

TOPICS

USAG-YONGSAN HOT TOPICS



2017 Vol. 7

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EXSUM

April is a busy time of the year for the garrison. The Area II community has several events scheduled throughout the month we hope you will join. With warmer temperatures come outdoor activities like grilling and outdoor sports. Safety ensures readiness, the Army's top priority, and we ask everyone to remain vigilant of your surroundings and make responsible decisions in all you do.

Our host nation has witnessed some political turmoil these past few months, and local and national elections are scheduled this year. Please see the enclosed advisory about Rodriguez Range, and remember to avoid large crowds and demonstrations (page 5).

DOD Civilians and military personnel E7 and above – unaccompanied and accompanied – are invited to attend the first Individual Relocation Brief (IRB), designed to provide information and clearing assistance to those moving to USAG Humphreys (page 6).

The Interactive Customer Evaluation (ICE) program is another way we provide information to the community. Please see the updated memorandum on the ICE policy (pages 7-8).

In this issue of the Garrison Enforcer, we have lighted some of the behavioral issues among our community's youth (page 9). As you can see, we take misconduct very seriously, and the result could include early return of dependents. Please help us enforce proper supervision of our youth – both online and offline – and keep our children safe.

April is Sexual Assault and Awareness Prevention Month and we have a full calendar of events to raise community awareness of this important issue (page 10). Events like Denim Day (page 11), Sharpomania (page 12), and Brigade Dance Battle (page 13) are intended to do just this.

April is also the Month of the Military Child. Please see the attached calendar of events for Child Abuse Prevention Month (page 14) such as the Baby Expo (page 15). The Yongsan Library is also celebrating our children by announcing winners of the poetry contest April 11 (page 16).

An assignment in Korea presents wonderful opportunities to our service members, families and civilians such as cultural experiences, new friendships and personal and professional development. KATUSA - U.S. Friendship Week (KUSFW) is a unique Korean experience. Enclosed you will find a schedule of events for KUSFW – a week-long celebration (page 17) of our alliance with the Republic of Korea. Please come out and participate in this great event.

If you have your own Korean experience to share, AUSA would like to hear about it as part of the 23rd Annual AUSA Essay contest (page 18). AUSA is giving out cash awards for first-third place winners in this contest.

Please refer to page 3 for a listing of family and single Soldier activities MWR has scheduled in April. In particular, there is a change to Easter service times (page 19). The Cornerstone Service will take place at 4:30 p.m., followed by a fellowship dinner.

Williams Avenue will close from midnight, April 20, until 3 p.m., April 24, in support of KUSFW and Spring Fest. Whether you are at Yongsan or K-16, Spring Fest 2017 is guaranteed to provide fun for the entire family, so please come and enjoy the festival with us (pages 20-21). We look forward to seeing you there.

Yongsan Ready! Yongsan Strong!

J. SCOTT PETERSON Colonel, Civil Affairs Garrison Commander

HOT TOPICS 2017 Vol. 7

CRD Hot Topics

- 8 April Austin/65th MED SHARP ½ Marathon, Reg 0600-0800, Run, Ruck, Walk, 0800-1230, CCFC
- 8 Apr Community Garage Yard Sale, 1100-1700, CČAC
- 15 Åpr BOSS ZIPLINE Trip, 0800-1700, MOONGYEONG
- 22 April Spring Festival Block Party, Open Post, Williams Ave. Fest Grounds, South Post

BOD Hot Topics

- Main Post Club to make reservations: usarmy.yongsan.imcom-pacific.list.main-post-clubreservations@mail.mil
- MPC Salsa Every Saturday from 2000 0100
- Bowl for \$2.00 between 1100 to 1300 Wednesday, Thursday & Friday
- Bowl 2 games and get 50% off any Hamburger combo meal at lunch 1100 to 1300.
- Bowl (3) three games to get entered into a drawing for win a free trip to the Philippines that includes (2) two Airfare, Hotel accommodations and buffet breakfast 4 days 3 nights.
- Spin To Win: Bowl (3) three games and spin the wheel to win a prize, Sun., Mon., Tues., and Sat.
- 8^{Apr} Salsa Night, 1900-0100, Main Post Club
- 14 Apr Food Fear Factor, 2000-2200, Main Post Club 19 Apr Paint with a Twist, 1800-2200, Main Post Club
- 20 Apr Open MIC Night, 1930-2100, Main Post Club 21 Apr Live Band "SONATTA", 1900-0100, Main Post Club

