Shoe	070-7597-0530	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Custom Tailor	070-7597-2001	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Flower & Garden	070-7597-4488	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Furniture Shop		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
GNC		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Hobby Central		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
I Phone Accessory		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Jewelry w/Repair		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Krispy Kreme	070-7597-3002	5700	Mon-Fri: 7:30 a.m6:30 p.m. Sat:-Sun: 9 a.m6 p.m.
Ladies Daywear		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
LG Electronics	010-6555-6657	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
LG U+ Mobile & Internet	070-7597-0501/2	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Luggage & Bag	070-7597-2300	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Manchu Wok	031-646-2810	5700	Daily: 10 a.m10 p.m.
Men's Clothing		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Military Autosource	010-2525-8438	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Military Clothing Sales	757-2065/031- 646-2819	5700	Mon-Sat: 9 a.m8 p.m.   Sun: Closed
Nature Collection		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
New Balance Shoe	070-7597-0533	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Olleh KT Cell Phones	070-8879-0040	5700	Mon-Sat: 9 a.m7 p.m.   Sun: 10 a.m7 p.m
Pandora		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Pizza Hut	31-646-2812	5700	Daily: 10 a.m10 p.m.
Popeye's	031-646-2813	5700	Daily: 10 a.m10 p.m.
Pottery		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Simply Perfect Nails	070-7597-2006	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Smoothie King	070-7597-2200	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Socks and Hats		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Starbucks	070-7597-0550/1	5700	Mon-Fri: 6:30 a.m7:30 p.m. Sat: 8 a.m7:30 p.m.   Sun: 9 a.m7 p.m.
Stripes Alterations		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Stylique Salon/Spa	070-7597-2010	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Swarovski		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Taco Bell	031-646-2820	5700	Daily: 10 a.m10 p.m.

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
US Patriot Tactical	070-7597-2777	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Vista Optical	010-4219-8805	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Watch w/repair		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Water Shop	070-7597-2208	5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
Wood Burning		5700	Mon-Sat: 9 a.m8 p.m.   Sun: 10 a.m7 p.m
SENTRY VILLAGE EXPRES	S		
Anthony's Pizza	070-7597-0451	400	Mon-Sun: 10 a.m9 p.m.
Barber Shop	753-7731	400	Mon-Sun: 10 a.m7 p.m.
Baskin-Robbins	070-7597-3993	400	Mon-Sun: 10 a.m8 p.m.
Computer Shop	010-6216-5043	400	Mon-Sun: 10 a.m7 p.m.
Engraving	010-5340-9727	400	Mon-Sun: 10 a.m7 p.m.
Freshens Smoothie	031-652-2112	400	Mon-Sat: 8 a.m4 p.m.   Sun: Closed
Gift Shop	010-3226-2965	400	Mon-Sun: 10 a.m7 p.m.
GNC	031-691-7927	400	Mon-Sun: 10 a.m7 p.m.
Korea Telecom		400	Mon-Sun: 10 a.m7 p.m.
Krispy Kreme		400	Mon-Fri: 7:30 a.m2:30 p.m.
			Sat-Sun: 8 a.m4 p.m.
LG U+ Mobile & Internet	070-7597-4003	400	Mon-Sun: 10 a.m7 p.m.
Petals and Blossoms	031-690-7748	400	Mon-Sun: 10 a.m7 p.m.
Popeyes	070-7597-0450	400	Mon-Fri: 7 a.m9 p.m.   Sat-Sun: 10 a.m9 p.m.
Starbucks	031-692-9016	400	Mon-Fri: 6:30 a.m6 p.m. Sat-Sun: 7 a.m6 p.m.
Stylique Salon/Spa	753-6781	400	Mon-Sun: 10 a.m7 p.m.
Subway	070-7597-3993	400	Mon-Fri: 7 a.m9 p.m.   Sat: 8 a.m9 p.m. Sun: 9 a.m9 p.m.
Taco Bell	070-7597-0451	400	Mon-Sun: 10 a.m9 p.m.
TROOP MINI MALL			
Barber Shop	070-7597-8286	6803	Mon-Sun: 10 a.m7 p.m.
Cleaners	010-2200-2003	6803	Mon-Sun: 10 a.m7 p.m.
Military Autosource	010-2525-8438	6803	Mon-Sun: 9 a.m7 p.m.
Starbucks	070-7597-0490	6803	Mon-Fri: 7 a.m7:30 p.m. Sat:-Sun: 9 a.m5 p.m.
Subway	070-7598-2710	6803	Mon-Sun: 6:30 a.m9 p.m.
Taco Bell	070-7598-2710	6803	Mon-Sun: 10:30 a.m9 p.m.
Troop Express	070-7597-2711	6803	Sun-Thu 6:30 a.m10 p.m. Fri-Sat: 6:30 a.mMidnight
Zoeckler Express	754-3626	1228	Mon-Thu: 7 a.m9 p.m.   Fri: 7 a.m11 p.m. Sat-Sun: 9 a.m10 p.m.
POST OFFICE	·		
Post Office-Official Mail	753-8176	118	Mon-Fri: 9 a.m4 p.m.   Sat-Sun, US Hol: Closed
Post Office		6809	Mon-Fri: 9 a.m4 p.m.   Sat-Sun, US Hol: Closed

