



March 2013

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## What's Next at LMP

25 Apr: Logistics Enterprise Management Review (LEMR)\*

15-19 Apr: Increment 2 Preliminary Design Review (PDR)

23 May: Logistics Executive Steering Committee (LESC)\*

19 Jun: Increment 2 MS B Review\*

\*SES-level meeting

## MESSAGE from the Director

The Logistics Modernization Program (LMP) Express Train keeps rolling on! The program is delivering on all Acquisition Decision Memorandum (ADM) requirements and we recently received approval for the balance of our Fiscal Year 2013 funding.

Our Cost Team has been working very hard with the Deputy Assistant Secretary of the Army - Cost and Economics (DASA-CE) on our Cost Analysis Requirements Description (CARD) document. The CARD will ultimately gain us our Service Cost Position (SCP), which is required for a successful LMP Increment 2 Milestone (MS) B review. Our team recently gained approval to take our CARD and SCP to the next step in the approval process.

In addition to the SCP, we owe our Milestone Decision Authority (MDA) more than 20 documents at the Defense Acquisition Board (DAB) Increment 2 MS B review on 19 June 2013. Documents are being staffed up the chain of command as we speak, and we are getting ready for the many working sessions leading up to MS B review, as shown in the timeline below.

Increment 1 and Transition of Services (ToS) both remain on track, as we sustain and enhance the system and plan to transition from Computer Sciences Corporation (CSC) in the coming years.

With so much great work going on at LMP, our team, customers, and partners and all deserve a big HOOAH!



Gabe Saliba  
LMP Product Director

### Increment 2 Milestone B (MS B) Timeline

AMC = Army Materiel Command  
DA = Department of the Army  
DAB = Defense Advisory Board  
IIPT = Integrating Integrated Product Team  
OSD = Office of the Secretary of Defense  
RAH = Read-Ahead





## Deputy's Corner: Why the Army Acquisition Dashboard is Important to the LMP

In an environment where information is critical, the Assistant Secretary of the Army for Acquisition, Logistics, and Technology (ASA(ALT)) recently launched the Army Acquisition Dashboard (AAD), which allows senior leadership to access information through a web-based system from Systems of Record for the entire ASA(ALT) Enterprise, including the LMP. The Dashboard provides a consistent view of Portfolio/Program performance across ASA(ALT) and enhances Enterprise leaders' situational awareness. It does so by simultaneously presenting data from multiple systems, enabling senior leaders, including the Army Acquisition Executive (AAE) Ms. Shyu, to assess the health and status of the Enterprise in real time or near-real time, including:

- Program Executive Office (PEO) funding and budget execution status
- Portfolio Project Manager (PM) assessment results
- Contracts / earned value management (EVM) data (including Cost Performance Index (CPI) and Schedule Performance Index (SPI))
- Program schedule information
- Program key performance parameters
- Portfolio view by acquisition life-cycle phase



Lee Weaver  
LMP DPD

The AAD also integrates key data to identify Enterprise-level performance issues and helps senior leaders initiate appropriate actions to achieve strategic goals and objectives.

### Why is it important to LMP?

Ms. Shyu and other senior leaders who utilize the AAD are the Army's voice with the Deputy Chief Management Officer (DCMO) and LMP's MDA. The LMP Product Management Office (PMO) updates data in the AAD monthly and with that information literally at their fingertips, senior leaders can quickly and easily answer questions about the LMP coming from the Department of Defense (DoD), Office of the Secretary of Defense (OSD), audit agencies, and even Congress. They can use the data to justify our cost, schedule, or performance, utilize historical information to show where we've been and how far we've come, and outline our path forward.

The online system replaces hardcopy / PowerPoint submissions that the LMP PMO submitted monthly, therefore improving the timeliness with which senior leaders can access data and provide responses (as needed).

The AAD is yet another example of the Army moving forward and enabling best technology practices to enhance information sharing and ensure senior leaders have the most up-to-date and accurate information about the programs they oversee.

