



K-16 TOWN HALL

20 Oct 2016

Installation Management Command integrates and delivers base support to enable readiness for a globally-responsive Army

We are the Army's Home
Serving the Rugged Professional

K-16 Community Town Hall

Admin Comments

- **Thank you for attending**
- **Cell Phones: Please turn off or place in “Manner Mode”**
- **Live Streaming on Social Media**



K-16 Community Town Hall

COL J. Scott Peterson, GC

DGC Mr. Tommy Mize

CSM Joseph James, Jr.

Garrison Staff

PAO	Ms. Laurri Garcia
DFMWR	Mr. Eric Yim
DPTMS	Mr. James Adamski
SAFETY	Mr. David Johnson
DES	Mr. Robert Nelson
DPW	Mr. James Hamilton
RSO	Chaplain (LTC) Young Kim

Garrison Activities

DoDDS/Seoul School Complex	Mr. "Willy" Williams
Commissary/DECA	Ms. Myong Brown
AAFES / Exchange	Mr. Steven Pena
BAACH	MAJ Cindy Roberts
Area I & II CPAC	Ms. Kathi Smith



K-16 Community Town Hall

Public Affairs Office (PAO) Community Communications Forums

Ms. Laurri Garcia
Director

DSN: 738-7354

Commercial: 0503-338-7354



K-16 Community Town Hall

PAO – WAYS WE TALK TO THE COMMUNITY!



USAG Yongsan Flickr Page
<https://www.flickr.com/photos/usag-yongsan>



@usagyongsan



Community Marquees



The USAG Website -
www.army.mil/yongsan



usagyongsanpao



Instagram



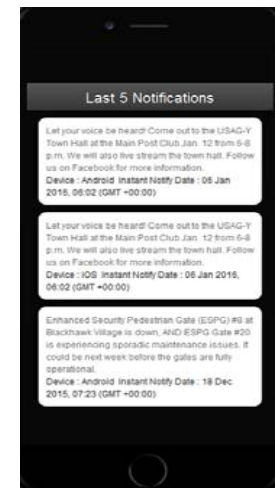
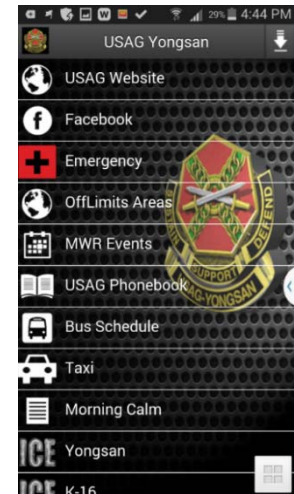
<https://www.facebook.com/usagyongsan>



K-16 Community Town Hall

PAO - COMMUNITY COMMUNICATIONS

- USAG Yongsan Mobile Application or APP
 - Google Play Store
 - Apple App Store
 - One stop location' for more than 25 different community links
- Dial Emergency numbers directly from the APP
- If you experience difficulty with the USAG Yongsan APP delete the APP and reload it periodically for operating system updates.



Sign up for “push” notifications and let the Yongsan Mobile APP be your first line of communications in the event of an emergency



K-16 Community Town Hall

PAO – REQUEST COVERAGE OF AN EVENT

REQUEST FOR COMMAND/PUBLIC INFORMATION WITH COMMUNICATION MICRO-PLAN (Please provide as much detail as possible. Do not fill in the fields marked "for internal use only.") Submit completed form NLT 30 days before the event to usarmy.yongsan.jmcom-pacific.list.usag-yongsan-pao-sec@mail.mil		
PHASE I - IDENTIFY		
a. BRIEFLY IDENTIFY COMMUNICATION PROBLEM /ISSUE /EVENT NAME	b. EVENT START DATE AND TIME/END DATE AND TIME	c. COVERAGE START AND END DATES (FOR INTERNAL USE ONLY)
d. EXACT LOCATION OF EVENT	e. COMPANY/ UNITY/ PROGRAM/ DIRECTORATE	
f. POINT OF CONTACT NAME/ TITLE	g. POC EMAIL	h. POC CELL NUMBER
i. LIST DESIRED OUTCOME(S)/ GOAL(S) (e.g., increase awareness; increase participation; etc.)		
PHASE II - SELECT		
a. PRIMARY AUDIENCE: SOLDIERS		
b. SECONDARY AUDIENCE(S)		
<input type="checkbox"/> Families	<input type="checkbox"/> All personnel	<input type="checkbox"/> Retirees
<input type="checkbox"/> State Department	<input type="checkbox"/> ROK Military	<input type="checkbox"/> Good Neighbors (Korean)
c. THEMES (FOR INTERNAL USE ONLY) (Bullet statements; should align with organizational communication plan and strategic communication guidance)		
PHASE III - EXECUTE		
a. TACTICS (FOR INTERNAL USE ONLY) (Bullet statements; describe specific communications products, messages, messengers, media and timeline)		
b. PREFERRED MEDIA CHANNELS (PAO does not guarantee availability of all requested channels)		
<input type="checkbox"/> The Morning Calm Newspaper	<input type="checkbox"/> USAG Yongsan Twitter	<input type="checkbox"/> Hot Topics
<input type="checkbox"/> AFN	<input type="checkbox"/> USAG Yongsan Facebook	<input type="checkbox"/> Instagram
<input type="checkbox"/> Marquee	<input type="checkbox"/> www.usarmy.mil/yongsan	<input type="checkbox"/> Commander's Channel
c. Please provide any additional information and/or attach relevant documents when submitting this form.		
PHASE IV - 90-DAY EVALUATION (FOR INTERNAL USE ONLY)		
a. METRICS/MEASUREMENT (Include objective metrics to measure the success of each tactic listed in TACTICS above)		