ACS Hot Topics

- AER Campaign 1 March 15 May (LTG Ret Mason)
- April Certification (Accreditation) SAV in progress
- Area I FAPM pending
- 3-17 Apr Child Abuse Coloring Contest
- 6 Apr Annual Required FAP Training at Theater
- 11 Apr Pinwheel Planting Party 14 Apr ACS Baby EXPO at 121 CSH Hospital
- 24 Apr GC or Rep Award Certificate for Coloring Contest
- 1-15 May AER Campaign

CYSS Hot Topics

- Volunteer Coaches are ALWAYS needed. Upcoming Winter sports season is looking for Basketball, Cheer and Swim coaches. Any interested volunteers should contact the YS office at DSN: 738-8117/5567 or COMM: 0503-338-5567/8117 or via email shaun.m.juan.naf@mail.mil or ernest.r.brown32.naf@ mail.mil
- Yongsan BOLTS Running Club meets on TUE & THU every week from 1500-1600 at the Outdoor Track (Between the Golf Driving Range and Softball Field #5). Free for CYS registered youth ages 4-18. Parental Supervision is required for youth ages 4-10.
- April Month of Military Child 14 Apr CYS MoMC Celebrations, 1600, CDC, SAC and YC
- 15 Apr CYS Easter Egg Hunt, 1100-1500, Field #9 and #10 18 Apr SAMS SAC, 1530, School Library
- 29 Apr CYS Parent's Day Out, 1200-1700, CDC

HOT TOPICS Vol. 7 Continued...

Garrison Public Affairs Office

The Morning Calm Newspaper:

The Morning Calm is a bi-weekly newspaper, bringing you U.S. Army news, features and information from around the Peninsula. To submit a story or photograph for publication consideration, call the managing editor at DSN 738-7352.

Official Website:

Visit and bookmark USAG-Yongsan's official website at http://www.army.mil/yongsan where you'll find the latest news, photos, and lots of other community information. Also, visit and "LIKE" USAG Yong-san's official Facebook page at: https://www.facebook.com/usagyongsan. #YongsanStrong.

Mobile App

Check out the garrison's mobile app to get the latest garrison news, information and social media updates in a single, easy to use location. The app is available for download to Android, IOS (Apple) and Amazon devices. It will be available for Blackberry devices soon. For all app stores, simply key in the keywords USAG-Yongsan. For more information, send an email to: usagyongsanapp@gmail.com

Platforms:

**All Android devices
**Apple IOS Devices (iPhone, iPad,) Personal phones only; cannot be downloaded to a govern ment phone
**available now to download

Main Features:

Website/Social Media Links Events (MWR, Seoul off post, Movie Schedule) Phone Numbers (Emergency, Hotlines,) Links to USFK pages (Road Conditions) Blue Book Off Limits Map through Google Maps Emergency Alerts

Safety Message:

Please see the latest annual report prepared by the WashPIRG Foundation (http://www.washpirgfoundation.org/) which lists all toys that were recalled by the Consumer Protection Safety Commission (https://www.cpsc.gov/) in 2015 and 2016.



FOR WIDEST DISSEMINATION



Eighth Army G2X COUNTERINTELLIGENCE ADVISORY as of 31 March 2017



Rodriguez Live Fire Range Protests & City Election

8A G2X informs U.S. Service Members, Families, and Civilians that historic and on-going protests at the Rodriguez Live Fire Range Complex in Pocheon are intensifying due to political support from mayoral candidates contending for the 12 April 2017 Pocheon City Mayoral Election.