**QUESTIONS?** Have ideas, comments, or suggestions for the *LMPEXpress*?  
E-mail them to: [christine.mcmahon2.ctr@mail.mil](mailto:christine.mcmahon2.ctr@mail.mil).



## A Big Thank You to AMC for Being Fully Engaged in LMP!

The LMP would not exist if it wasn't for the Army Materiel Command (AMC). Not only are they our customer, but they provide funding, technical and functional guidance, support, and decision making. And most importantly, they are engaged in the LMP and with the LMP PMO at every level and every step of the way through our deployments and now Increment 2.

So, the LMP PMO wanted to provide *LMPEXpress* readers with some details about AMC and what they do to make LMP the success it is.

- AMC G-3/4 Training** - While every site using the LMP has their own version of training, the AMC G-3/4 Training Division, under the day-to-day leadership of Mr. Mark Davidson, has identified many opportunities to pull good ideas from across organizations and local sites to build standard AMC LMP courses, improve the teaching skills of experts, and improve training for the LMP Increment 2. The G-3/4 established an AMC-wide Training Tiger Team to share best practices across the command, brought together the Army Logistics University and our experts to begin updating Army standard courses with LMP content, and now operates as the user representative in the LMP Increment 2 training plans.
- AMC G-6** - Managers at all echelons inside AMC have a seemingly insatiable thirst for information to support decision making, and LMP contains a treasure trove of data just waiting to be tapped! In fact, each site was doing just that...tapping into their data to run transactional reports, build new reports, and design various reporting views, which sparked AMC to use their expertise to create Enterprise reporting that could benefit everyone - this is the Enterprise Data Warehouse (EDW) everyone hears about. Ms. Brittany Walsh, the AMC lead for Business Intelligence, hosts weekly sessions with AMC's best and brightest reports developers. She prioritizes EDW improvements, works with the LMP PMO to bring new data into EDW, supports training requirements, and is drafting an AMC Business Intelligence Strategy. She also leads AMC Headquarter's (HQ) efforts to build standard dashboards for depots and Life Cycle Management Commands (LCMCs). Also fully engaged in these and other efforts from the AMC G-6 are Mr. Josh Call, Mr. Fred Lloyd (Shop Floor Automation), Mr. Mike Borland (Ammo and Non-Shop Floor), Ms. Shania Burrows (eProcurement), Mr. Tony Stoneking (Non-Army Managed Items and Test & Engineering plans), Mr. Todd Ivey (Business Process Reengineering (BPR)), and Ms. Lynette Baker (Data Migration).
- AMC G-8** - The AMC G-8 works to match available resources to the AMC business plan and strategy. What does that mean to LMP and its users? It means that the G-8 team, including Mr. Eddie Lewis, Mr. Bill Fredericks, and Mr. Randy Canales, tie AMC funding to the prioritized requirements that are identified to be fixed, enhanced, and/or released into the LMP. This team works closely with AMC HQ, command leadership, and the LMP PMO to identify, adjust, and sometimes combine requirements in order to deliver the "best bang for our buck" and deliver needed functionality to users. Additionally, the G-8, along with the G-3/4, have identified Increment 2 as a priority, including and

especially the shop floor and workstation capabilities to be provided. They recognize that the costs to implement these efforts today are justified by the cost savings and management improvements sites will experience in the future.