USAG YONGSAN PA FORM CI-01 SEPT 2016

In order to request coverage of an event; or to provide information to the USAG Yongsan and Area II Community, please fill out an USAG Yongsan PA Form CI-01, 30 days prior to your event or coverage date.

Please fill in the gray areas only.

You can download the form from the USAG Yongsan Website on the Public Affairs Page.

<https://www.army.mil/e2/c/downloads/452796.pdf>

Then email the form to:

elizabeth.a.pyon.civ@mail.mil

or drop it off in Building 4305 room 119.



K-16 Community Town Hall

Directorate of Family, Morale, Welfare, and Recreation (FMWR)



Mr. Eric Yim
Chief, K-16 FMWR
DSN: 741-6473
Commercial: 0503-341-6473



K-16 Community Town Hall

DFMWR - BUSINESS OPERATIONS DIVISION (BOD)

- **Main Post Club - “Prime Rib Night”**
 - 21 Oct 16, 1800 – 2100
- **Main Post Club - New “Texas Hold’em”**
 - Every Saturday 1500 - 1900
- **Main Post Club - “Steak or Lobster Night”**
 - 28 Oct 2016 1700 – 2100
- **Main Post Club - “Salsa Night”**
 - Every Saturday evening, free lessons 2000 – 2100 with open dancing until closing.
- **Yongsan Lanes Bowling Center, Now open 7 days per week, also try our new Bar the “Pro Shop” we think you will like the new “Ball Driller”**

Checkout the Main Post Club on Meetup.com



K-16 Community Town Hall

DFMWR - COMMUNITY RECREATION

- **28 Oct Frightober Fest 1730-2000 CAC parking lot.**
- **31 Oct the free concert USO band “Dead Daisies” will appear at the PFC with doors opening at 1900. Show starts at 2000.**
- **19 Nov 5k Turkey Trot Fun Run, CCFC-Yongsan, 0800**
- **3 Dec Holiday Tree Lighting at Yongsan fire station park and Commiskey's including Holiday Post Card Contest with Arts & Crafts Center and Holiday Sweater Contest**
- **9 Dec Holiday Tree Lighting at CAC. 1730**
- **Upcoming trips through Commiskey's Community Activities Center**
 - **22 Oct, 0900 Trip to Ichon Rice Festival**
 - **29 Oct, 0830 Trip to Farmland**
 - **19 Nov, 0830 Trip to Everland**
 - **26 Nov, 0830 Trip to Farmland**



K-16 Community Town Hall

DFMWR – K-16 PROGRAMS

- **Pool Renovation: 27 Sep – 23 Oct 16, Reopen on 24 Oct 16**
- **Jokgu (Foot Volleyball) Tournament: 24 Oct 16, K-16 Fitness Center**
- **Individual Challenge Cup: 28 Oct, 0800-1200, K-16 Fitness Center**
- **Frightober Fest/BOSS Halloween Costume Party: 29 Oct, 1700, K-16 CAC & LZ**
- **Dead Daises Concert: 31 Oct, 2000-2200, K-16 Fitness Center**
- **Monthly Batting Cage Tournament: 1-30 Nov 16, K-16, Fitness Center**
- **Thanksgiving Special Story Time: 16 Nov, 1030-1200, K-16 Library**
- **K-16 Thanksgiving Turkey Bowling: 18 Nov, 1500-2100, K-16 Bowling Center**
- **K-16 Tree Lighting Ceremony: 9 Dec, 1700-1800, K-16 CAC Parking Lot**
- **Christmas Special Story Time: 14 Dec, 1030-1200, K-16 Library**
- **Holiday Party (Monte Carlo Night): 23 Dec, 1800-2400, K-16 CAC**
- **Gridiron Challenge II: Every Wednesday, 1800-2000**
- **Commander's Cup Intermural Bowling League: Every Monday, 1700-2200**
- **Ladies (spouse and soldiers) Bowling League: Every Monday, 1700-2200**
- **CAC tours/RDS/WAQ/BOSS Meeting: Ongoing**