The current political environment and run-up to the 9 May elections, protests and demonstrations have the potential to escalate or turn violent. The recent impeachment and arrest of Park Geun-hye and anti-THAAD protests are occurring in/around Seongju and Camp Carroll.

Avoid protests and always exercise caution if in the vicinity of any large gatherings, political rallies and campaigns, or demonstrations. Make no statements about the Korean election and refer any questions to the USFK Public Affairs Office (PAO) at 050-333-4688.

Report suspicious incidents or persons to local Law Enforcement or a Counterintelligence Special Agent.

What can you do?

If you see anyone or anything suspicious or experience incidents where you feel you were surveilled or threatened, **report the incident** to your local Counterintelligence Special Agent (CI-SA), 501st MI Bde, Threat Awareness and Reporting Program (TARP) Hotline, or your security officer.



Reporting Hotline: 050-3323-3299



OPR: 8A G2X

FOR WIDEST DISSEMINATION

G2X-CIAR-17-011

INDIVIDUAL RELOCATION BRIEF U.S. ARMY GARRISON YONGSAN SOUTH POST CHAPEL





MAJOR JASON TEMPLET 722-8364



Need information and clearing assistance as you begin your move to USAG Humphreys? Have questions about housing, vehicle registration or filing for the proper entitlements? Then please attend.

Audience: Personnel relocating to USAG Humphreys

E-7 & above, DOD Civilians both accompanied and unaccompanied

APRIL 11, 2017 3:30 P.M. TO 5:30 P.M.

USAG Yongsan—"Our goal is to make out-processing easier and more streamlined

for our Soldiers and Civilians ."



DEPARTMENT OF THE ARMY U.S. ARMY INSTALLATION MANAGEMENT COMMAND 2405 GUN SHED ROAD JOINT BASE SAN ANTONIO FORT SAM HOUSTON, TX 78234-1223



MEMORANDUM FOR U.S. Army Installation Management Command Personnel

SUBJECT: Policy Memorandum 5-1-1, Interactive Customer Evaluation (ICE) Policy

1. References:

a. The White House, Executive Order 13571, Streamlining Service Delivery and Improving Customer Service, 27 April 2011.

b. Presidential Documents, Executive Order 13571, Streamlining Service Delivery and Improving Customer Service, 27 April 2011.

c. Office of Management and Budget, Implementing Executive Order 13571 on Streamlining Service Delivery and Improving Customer Service, 13 June 2011.

d. Department of Defense, Washington Headquarters Services, Interactive Customer Evaluation (ICE) System Policy, 31 July 2009.

2. Purpose. To provide guidance to all Installation Management Command (IMCOM) leaders, supervisors, managers and employees on responsibilities regarding the implementation and maintenance of ICE.

3. Applicability. This policy applies to all personnel assigned to or under the operational control of IMCOM. This policy supersedes policy memorandum 5-1-1, Interactive Customer Evaluation (ICE) Policy, dated 29 Sep 2015. This policy memorandum will be reviewed and updated at 18 months from publishing date, or when there is a change of command; whichever comes first.

4. Policy. The Department of Defense, Department of the Army, Office of Management and Budget and IMCOM policy is to maintain a high customer satisfaction rate for services rendered to customers. IMCOM will monitor customer satisfaction and customer requested follow-up rates in ICE.

5. Procedures

a. The ICE system is a web-based application for receiving and reporting customer feedback. ICE identifies customer satisfaction levels for services provided by IMCOM and allows customers to submit suggestions for improvement, provide general comments and identify issues with service performance. The system assists leaders,

IMPL

SUBJECT: Policy Memorandum 5-1-1, Interactive Customer Evaluation (ICE) Policy

supervisors and employees in identifying and addressing customer concerns and allows service providers to work with customers to provide the best service possible.

b. ICE is instrumental to IMCOM's goal to provide excellent customer service, supports continuous process improvement, provides voice of the customer data, and supports leader decision-making.

c. The IMCOM standard for customer satisfaction is 90 percent.

d. The IMCOM standard for customer requested follow-up is 100 percent. IMCOM professionals will respond to ICE comments where a customer requests a response and provides contact information within three duty days. The appropriate service provider manager will annotate all other comment cards in ICE within five duty days.