- AMC HQ** - At the forefront of Army and DoD priorities is BPR. AMC, (with leadership from Mr. Todd Ivey), commands, and the LMP PMO are fully committed to adapting our processes to support BPR, as well as adopting the tools we need to reduce the cost of design and development today in order to control the future costs of sustainment, namely avoiding the customization of Increment 2 Commercial Off-The-Shelf (COTS) software products. No one knows our processes better than site Subject Matter Experts (SMEs) and their immense contributions at the recent Increment 2 Rapid Design Workshops (RDWs) are enabling AMC and the LMP PMO to identify key business areas and processes that will benefit the most from BPR in the future. There is much work ahead of us with Increment 2 and BPR, but the journey to adapt our processes across the command has begun.
- Lead AMC Integration Support Office (LAISO)** - LAISO's professional team supports LMP Increments 1 and 2 by leading the Army in logistics and business processes within an integrated Enterprise, providing innovative solutions, leading change, and enabling transformation in support of Soldiers and joint teams. LAISO does an exceptional job at managing the LMP Increment 1 Enterprise sustainment requirements process (gathering, prioritizing, and tracking). LAISO is also instrumental in the successful completion of the LMP Increment 2 RDWs. As the enterprise Business Area Leads (BALs), LAISO coordinated with the entire AMC user community including depots, arsenals, ammunition plans, and LCMCs to ensure the proper representation participated in the design phase and understood the proposed solution. LAISO provided oversight of the RDW outputs that were met by the solution (fits), potential functional or technical gaps, and AMC opportunities for BPR. LAISO is a voting member of the management review team (GS-15 level) that reviewed courses of action as developed and recommended by the RDW working groups to ensure consistency and alignment with HQ AMC business process owners. LAISO also briefed site commanders and LCMCs on the RDW recommendations and business impact analyses. LAISO and the LMP PD, are currently preparing to brief Mr. Dwyer, AMC G-4 Deputy Commanding General (DCG), and COL Flanders, PM Army Enterprise Systems Integration Program (AESIP), on Increment 2 Business Impact Analyses in support of the upcoming Preliminary Design Review (PDR) in April 2013.

Support, communication, and mutual respect are the foundation of any good relationship and the LMP PMO is fortunate to have all three with our AMC customer. By having AMC and its commands engaged in every step of everything we do here at the LMP PMO makes for a stronger and better system for everyone.



## LMP TMD: Customer Focused & Customer Ready

The LMP PMO's Technical Management Division (TMD) supports the technical delivery, testing, security, systems engineering, and functional capabilities of the LMP system. In this role, the TMD team remains poised to serve LMP customers across AMC, with a primary focus of continuing to deliver fixes and enhancements to the LMP Increment 1. To demonstrate how the LMP TMD supports customers, below are some highlights of recent efforts completed in response to customer requests.

### Extended Warehouse Management (EWM)

In an effort to improve and enhance the EWM solution for Joint Munitions & Lethality (JM&L), the TMD team workloaded 48 Change Requests (CRs) on the Integrated Program Master Schedule (IPMS). To date, 42 have been validated and the remaining will be completed in April 2013.

EWM Train-the-Trainer courses also are being conducted to provide knowledge transfer from LMP PMO and CSC to JM&L EWM trainers in an end-to-end business process format, so they can then train members of the JM&L team to execute the EWM system to its maximum benefit. A total of nine courses are planned - seven will be delivered between March and April 2013 and the two remaining courses are scheduled for July 2013. The training schedule aligns with the CR implementation noted above, so courses have the most up-to-date information at the right time.

Finally, the LMP PMO TMD team hosts a weekly EWM meeting with CSC and JM&L, including functional and training leads, to review the status of all CRs and review the training plan.

### Enterprise Data Warehouse (EDW)

In 2012, there was a series of seven EDW Query sessions offered to the AMC community, which culminated in a hands-on Capstone session. This training was important for users because it provided critical knowledge of the EDW tool and offered users help with writing command, site, and/or process-specific queries to meet unique needs. An additional session was completed in Marlton, NJ the week of 18 March 2013, with another one scheduled for Rock Island Arsenal (RIA) the week of 22 April 2013.

### Expansion of Production Support Solution Extension (PSSE) Slots for Enhancements

In November 2012, the LMP PMO recommended, and AMC/LAISO concurred, that with LMP Increment 1 in sustainment (per the 27 December 2011 ADM), it was a good opportunity to review the PSSE list structure. Previously, the PSSE allowed every business area 10 slots for requirements they wanted to see included in the LMP, whether part of a functional release or an independently promotable fix. Of those 10 slots, two items were allowed to be for enhancements. With support from AMC/

LAISO, the LMP PMO expanded the enhancements to three slots to provide flexibility to commands to meet their requirements, as well as for the betterment of the entire Enterprise.