K-16 Community Town Hall

DFMWR – K-16 INSTRUCTIONAL PROGRAMS

- **CYSS Swim Class: Every Monday, 1300-1700, K-16 Indoor Pool**
- **Indoor Cycle Class: Mon, Wed, and Fri, 1830-1930, K-16 Fitness Center**
- **In/Outdoor Fitness Class: Mon, Wed, and Fri, 0800-0900, K-16 Fitness Center**
- **Korean Rice Paper Class: Every Tue, 1100-1230, K-16 Arts & Crafts Center**
- **Thanksgiving Day Gift: Every Wed, 1100-1300, K-16 Arts & Crafts Center**



K-16 Community Town Hall

Directorate of Plans, Training, Mobilization, and Security

Mr. James Adamski

Director

DSN: 738-7137

Commercial: 0503-338-7137



K-16 Community Town Hall

DPTMS - PROTECTION

Keeping Your Community Ready & Aware



- **Mass Warning Notification System**
 - First Wednesday of the Month Test
 - Giant Voice / Telephone / Text / Email
- **Winter Weather Season**
 - 1 December – 31 March
- **Make a Plan, Build a Kit, Get Involved**
Emergency Manager
Mr. Eric J. Emery, DSN: 738-7905
COMM: 0503-338-7905



- **Preventative Measures**
 - AT Level 1 & OPSEC Training on 1 Dec 2016 at USAG-Yongsan MPTF (movie theater)
 - Individual Antiterrorism Plan
- **See Something / Say Something**

Antiterrorism Officer
Mr. Phill Edenfield, DSN: 738-7318
COMM: 0503-338-7318



K-16 Community Town Hall

DPTMS – DESTRUCTIVE WEATHER

Winter Weather Focus

- **Snow, Annual: 13.7 in / 34.8 cm**
 - December: 1.8 in / 4.6 cm
 - January: 5.2in / 13.2 cm
 - February: 4.4in / 11.1 cm
- **Snow removal and ice control:**

Occupants of Family quarters, barracks, and operators of NAF facilities are responsible for the removal of snow and ice from walks, steps, landings, private drives, and parking areas, and similar areas adjacent to the building or activity.
- **Fall Clean Up – 14 to 23 Nov 16**



K-16 Community Town Hall

Safety Office

Mr. David Johnson
Director

DSN: 738-4643

Commercial: 0503-338-4643



K-16 Community Town Hall

SAFETY – SEASONAL SAFETY TIPS

- **Driving Safety.** There are multiple autumn safety issues that relate to the road. Since days are getting shorter during the fall,
 - More driving will occur when it is dark out.
 - School buses will now be present in the morning and small children walking to the bus.
 - Tire pressure can be affected by the cool nights and warm days of autumn. Make sure to check on tire pressure throughout the season.
- **Weather Safety.** Summer often comes to mind when you think of sunscreen, but you should also apply it during fall to protect your skin from the sun. When outdoors, be aware of quickly-changing weather conditions, especially during late fall.
- **Child Safety.** A pile full of leaves gives kids a way to enjoy fall, but the leaves also present a safety concern. Piling leaves on the street invites children to play near traffic, leaving them at risk for getting hit by cars. A driver might not realize a child is present if she is buried in a pile of leaves on the street. Keep leaves in the yard and put rakes away when you are finished to prevent child injuries.
- **Lower Temperatures.** As autumn comes into full swing, the temperatures may lower in your area, which can lead to several safety issues. If you use a portable space heater, keep them away from water, curtains and flammable items. Do not leave a space heater unattended and buy one that shuts off automatically if it falls over.



K-16 Community Town Hall

Directorate of Emergency Services (DES)

Mr. Robert Nelson
Director

DSN: 738-4361

Commercial: 0503-338-4361

CPT Naomi A. Woods
PMO, Operations Officer
DSN: 723-5140
Commercial: 0503-323-5140

Chief Curtis Williams
Fire Department
DSN: 738- 5096
Commercial: 0503-338-5096



K-16 Community Town Hall

DES – PMO TRAFFIC ACCIDENTS FY17

On Post Traffic Accident Facts

- Between 1 July and September, there were a total of 32 on post accidents:
 - 11 vehicle accidents in July
 - 10 vehicle accidents in August
 - 11 vehicle accidents in September

Off Post Traffic Accident Facts

- Between 1 July and 30 September 2016, there were a total of 31 off post traffic accidents:
 - 8 vehicle accidents in July
 - 16 vehicle accidents in August
 - 7 vehicle accidents in September

Trends

- Most traffic accidents often occur at very low speeds on and off post.
- Off post traffic accidents is cause mostly by inattentive driving or following too closely
- 22 of 32 on post accident occurred in parking lots

Way-ahead

- Continue to focus on selective traffic enforcement areas (Example School Zone).
- Educate the Community on Traffic Enforcement.