e. Headquarters, IMCOM Directorates, Army Environmental Command (AEC) and all IMCOM garrisons will establish and maintain ICE sites. The IMCOM Directors or the Deputy Commanding General is the approval authority for exceptions to this policy. Headquarters and AEC will establish and maintain sites for each general staff, directorate and special staff element that have a counterpart at garrison level providing front-door services. The intent of establishing sites for each headquarters and AEC staff element affords visibility of customer satisfaction levels down to garrison level and provides the capability of viewing customer comments. This business rule will enable the staff to identify systemic issues and develop enterprise solutions, assist garrisons with unique issues while providing awareness of customer satisfaction levels. It also allows customers to submit comments to a higher headquarters if their issues are not adequately addressed at the local level. Additionally, a Standard Operating Procedure which includes ICE is available to supplement this policy and is located on the G3/5/7 SharePoint portal.

6. Proponent. Headquarters IMCOM, G3/5/7 Futures and Assessments, is the proponent for this policy.

KENNETH R. DAHL Lieutenant General, USA Commanding

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USAG Yongsan

CRIMES & CONSEQUENCES "DON'T LET THIS BE YOU!"

In the past few months USAG Yongsan has had several instances of dependent misconduct to include shoplifting, assault, trespassing, underage drinking, and posting threats online. These actions resulted in a variety of corrective measures to include, community service, Early Return of Dependents (ERD), and the loss of access to all US installations in Korea. All matters of misconduct are taken seriously and will result in corrective action being taken to ensure the safety, integrity and reputation of USAG Yongsan and the United States Army.

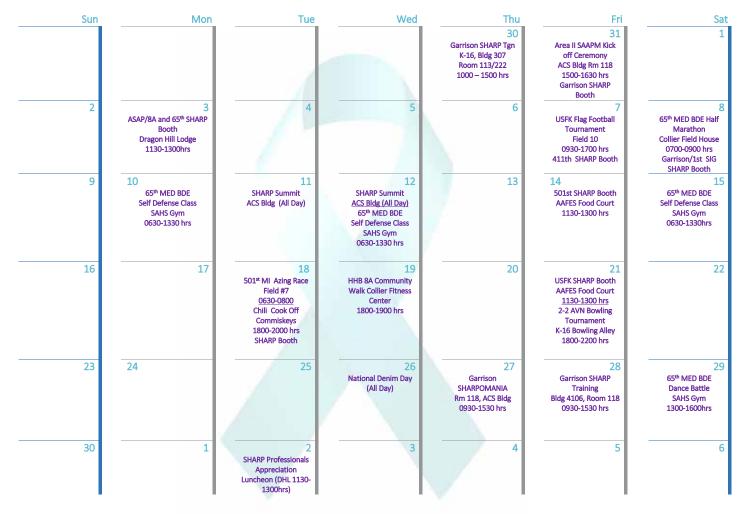
Please don't forget if you "see something, say something" our community's security is EVERYONE'S responsibility.

YONGSAN DO THE RIGHT

THING!

#yongsandtrt

APRIL 2017 SAAPM EVENT CALENDAR





DENIM DAY APRIL 26, 2107



Wear jeans to protest against sexual violence!



Denim Day was originally triggered by a ruling by the Italian Supreme Court where a rape conviction in 1998 was overturned because the justices felt that since the victim was wearing tight jeans she must have helped her rapist remove her jeans, thereby implying consent . The following day, the women in the Italian Parliament came to work wearing jeans in solidarity with the victim. Denim Day was developed in response to this case and wearing jeans during this annual event has become a symbol of protest against erroneous and destructive attitudes about sexual assault. Women of the Italian Legislature protested the decision by wearing jeans to work. As news of the decision spread, so did the protest. In April 1999, a social service agency in Los Angeles established the first Denim Day in the United States.