FACILITY	PHONE NUMBER	BLDG.	HOURS OF OPERATION
SECURITY OFFICE, USAG-H INSTALLATION	754-1075	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
SHARP	753-8444	572	Mon, Tue, Wed, Fri: 8 a.m5 p.m, Thu: Noon-5 p.m.   Sat-Sun, US Hol: Closed
THEATER RECEPTION			
19th HRC	757-2387	6400	Daily: 24 Hours
TRANSPORTATION			
Drivers Testing/TMP	757- 2331/2332/2333	7010	Mon-Thu: 8:30 a.m. First Come, First Served
Household Goods (Inbound)	757-2454	6400	Mon-Fri: 8 a.m4:30 p.m. (Lunch Noon - 1 p.m.) Sat-Sun, US Hol: Closed
Household Goods (Outbound)	757-2448	6400	Mon-Fri: 8 a.m4:30 p.m. (Lunch Noon - 1 p.m.) Sat-Sun, US Hol: Closed
Vehicle Processing Center	756-8700	7040	By appointment
TRAVEL OFFICES			
Commercial Travel Office (CTO)	757-2445	6400	Mon-Fri: 9 a.m5 p.m.   Sat: 9 a.m1 p.m Sun: Closed
Leisure Travel Office	755-1842	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
TRICARE	737-5781-5782	6400	M-F 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
Tricare Referrals / International SOS	080-429-0880		Daily: 24 Hours
UNITED SPOUSES CLUB THRIFT SHOP		550	Tue & 1 <sup>st</sup> Sat of Month: 10 a.m 2 p.m. Wed-Thu: 2-6 p.m.   Mon, Fri, Sun, US Hol: Closed
USOs			
North	757-8025	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
South	753-6281	375	Mon-Fri: 8 a.m8 p.m.  Sat-S 9: a.m6 p.m.
VETERANS ADMINISTRATION	757-2914	6400	Mon-Fri: 8 a.m5 p.m.   Sat-Sun, US Hol: Closed
VETERINARY			
Humphreys Vet	737-9720	2260	Mon-Fri: 9 a.m4 p.m.   Sat-Sun, US Hol: Closed
Osan Vet	784-6614	OSAN	By appointment
WOMEN, INFANTS, AND CHILDREN (WIC & WIC-O)	757-6106/6909	6400	Mon - Fri 8 a.m. 4:30 p.m.   Sat-Sun, US Hol: Closed