K-16 Community Town Hall

DES - CURFEW VIOLATIONS & LOST IDs

- **Curfew Violations:**
 - **46 Curfew Violations during 4th QTR FY 16**
 - **Have a plan, use a battle buddy, and be responsible**
 - **These violations hurt the USFK-Korea alliance**
- **Lost ID Cards:**
 - **121 ID cards were lost during 4th QTR FY 16**
 - **Report immediately to MP Station when cards are lost**



K-16 Community Town Hall

DES – FIRE PREVENTION MESSAGE



- Press the button monthly to check the operation of smoke detectors in your home.
- Replace the battery every 6 months, replace it now if you have been in your house 6 months and have not.
- Check the date on the back of your household smoke detector, replace it if over 10 years old, check with the local housing office



K-16 Community Town Hall

DES – SMOKING AREAS

- **Designated Smoking Areas**
 - Smoking is allowed in designated smoking areas only
 - Improper disposal of smoking materials is cause for 28% of fire in USAG-Y last year
 - No smoking within 50 ft. of a building opening or a above ground fuel tank.
 - Place your cigarette butts in an approved receptacle, DO NOT dispose of in a trash dumpster.



K-16 Community Town Hall

Directorate of Public Works (DPW)

Mr. James C. Hamilton III
Director

DSN: 724-3900

Commercial: 0503-324-3900



K-16 Community Town Hall

DPW – HIGH COMMUNITY IMPACT PROJECTS

- **DFAC Generator Installation:**
 - **DFAC Scheduled Closure 29 and 30 October**
 - Jimmy Dean meals will be available to pick up (6 each) on Friday 28 October at lunch or dinner meal time for Meal Card Holders at the DFAC sign in counter
 - DFAC will open at regular time on Monday morning for breakfast
- **Upgrade Road & Sidewalk on Main Entrance Road:**
 - Scheduled for 11 - 12 Nov
 - **Main Gate CLOSED for vehicle traffic excepts Emergency Vehicles from 2300-0600, 12 Nov**
 - Pedestrian walk will not be affected



K-16 Community Town Hall

DPW – OTHER PROJECTS

- Replace Asphalt on K-16 Airfield: Phase II scheduled for completion next week.
- Electrical Upgrade Phase 1/Bury all Utility Lines/Road and Sidewalk work scheduled final inspection 1st week in November
- Phase 2 & 3 & 4 Electrical Upgrade in Progress: Replace Fence Post wide K-16 Contract extended due to unsatisfied work and repairs
- Replace Elevators and Doors at CAC: Contract Extended due to Emergency Contact Phone Line installation
- Upgrade Fire System in Bldg. 212 Flight Simulator and Guardian Control
- Repair and Paint Swimming Pool: Completed painting on 17 October with filling pool on 21 October. Pool to reopen on Monday 24 October at regular hours
- Relocate one DBL Wide Container to Gym Area for additional equipment that will be available when main Gym is Closed for ROK Drills: Once Guardian Control is complete we will relocate it to there. Our plan is to have this open by the next ROK drill in the spring time.
- Paint Interior of Barracks 156 floors 1 & 2 are complete working on 3rd floor with completion in November.
- Paint interior of Barracks 200 (CP TANGO) anticipated start in December after Barracks 156



K-16 Community Town Hall

Religious Support

Chaplain (LTC) Young D. Kim

Garrison Chaplain

DSN: 724-3011

Commercial: 0503-338-3011



K-16 Community Town Hall

RELIGIOUS SUPPORT – K-16 EVENTS

- **K16 Chapel Fellowship Bowling/Potluck**
 - **30 Oct 2016 @ K16 Bowling Center**
- **Fun Sports/BBQ Day w/Dandae Children**
 - **4 Nov 2016, 1400-1800 @ Dandae Children Ctr**
- **K16 Thanksgiving Service**
 - **20 Nov 2016, 1030 am @ K16 Chapel**
- **2-2 AHB Christmas Party**
 - **16 Dec @ K16 Chapel**
- **Strong Bonds Couples Retreat**
 - **9-11 Dec 2016 @ DHL**



K-16 Community Town Hall

RELIGIOUS SUPPORT – YONGSAN EVENTS

- **Hallelujah Night**
 - **29 Oct 2016, 5-8 pm @Picnic Area #7**
- **Area II Thanksgiving Prayer Luncheon**
 - **17 Nov 2016, 1100-1300 @South Post Chapel**
- **Retiree Appreciation Prayer Breakfast**
 - **19 Nov 2016, 0730-0830 @ DHL**
- **Area II Combined Christmas Cantata**
 - **4 Dec 2016, 7 pm @ South Post Chapel**
- **Christmas Eve Candlelight SVC & Mass**
 - **24 Dec, 1900 @ SPC & MPC**



K-16 Community Town Hall



Seoul School Complex Representative

Mr. Donald Williams

DSN: 738-7118

Commercial: 0503-338-7118



K-16 Community Town Hall

SEOUL SCHOOL COMPLEX - UPDATE

- **Principal for each school:**
 - **SAES - Dr. Suzanne Landrum**
 - **SAMS - Dr. Wanda Bradley**
 - **SAHS - Mr. Willy Williams**
- **Upcoming Dates at SAES, SAMS, and SAHS**
- **Focused Collaboration and rollout of DODEA College and Career Ready Standards**
- **At Risk Behavior in Teens and School Partnership with Yongsan Garrison**
- **School Advisory Committee update**
- **Quarter 1 is ending soon**



