



ARMY EMERGENCY RELIEF

27 October 2017

INFORMATION PAPER (Update from 17 October 2017)

For: Active, Retired, National Guard, and Reserve Soldiers and their Family Members

Subject: Army Emergency Relief Support for Hurricane Maria

1. Who is eligible for assistance from Army Emergency Relief?
 - Active Duty Soldiers and their immediate Family Members.
 - Retired Soldiers (for medical reasons or longevity) and their immediate Family Members.
 - National Guard and Reserve Soldiers on Title 10 order for more than 30 consecutive days and their Family Members.
 - Surviving Spouses and Orphans of Soldiers who died on Active Duty or during Retirement.
 - Any National Guard and Reserve Soldier supporting Hurricane Maria relief efforts.
 - On a case by case basis, National Guard and Reserve Soldiers not mobilized but needing assistance due to Hurricane Maria.
2. Financial Assistance is available from Army Emergency Relief for the following:
 - **Natural Disaster** – Immediate need items (Food, Clothing, Shelter, Generator)
 - **Essential Furniture** - When establishing a new household or replacement is required as a result of a natural disaster.
 - **Minor Home Repair** – Emergency home repair for primary residence when repair not covered by homeowner's insurance and while awaiting funds from federal and personal insurance claims.
 - **Purchase/Repair of Stoves and Refrigerator** – Purchase appliances when establishing a new household, replace due to natural disaster or repair when required.
 - **Clothing** – Delayed or lost household goods shipment and natural disasters
 - **Rent** – Inability to pay upcoming or past due rent; Initial Rent and Deposit
 - **Essential POV Repair**– Unexpected repairs for Essential Vehicle
 - **Utilities** – Inability to pay upcoming or past due utilities; Initial Deposit
 - **No-pay** – Non-receipt of pay as a result of DFAS error
 - **Repair of HVAC** - Heating & Cooling System repair up to \$5,000.

- **Rental Vehicles** - While on emergency leave or when essential vehicle is being repaired.
 - **Replacement Vehicles** - When cost of repairs exceed Blue Book Value of vehicle; up to \$4,000.
 - **Funeral Expenses** – Death of immediate Family Member
 - **Child Car Seats** - Purchase for safety of minor children.
 - **Emergency Travel** – Death or serious illness of a Family Member
 - **Cranial Helmets** - Medical necessity for treatment of moderate to severe head deformities in children.
 - **Dental Care for Dependents** - Up to \$5,000 for Dental needs necessary for individual health.
3. Ft. Buchanan Army Emergency Relief Office is currently located in Building 660. The current phone number is (787)707-3535 and operating hours are from 0830 to 1630, Monday through Friday. Army Emergency Relief assistance can also be obtained by calling the American Red Cross at 1-(877)272-7337.

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Army Emergency Relief