### Product Lifecycle Management (PLM) Collaboration Team

In the May 2012 edition of the *LMPEXpress*, we introduced the Supply Chain Planning (SCP) Collaboration Team. With the same intent - to focus on providing continued improvements to customer service and expansion of Enterprise expertise and understanding - the LMP PMO and AMC have put together a similar team for the PLM business area. The PLM Functional Team Lead (FTL) and Business Team Lead (BTL) kicked off the first PLM Collaboration Team meeting in February 2013 with the intent to provide detailed review and prioritization of LMP tickets, PLM requirements discussions, Enterprise business process discussions, notifications of upcoming events and important milestones, and coordination of special projects and actions. The first goal is to review and validate all CRs that are PLM PSSE candidates.

So as you can see, the LMP TMD team remains customer focused and ready to meet customers needs every step of the way!

THANK YOU FOR TAKING  
OUR QUICK & EASY  
CUSTOMER SATISFACTION  
**SURVEY**  
WE APPRECIATE YOUR INPUT!



As directed by Program Executive Office, Enterprise Information Systems (PEO EIS), the LMP PMO conducted a Customer Satisfaction Survey in February 2013. By polling the LMP user community, the PMO learned that overall, approximately 73 percent of respondents are satisfied with the LMP system. We also received several useful comments on areas where we can improve, including training, the help desk, and some system functions. The LMP PMO has created an internal team to work on addressing these and other feedback. Stand by for more information and updates!

THE NEXT CUSTOMER SATISFACTION SURVEY IS SLATED FOR  
**AUGUST 2013!**



## AESIP News: Get to know the Team

The AESIP Hub is LMP's strategic partner and is led by Dr. Dan Parker. The PM AESIP primary staff officers are LTC Putman and LTC Poston, who directly support COL Flanders and in that capacity also assist the LMP PMO with our day to day work and strategic alignment with the Army Enterprise Resource Planning (ERP) strategy and our sister ERPs.



Keep reading to learn a little bit more about Dr. Parker and LTCs Putman and Poston!



Dr. Daniel C. Parker assumed leadership as PD of the AESIP Hub on 11 July 2012.

As the PD, Dr. Parker reports to COL Flanders and is responsible for integrating Army business processes by providing a single source for ERP Enterprise hub services, centralized master data management, and business intelligence and analytics. He interacts with senior stakeholders at OSD, Headquarters Department of the Army (HQDA), and other DoD agencies.

Dr. Parker holds a PhD in Business Systems, a Master of Science in Business Administration and Logistics Management, a Master's Degree in Business Administration, a Bachelor of Science in Business Administration, and a Bachelor of Science in Transportation and Traffic Management. He is a member of the Society of Logistics Engineers, Supply Chain Management Council, and the National Defense Industry Association. Dr. Parker is a certified Six Sigma Black Belt, a member of the Army Acquisitions Corps, and is certified at Level III in Acquisition Information Technology, Life Cycle Logistics, and Program Management.



LTC Heather Putman joined AESIP in July 2012 and is currently assigned as the Technical Director. The Technical Division designs Enterprise Business Systems and develops Enterprise business rules, as well as provides technical expertise to the ERPs for cross-program, Enterprise issues, or critical challenges. LTC Putman and her team also coordinate with external agencies on technical issues to ensure success of the Army ERPs.

LTC Putman graduated from West Point with a commission in the Military Intelligence (MI) Corps. In 2008, she received a Master's in Business Administration from George Mason University as part of the Army's Advanced Civil Schooling program. Her previous assignments include Company Supply and Maintenance Officer, Battalion S4, Multi-National Division (Baghdad) Collection Manager, and Division G2 Plans Officer. Within the Acquisition Corps, while assigned to the National Reconnaissance Officer, LTC Putman served in a variety of Program Management positions.



LTC Laura Poston joined AESIP in January 2013 and recently became the Operations Lead. The Operations Directorate division provides overall programmatic and general support to ensure efficient and effective program operations for the entire AESIP organization.