K-16 Community Town Hall

Seoul American Elementary School



was recognized by the
US State Department of Education, as a

2016 National Blue Ribbon School



K-16 Community Town Hall



K-16 COMMISSARY

Mr. Dwight Brown

Assistant Commissary Officer

DSN: 784-4485

Commercial: 011-82-31-661-4485

Dwight.Brown@Deca.mil

“We’re Proud! We’re Committed! We’re More!”



K-16 Community Town Hall

COMMISSARY – REWARDS CARD

- The Commissary Rewards Card provides a convenient way for our patrons save even more. The latest upload available for customers offered more than 160 coupons! Patrons can access and redeem digital coupons without the hassle of clipping paper coupons and remembering to tote them along on the shopping trip.
- Patrons can also download digital coupons to the Commissary Rewards Card from Smart Source "direct to card" and Cellfire, the world's largest digital coupon provider.
- Our iPhone and Android apps make it even easier for a customer to review his or her coupon account, as well as locate commissaries and their contact information.
- Future enhancements to the card are expected to enable DeCA's industry partners to target savings based on the customer's specific usage.



K-16 Community Town Hall

COMMISSARY – RETURN POLICY

If, for any reason, a patron is dissatisfied with merchandise paid for and removed from the commissary, the merchandise may be returned for a refund or exchange for another of the same item, with receipt or without receipt. Special considerations follow:

- Tobacco and Baby Formula Exceptions
- Returns with original receipt
- Returns without original receipt
 - Total refund amount is \$24.99 or less, refunded cash
 - Total refund amount is \$25.00 or more, combination of gift cards and cash
- Management may require a receipt for refunds if a review of our refund log has identified a pattern of the same individual repeatedly returning merchandise without a receipt.



K-16 Community Town Hall



EXCHANGE
ARMY & AIR FORCE EXCHANGE SERVICE

Area II AAFES Manager

Mr. Steve Pena

DSN: 738-7402

Commercial: 0503-338-7402



K-16 Community Town Hall

EXCHANGE - UPDATE

- On Thanksgiving day, 24th November, the following stores will change the hours of operation as below.

2016 Thanksgiving Holiday Hours of Operation K-16		
K-16 PX	0700-2000	0700-2000
K-16 A/E	0630-1900	1030-1800
K-16 Pizza Hut	1100-2000	Closed
K-16 Subway	0730-2000	Closed

- **Jung's Concession Multi Shop Tent Sales!**
 - Outdoor Sales from November 10 to 16



K-16 Community Town Hall

EXCHANGE – K-16 PX

OCT - 2 for \$2.50 Hillshire Brats

NOV - 2 for \$5 Monster 24 oz.

DEC - Buy 2 Tostitos, get one FREE jar of Tostitos salsa

SHUTTLE PROGRAM

Shuttle program is available at K-16 PX.

If you need to buy anything from the Yongsan area, you can just drop a special request form at the K-16 PX from **Fridays thru Wednesdays** each week. The Exchange will deliver to K-16 PX every Thursday for you.



K-16 Community Town Hall EXCHANGE – K-16 FOOD COURT



NEW AUTUMN CARVED TURKEY



NEW AUTUMN SUB

Oven-roasted, all-white meat, thick-cut carved turkey with cheddar cheese and a new Cranberry Mustard Sauce.

6" sandwich/flatbread \$5.75

Footlong sandwich/flatbread \$8.75

Salad \$7.50



National Sandwich Day 3rd November

Purchase any **6-inch or Footlong sandwich**, at regular price, with any size fountain drink beverage,

Receive **another sandwich of the same size** (equal or lesser price) **for free!**



K-16 Community Town Hall
EXCHANGE – K-16 FOOD COURT



Make Your Sub *DELUXE* and Get 50% More Meat !!!



The Deluxe option contains
50% more meat than the standard builds.

Consumer testing has revealed that offering the Deluxe option is a great opportunity to respond to customer's needs and bring more value to their meal.

The recommended pricing will increase to
\$.75 for a 6in sub
\$1.50 for a Footlong.