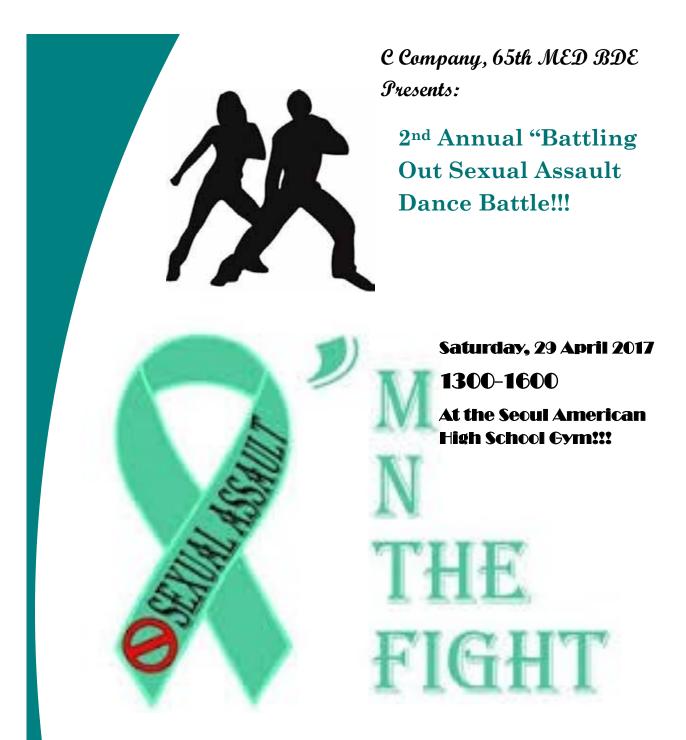


USAG-Y SHARP PROGRAM PRESENTS SHARPONANIA JOIN US TO TEST YOUR SHARP SKILLS

CHANCE TO WIN AWESOME PRIZES:

- TWO 3-DAY PASSES FOR HHC USAG-Y SOLDIERS
- AAFES MOVIE TICKETS
- FREE GAMES OF BOWLING
- FREE BUCKET OF GOLF BALLS @ DRIVING RANGE
- TWO ROUNDS OF MINI GOLF
- AND MUCH MORE...

0930-1130 (U.S. SOLDIERS & KATUSA) 1330-1530 HRS (U.S. CIVILIANS AND KOREAN WORKFORCE) 27 APRIL 2017 ROOM 118, ACS BLDG (#4106) POC: MR. HOCAOGLU / MS. AMIAN @ DSN: 738-3183/5498



65th MEDICAL BRIGADE challenges all other brigades on Yongsan Garrison to come out and show your commitment to "Battling Out Sexual Assault" by competing in a "Brigade Dance Battle"!

All Dance Teams/Dancers must do a 1 minute Sexual Assault Awareness skit before beginning their routine.

Winning Brigade receives a trophy and bragging rights for one year!!

POC: Althenia.l.sims.civ@mail.mil or 010-5681-2731 or SFC Shayanna.p.reese.mil@mail.mil

