



DEPARTMENT OF THE ARMY
INSTALLATION MANAGEMENT COMMAND PACIFIC
HEADQUARTERS, UNITED STATES ARMY GARRISON HUMPHREYS
UNIT #15228
APO AP 96271-5528

AUG 03 2017

IMHM-EO

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Command Policy #11, Open Door

1. Reference AR 600-20, Army Command Policy, 6 November 2014.
2. The chain of command is crucial in maintaining effective communication within units. Most problems can be resolved through the use of the chain of command. Therefore, all Camp Humphreys personnel, military and civilian personnel, are encouraged to use their chain of command for problem resolution.
3. If your concerns or problems cannot be solved within your immediate chain of command, then you should request an appointment with the Garrison Commander. All enlisted personnel will first contact the installation Command Sergeant Major (CSM) to schedule an appointment with the commander. Officers and civilians will contact the USAG Humphreys Deputy Garrison Commander (DGC) to schedule an appointment.
4. If you are uncomfortable scheduling an appointment through the installation CSM or the DGC, you may make an appointment directly with the Garrison Commander. However, any person who is the subject of judicial, non-judicial, adverse administrative actions or the subject in an ongoing criminal investigations must coordinate through the 8 Army SJA Office to make an appointment with the Garrison Commander.
5. This policy is effective immediately and will be posted on all official bulletin boards. It remains in effect until rescinded or superseded.
6. The POC for this policy is the USAG Humphreys EO Advisor at 753-6527.

A handwritten signature in black ink, appearing to read "S. Mueller".

SCOTT W. MUELLER
COL, AR
Commanding

DISTRIBUTION:
USAG Humphreys Website