K-16 Community Town Hall
EXCHANGE – K-16 FOOD COURT



Bacon Stuffed Crust Pizza



Large pizza with bacon and a blend of delicious cheeses in the crust for **\$16.50**

Hershey's Toasted SMORES Cookie



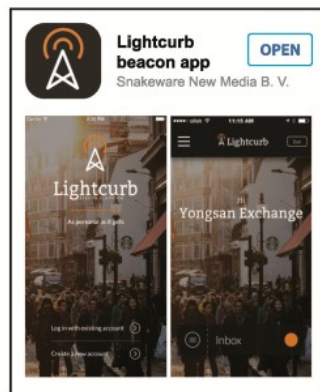
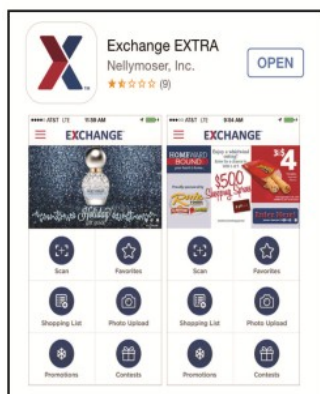
Topped with toasted mini marshmallows, chunks of Hershey's Milk Chocolate Bar, and graham cracker pieces for **\$7.00**



K-16 Community Town Hall

EXCHANGE – CUSTOMER ENGAGEMENT

USE YOUR SMART PHONE TO SAVE
DOWNLOAD THE FREE APPS or scan the QR codes.
LET US DO THE REST!



100% OF EARNINGS SUPPORT SOLDIERS AND THEIR FAMILIES



\$2.7M
in dividends



386,986
cases of merchandise
shipped
KODC → Capital



4,677
bread supplied
bakery → K-16 Commissary



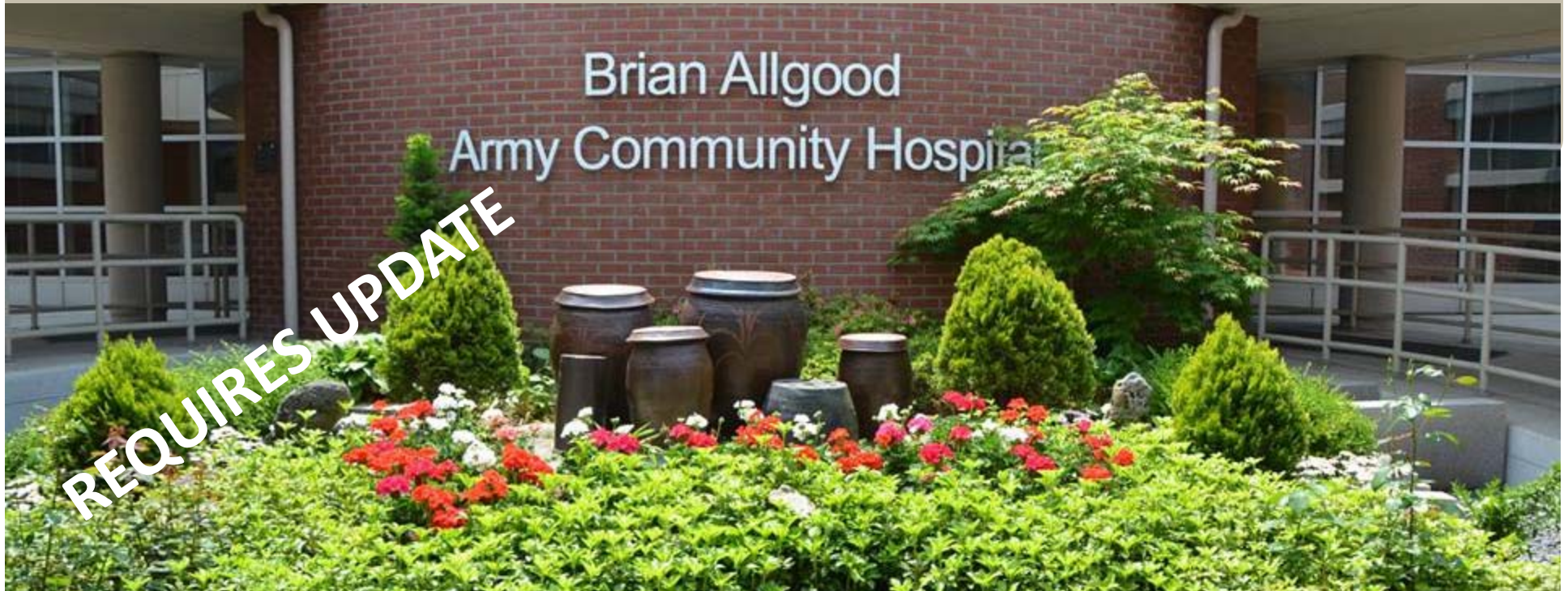
24
The number of
employees at K-16
Exchange



680
The number of
customers in a day at K-
16 Exchange



7,920
Hair cuts a year at K-16
barbershop



121st Combat Support Hospital/ Brian Allgood Army Community Hospital

**COL Erica R. Clarkson, Commander
CSM Diahann J. White, Command Sergeant Major**

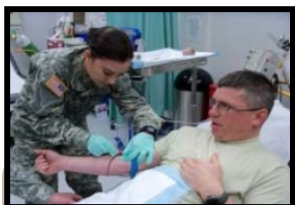
**DSN: 737-1211
Commercial: 0503-337-1211**