April 2017									
Child Abuse Prevention Month									
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
۲	PREVENT Children STEP UP	Thrive in Safe, S	table, Nurturing	Homes.	Relp prevent child abuse!	1 Stop by our booth at Collier Field house during the Proclama- tion Ceremony/Month of the Military Child 5K Fun Run/Walk! @ 0800			
2 In 2008, the pinwheel became the national symbol for child abuse prevention	3 Pinwheel Coloring Contest starts today! Get your pinwheel color paper from ACS, SAC or CDC- Winners will be announced on the 24th.	✓ Playgroup every Tuesday from 1000- 1100 at School Age Center and plant a Pinwheel for Prevention. Call ACS & Sign-up @ 738-7505	5 Cloth and Carry! At ACS from 1100- 1300. Learn about cloth diapers and carriers from other parents Call ACS & Sign-up @ 738-7505	6 Community–Wide Child Abuse & Neglect Awareness INFO Brief- ing at Post Theatre. Call 0930-1030 ACS to 1330-1430 Sign-up! 1500-1600	7 Join ACS in wearing Blue every Friday to show support for Child Abuse Prevention Month Stop by our booth @ K-16 CAC	8 Parents who play with their children reg- ularly, help to develop them socially and strengthen the bond within the family.			
9 Don't leave child advocacy to the profes- sionals. YOU can advo- cate for any child and help prevent child abuse from ever happening.	 If you suspect child abuse or neglect, you can contact DSN: 737- 4101, 24-hours a day, 7 days a week 	11 Behavioral Health Service Line AKA " Social work services" @ 121 Hospital is a helpful resource to seek family counseling support.	12 New Born Basic Class! At ACS from 1100-1200. For mothers-to-be & fa- thers-to-be. Call & Sign-up @ 738-7505	13 We are having a Pinwheel Planting Party at ACS from 1000-1100. Join us and plant a Pin- wheel for prevention. Plus Stop by our Booth!	 Join ACS in wearing Blue every Friday to show support for Child Abuse Prevention Month 	15 Month of the Military Child Baby Ex- po! Held @ 121st CSH Hospital. A fun event aimed at preparing you for parenthood!			
HAPPY EASTER	17 STEP UP Keep kids safe and super- vised. Engage and pay at- tention, prevent accidents.	$\langle \rangle$	19 SPEAK UP If you witness abuse or neglect, call it in. We all have a role to play in protecting children.	BE A HERO	21 REACH OUT It's okay to ask for sup- port. Recognize when you're struggling and get help. Wear Blue!	22 Join us for a day of fun at the Yongsan Spring Festival! Stop by our INFO BOOTH from 1200-1600			
23 No Parent is perfect, but all parents can super- vise carefully and take simple steps to keep kids safe.	24 Pinwheel Coloring Contest Winners Announced Today Check out USAG-Yongsan ACS Facebook	25 The New Parent Support Program is a great resource that helps families with children between the ages of 0-3		27 Interested in learn- ing more about how you can prevent Child Abuse? Stop at our INFO BOOTH at the 121st CSH/BAACH Lobby 1100-1300	28 Join ACS in wearing Blue every Friday to show support for Child Abuse Prevention Month	29 K-16 Spring Festival Stop by our INFO BOOTH to learn more about positive parenting styles. K-16 CAC parking lot From 1200-1600			
CHILD ABUSE	The Reporting Point of Contact to Report Child Abuse & Neglect is the Family Advocacy Program Behavioral Health Service Line 24/7 DSN: 101/737/4101 COMM: 0503-338-4101								
For questions about our upcoming events or classes in April, place contact fran j Eine or classes in April, place contact fr									

to the In

Month of the Military Child Baby Expo

Saturday **15 April 2017 1000-1300** 121 CSH/BAACH Lobby

There will be:

- Parent Support Organizations
- Hospital Tours
- Maternity Photoshoot

- Games
- Light Refreshments
- Information Booths

Open to all ID card holders and their dependents. RSVP by **10 April** at **USAGYongsanBabyExpo@gmail.com** or registration forms are available at ACS. For more details, contact ACS at 738-7505 or visit the USAG Yongsan, FMWR Facebook page.



National Library Week

April 9-15, 2017 Because of You, Libraries Transform

Teen / Youth Poetry Contest 24 February - 24 March 2017

Teen / youth can submit your own original poem in English (unpublished work) to the Yongsan Library Check-out desk.

Teen / youth: Ages 12-17 years old

Entry Forms & the rules are available at the Library Check-out Desk.



Prizes: 1st \$100 gift card 1 person 2nd \$70 gift card 2 persons 3rd \$50 gift card 3 persons 4th \$25 gift card for 4 persons

The award ceremony will be held at 1730 Tuesday, 11 April 2017 during The National Library Week in the Library Teen Room.