LTC Poston was commissioned as a Signal Corps Officer, and after serving in tactical signal brigades and spending three years as an Inspector General, she applied for designation in functional area 51 - Acquisition. She earned a Master's Degree in Acquisition and Procurement Management, as well as Defense Acquisition Workforce Improvement Act (DAWIA) certifications in Program Management and Information Technology. Her previous assignments included the Multinational Information Sharing Program at Defense Information Systems Agency (DISA) and the Biometric Automated Toolset-Army and Joint Personnel Information system programs at DoD-Biometrics. She recently completed a one-year rotation in cloud computing at Microsoft Corporation through the Army's Training with Industry program. LTC Poston is a veteran of Desert Storm and Operation Enduring Freedom.



# INCREMENT 1 UPDATE

- STRATEGIC FOCUS**
- LMP / AESIP Business Objects (BOBJ) initiative (EDW reporting enhancements)
  - Governance Risk & Compliance Module

## RECENT ACCOMPLISHMENTS

### February

- Completed BOBJ training (SAP / LMP) to AMC power users
- Completed BOBJ Technical Proof of Concept
- Completed Transition of Services (ToS) planning workshops with CSC
- Drafted ToS Concept Plan; in review with HQ AMC G-8
- EWM Functional CRs: 42 validated and closed

### March

- Completed Enterprise Portal and Business Warehouse upgrade in support of LMP / AESIP BOBJ effort
- Completed AESIP / BOBJ Operational Proof of Concept
- Finalized ToS Transition Work Plan (TWP) and accompanying Component Implementation Plans (CIP)

## WHAT'S NEXT

### April

- EWM Training
- Remaining EWM enhancements / CRs

### June

- Populate Architecture Compliance and Requirements Traceability (ACART) 10.0 data for Business Enterprise Architecture (BEA) 10.0 Compliance

### July

- EWM Training

### August

- AESIP BOBJ in LMP production
- Major functional release (financial compliance / functionality fixes / NetWeaver Process Integration (PI))
- Award ToS Implementation Task Order to CSC

# INCREMENT 2 INFO

- STRATEGIC FOCUS**
- Design Phase Preliminary Results

## RECENT ACCOMPLISHMENTS

### January

- Completed Training & Education Summit
- Completed Integrated Baseline Review (IBR) for non-Expanded Industrial Base (EIB)

### February

- Completed Rapid Design Workshops at Anniston Army Depot (ANAD)
- Submitted Business Capability Lifecycle (BCL) documents to PEO EIS for staffing / signature

### March

- Completed Gap Analysis Workshops in Marlton, NJ

## WHAT'S NEXT

### Ongoing

- User Impact Analysis & Business Transformation Workshops
- BPR assessment activities

### April

- BCL documentation staffed for chain of command approvals
- Preliminary Design Review (PDR)

### May

- Process Modeling Workshops
- OSD-Level BCL documentation review

### June

- MS B review
- OSD BPR assessment (post MS B)



## LMP Transition of Services (ToS) Approach

The LMP PMO's long and successful partnership with CSC to overhaul the Army's supply chain management system is changing. Over the next few years, the Army will transition the services currently provided by CSC to two Army organizations, and through the ToS planning and work efforts, the ToS team is working to make sure the LMP continues to operate just as it does today.

As noted in the December edition of the *LMPEXpress*, CSC currently serves as the lead system integrator and provides both sustainment and hosting services for the LMP. With transition on the horizon in the next few years when the current CSC contract expires, the LMP PMO is working to move everything CSC does to two Army organizations: the Army Shared Services Center (Army-SSC) at Picatinny Arsenal and the Acquisition Logistics and Technology Enterprise System and Services (ALTESS).

The Army-SSC, led by Mr. George Albinson, will act as the lead systems integrator and provide comprehensive, integrated sustainment services. The Army-SSC will obtain support from a number of Army "organic" service providers, such as Communications-Electronics Command (CECOM) and Armament Research Development and Engineering Center (ARDEC) Software Engineering Centers (SEC), ALTESS, and other Army Data Centers. ALTESS, led by Mr. Rich Eva, will provide hosting (data processing) services. Mr. Eva and his team of data center and hosting experts are seasoned veterans at migrating critical Army capabilities and through their certified support processes will surely enhance end user support and application maintenance. (The LMP PMO will continue to serve as the Lifecycle Manager, overseeing programmatic, funding, and contractual responsibilities.)