K-16 Community Town Hall

BAACH – SERVICES PROVIDED

- **Surgical Services**
 - OB/GYN
 - ENT
 - General Surgery
 - Orthopedics
 - Podiatry
 - OMFS
 - Neuro-Surgery (limited)
- **Physical Medicine and Rehabilitation**
 - Physiatrist
 - Physical Therapy
 - Occupational Therapy
- **Preventive Medicine**
 - Occupational Health
 - Public Health Nursing
- **Nutrition Counseling**
- **Emergency Medicine**
- **Primary Care**
 - Internal Medicine
 - Family Medicine
 - Pediatrics
 - Flight Medicine
- **Medical Services**
 - Dermatology
 - Neurology
 - Internal Medicine
 - Sleep
- **Behavioral Health**
 - Psychiatry
 - Psychology
 - Social Work
 - AMIOP
 - Family Advocacy



K-16 Community Town Hall

BAACH – HEALTHY LIVING

- **Sleep Class**
 - Every Tuesday, 1300-1400
 - Book with the Primary Care Clinic
737-1203/1147 or 050-3337-1203/1147
 - For DOD Beneficiaries Age 15 and up
- **Wellness Class**
 - Every 2nd and 4th Thursday, 1300-1400
 - BAACH Room 1290 (1st floor VTC room)
 - Book with the Primary Care Clinic
737-1203/1147 or 050-3337-1203/1147
 - For DOD Beneficiaries Age 15 and up
- **Tobacco Cessation Classes**
 - Every Tuesday, 1600-1700
 - FHP/PM Bldg. 5447 (next to Commissary)
737-1751/1742 or 050-3337-1751/1742
- **Running Skills Class**
 - Monday and Wednesday, 1300, Collier Field House
 - By Referral Only



K-16 Community Town Hall

BAACH – ACCESS TO CARE

- Central Appointments: 737-2273 or 050-3337-2273, Monday – Friday from 0700-1700.
- K-16 Hours: Monday- Wednesday and Friday 0630-1530. Open Thursdays from 0630-0900 for sick call and 1300-1530. Closed for staff/unit training.
- TRICARE Online: www.tricareonline.com (appointments, lab results, prescription refills, etc.)
- Provider and Nursing Medical Team
 - Use Secure Messaging to schedule appointments, get lab results, request med refills, and more
 - Visit www.relayhealth.com or call the Primary Care Clinic at 737-1142 or 050-3337-2273 for assistance
- TRICARE Overseas Program (TOP) Prime: All TRICARE eligible Beneficiaries on the Korean Peninsula may enroll through the BAACH TRICARE Service Center

Referral Process

- When BAACH has the capability and capacity to provide care, all TRICARE eligible Beneficiaries will be seen. If the required Specialty Care cannot be provided within the Access to Care Standards (<28 days) or the capability is not provided, Beneficiaries will be referred to one of 51 Purchased Care Sector Providers (42 Network; 9 Participating)

Patient Satisfaction

- How was your visit? We want to know! Feedback is essential to improving our business.
- Let us know how we are doing. Please use the Joint Outpatient Experience Survey (JOES) comments cards, or contact the Patient Advocate directly at 737-1126 or 010-8977-015.
 - Within 2 business days, Beneficiaries may contact International SOS at 080-429-0880 (option 3) to schedule the appointment with the Purchased Care Sector Providers
 - A courtesy shuttle departs BAACH during normal business days to Area II Purchased Care Sector Providers at 0830 and 1300