U.S. Army Yongsan Library



Monday 17 APR - Friday 21 APR, Yongsan Garrison

Participants - All USAG-Y/Area II tenant units

- USAG-Y/403rd LRC
- HHB 8A
- 1st SIG BDE
- 19th PC/176th FI Co
 SOCKOR
 US

 65th MED BDE
 2/2 AVN BN
 14

 501st MI BDE
 Tango Security Forces

USFK, STB 142nd MP/14th MP

Date	Morning	Afternoon		Remarks
17 (Mon)	Opening Ceremony Rehearsal (1000)	Opening Cer ROK Honor Guard / (Knigh	RSG, Guest Speaker	
18 (Tue)	Sports Events (0900-1200) Preliminary Round	Cultural Events (1300-1700) of War (Picnic J	Best Friend Dinner @ DHL Mezzanine Area (2F) 1800-2030	
~19 (Wed)	Sports Events (0900-	Sports Events (130	All Sports will start NLT	
	1200)/Preliminary Rounds	"Basketball Finals /	0900	
20 (Thu)	Sports Events (0900-1200,	Sports Events (1300-1400,	Yongsan's Got Talent (1300-	Entertainment Show
	SEMI/FINALS	Finals)	1700 @ SAHS Auditorium)	(1900-2100/Collier Gym)
21 (Fri)	5km Run (0830)/Sports	Award/Closing Cerem	8A DCG (MG Smith) Guest	
	Events (FINALS)	(Rehear	Speaker	



UNCLASSIFIED



23rd ANNUAL AUSA ESSAY CONTEST

Subject: "Life in Korea" Title: Author's Choice



Essays must be based on the author's personal experience (either work or social) in Korea

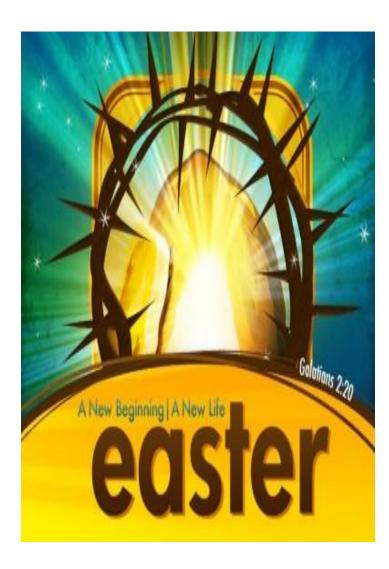
Open to all U.S. Service Members, Civilians and their Family Members currently in Korea.

- GRAND PRIZE (One Winner): #1,000,000
- FIRST PRIZE (Two Winners): #700,000
- SECOND PRIZE (Three Winners): #500,000
 - Essay Length: 1,000 2,000 words
 - Deadline for Entry: 5 May 2017
 - Format: MS Word document/double spaced
 - Prize Winners will be announced 31 May 2017, with prizes awarded 16 June 2017 (Exact date/time/venue TBD)
 - A brief resume of the author must be enclosed including: full name, phone number, unit and mailing address.

For more information call Timothy Spann at 755-4032.

Email your (MS Word File) essay to: timothy.k.spann.civ@mail.mil

Sponsored by Korea Corporate Members of the Association of U.S. Army (AUSA)





16 April 2017 0630-0730 Dragon Hill Lodge Courtyard (w/ Breakfast at Naija Ballroom)

16 April 2017 1630-1730 South Post Chapel (w/Dinner at Fellowship Hall)



SPRING

K-16 COMMUNITY

GRAND PRIZE TWO ROUND TRIP "US AIRLINE ALLIANCE" AIRLINE TICKETS TO THE ASIA

OTHER PRIZES

Winners must be 18 years old or older

PRIZES

K-POP ENTERTAINMENT (K 팝 공연) STAGE GAMES (무대게임) LIVE BAND PERFORMANCE (라이브밴드공연) TAEKWONDO DEMONSTRATIONS (태권도시범) VARIETY OF FOOD VENDORS (바베큐등 여러가지 음식) KIDDY LAND/CHILDREN'S PLAY AREA (키즈랜드) VENDOR BOOTHS

SATURDAY 29 APRIL 2017

1300-2000 K-16 CAC PARKING LOT

4월 29일, 오후 1시 - 저녁 8시, 케이 16 커뮤니티 센터 주차장

For more information, call DSN: 741-6030, Commercial: 05033-41-6030 or go to the USAG Yongsan, FMWR Facebook page.