# **HELPFUL MILITARY FAMILY WEBSITES**

8th Army AAFES American Red Cross **Army Family Programs Army Family Readiness Groups** Army Homepage **AUSA Family** Commissaries DEERS Defense Finance and Accounting Service (DFAS) Department of Defense Schools **General Information in Federal Govt Military Family Programs** Military Officer Association (Enlisted and Officer) **Military One Source** TRICARE **USAG Humphreys MWR Family Programs USAG Humphreys MWR Facebook** United Services Organization (USO) **United Spouses and Civilian Club US Forces Korea USAG Humphreys Facebook USAG Humphreys Installation Page USAG Humphreys Veterans Administration Military INSTALLATIONS Website** PCS my POV

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# FOR MORE INFORMATION, VISIT HUMPHREYS.ARMYMWR.COM



# SOUTH KOREA SOCIAL CUSTOMS AND ETIQUETTE TIPS

## **Meeting & Greeting**

- > Bowing is the traditional way to greet in South Korea
- > Handshakes often accompany the bow among men
- > Your left hand should support your right forearm when shaking hands
- > Korean women do not always shake hands and may slightly nod instead of a full bow
- > Always bow to individuals when departing

# Personal Space

- > It is insulting for Koreans to be touched by someone with whom they are unfamiliar; don't pat them on the back or hug them
- > Prolonged, direct eye contact can be inferred as a challenge and is seen as impolite, especially when dealing with others of a higher social standing
- > Keep your body within its own personal space; avoid extended or crossed legs and limit arm movements when explaining something so as to evade others' personal space
- > If calling someone over to you do not point

with your index finger, instead use your hand palm down in a claw movement

- In cities (especially Seoul) pushing, shoving and touching are regular occurrences – don't be offended by the lack of apologies
- > Friends, of both sexes, will often walk arm in arm together, especially teenagers and the younger generations

## **Communication style**

- > Communication can be complicated in South Korea due to an inherent dislike of saying 'no' as it is considered poor etiquette
- > Discussions can be prolonged due to the avoidance of declining or refusing
- > If disquiet is verbally or visibly displayed it is a sure sign that something is amiss
- > Good posture and positive body language is most beneficial in meetings; patience and politeness must be maintained throughout
- > Do not use excessive or overt body language. Use two hands, or support your right arm with your left, when passing on business cards, gifts, or when receiving an item
- > Respect, trust and satisfaction are displayed through a deeper bow



# **LEARN KOREAN AT ACS!**

## **Korean Language Classes**

**Basic Korean Class,** Tuesdays and Fridays 11:30 a.m.-12:30 p.m.

Intermediate Korean Class, Tuesdays 11:30 a.m.-12:30 p.m.

Stop by ACS, Bldg. 6400 or contact us at DSN: 757-2363/2372 CIV: 05033-57-2363/2372



Hello / Good Day Thank you You're Welcome Good Bye (Leaving)

Good Bye (Staying)

**Good Night** Excuse me I'm sorry Is that right? Here / There Left / Right Help me I don't know I need some .... How much is this? What is this? Yes No Mister / Sir Mrs. Miss Where is the rest room? Do you speak English? Please give me ... Please go to ...

An-nyeong-ha-se-yo Gam-sa-ham-ni-da Cheon-man-e-yo Ahn-yeong-hi-gae-se-yo Ahn-yeong-hi-geh-ship-shi-yo (F) Ahn-yeong-hi-ga-se-yo Ahn-yeong-hi-ga-ship-shi-yo (F) Ahn-yeong-hi-ju-mu-ship-shi-yo (F) Shil-le-ham-ni-da Mi-an-ham-ni-da Geu-rea-yo? Yeo-gi / Jeo-gi When-iiok / O-reun-iiok Do-wa-ioo-se-vo Jal-mo-reum-ni-da ... pil-yo-ham-ni-da E-go Eol-ma-ye-yo? E-go mo-ye-yo? Ne Ah-ni-yo Ah-jeo-ssi Ah-jum-ma Ah-gah-ssi Hwa-jang-shil Eo-di-ye-yo? Yeong-uh-hal-soo-iss-eo-yo?

... Joo-se-yo

... ro-ga-ju-sae-yo