To manage the transition process, a special team of experts from each Army organization and CSC (i.e. the ToS team) are working together to plan and document each step of the transition, which has been divided into three components:

- **Component 1:** Sustainment (running the deployed / operational production baseline day-to-day, including help desk and functional releases)
- **Component 2:** Hosting (the online system where the LMP data is stored and transactions are processed)
- **Component 3:** Legacy systems support (supporting the few outstanding legacy systems and functionality not provided by the LMP)



The ToS team has held numerous planning workshops with CSC to identify the "who, what, where, when, why, and how" to accomplish a smooth transition. The team also is in the process of drafting of a TWP and supporting CIPs, which outline how each component noted above will move from CSC to the respective Army organization. Army-SSC and ALTESS

also are conducting detailed-level planning efforts with the LMP PMO to ensure knowledge transfer activities encompass everything needed for a successful transition, the results of which will be published in Knowledge Transfer and Training Plans.

Once planning is complete, the LMP PMO will work with the Army Contracting Command to award a task order to CSC to execute the Implementation Phase of the Transition.

As anyone can imagine, transitioning to this new paradigm is a complicated, large-scale effort that takes a lot of resources, time, and planning. The LMP PMO, CSC, Army-SSC, and ALTESS are working together to achieve this transition in a deliberate and risk adverse manner so that LMP end users and trading partners will not be affected... or even notice the change at all. Additionally, these organizations along with customers, users, and key stakeholders will work together to incrementally improve LMP capabilities and Army business process efficiencies across the logistics Enterprise.

In the end, the transition will mean a large-scale cost savings and cost avoidance for the Army, as well as create a more self-sufficient and empowered Army staff running the LMP for ourselves and delivering materiel those we serve.



## Awards & Honors

### Lots of Toys for Tots in 2012

Warmest thanks to everyone at LMP PMO and CSC for your support of Toys for Tots in 2012. By year's end, the LMP Toys for Tots Team collected more than \$6,000 through pretzel sales, bake sales, book sales, and themed basket raffles. In addition, many members of our team also donated new toys for the collection in December. The sales and events will continue in 2013, so please join us again in making the holiday season warm and bright for local children and families in need.



### LMP Honored by Calhoun County (Alabama) Chamber of Commerce



On 14 February 2013, the Calhoun County Chamber of Commerce (Alabama) presented Certificates of Appreciation to HQ AMC, the LMP PMO, and ANAD for revenue generated at local hotels and restaurants during the Increment 2 RDWs held at the Depot from August 2012 through February 2013. Pictured here, LMP PD Gabe Saliba (r.) accepts LMP's recognition award.



### Congratulations to PEO EIS' Fed 100 Winners

Congratulations to Mr. Wiltsie and COL Flanders on their recognition as two of Federal Computer Week's 2013 Fed 100 award winners. The Fed 100 is an annual award recognizing government and industry Information Technology (IT) leaders who go above and beyond their daily responsibilities and use technology to transform their organization or accelerate its mission. Chosen by a select panel of leaders from government, industry, and academia, Fed 100 award winners are the best of the best in Government IT.

Mr. Wiltsie (at right - top) was recognized for his strong commitment to rapidly delivering cost-effective, intuitive IT capabilities resulting in improved technology for Soldiers, better visibility for decision makers, and collaborative working relationships across the Army and industry.



COL Flanders' (at right - bottom) award was based on his tireless dedication to the mission, his careful consideration of the budget in a dynamic fiscal environment, and above all, his ability to meet Soldiers' needs today while anticipating the requirements of tomorrow.



These are wonderful accomplishments and we're proud to have the PEO EIS team so well represented at this year's Fed 100 Awards!

## QUESTIONS?

Have ideas, comments, or suggestions for the *LMPEXpress*? E-mail them to: [christine.mcmahon2.ctr@mail.mil](mailto:christine.mcmahon2.ctr@mail.mil).