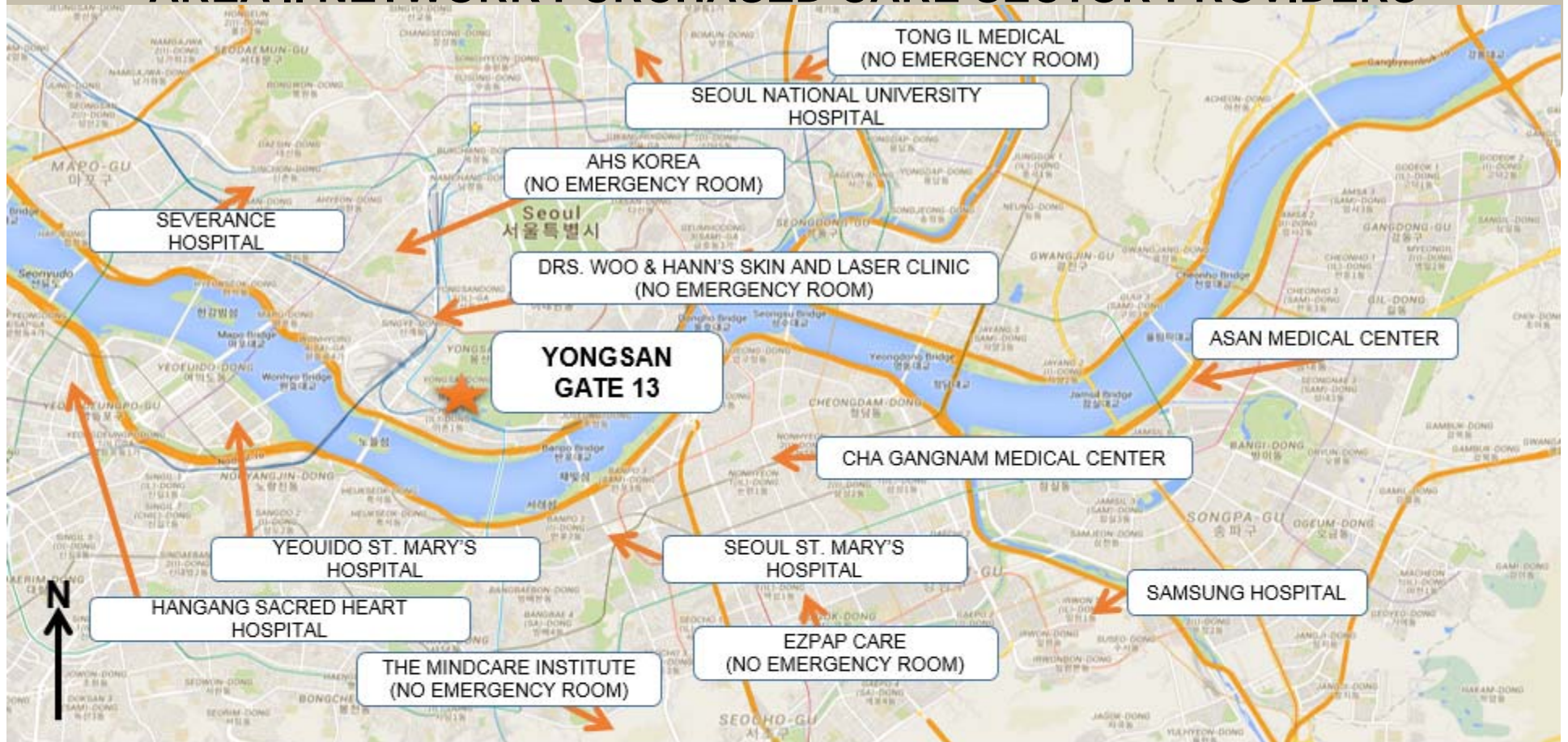
K-16 Community Town Hall

TROOP MEDICAL CLINIC CAPABILITIES

- **Primary Care**
 - Service members only
- **Flight/AB/SF/ETS/Marriage Physicals**
- **Immunizations/MEDPROS Updates**
- **Hearing (limited)**
- **Periodic Health Assessment (PHA)**
- **Laboratory**
 - Point of care testing: urinalysis, pregnancy test, streptococcal and STI testing
- **Pharmacy (limited)**
 - Over-the-counters (OTCs), antibiotics, hypertensive meds, condoms, chap stick
- **Dental**
 - Every 1st and 3rd Wednesday (1030-UTC)
- **Physical Therapy**
 - Every Friday during normal clinic hours
- **Preventive Medicine/PHN**
 - Once weekly (TBD)



AREA II NETWORK PURCHASED CARE SECTOR PROVIDERS



ADAPTABLE HUMAN SOLUTIONS KOREA (AHS KOREA)	Building 101 Mapodaero 109, Lotte Castle President Room 2502 Mapo-gu	02-749-7915	5 Km
YEOUIDO ST. MARY'S HOSPITAL	10 63-ro, Yeongdeungpo-gu	02-3779-2212	5 Km
SEOUL ST. MARY'S HOSPITAL	222 Banpo-daero, Seocho-gu	02-2258-6818	6 Km
DRS. WOO & HANN'S SKIN AND LASER CLINIC	Hangang-ro 312, Yongsan-gu	02-777-2991	7 Km
THE MINDCARE INSTITUTE	27 Sechojungang-ro 24-gil, G-five Central Plaza #220 Seocho-gu	070-8888-8277	8 Km
HANGANG SACRED HEART HOSPITAL	94- 200 Yeongdeungpodong 2ga, Yeongdeungpo-gu	02-2639-5025	9 Km
SEVERANCE HOSPITAL	50 Yonsei-ro, Seodaemun-gu	02-2228-5819	9 Km
CHA GANGNAM MEDICAL CENTER, CHA UNIVERSITY	566 Nonhyun-ro, Gangnam-gu	02-3468-3127	10 Km
SEOUL NATIONAL UNIVERSITY HOSPITAL	101 Daehak-ro, Jongno-gu	02-2072-4100/1817	10 Km
TONG IL MEDICAL (DME ONLY)	81 1 Jongno 6 ga, Jongno-gu	02-766-2433	10 Km
EWHA WOMAN'S UNIVERSITY MOKDONG HOSPITAL (WEST)	1071 Anyangcheon-ro, Yangcheon-gu	02-2650-5890	13 Km
EZIPAP CARE (DME ONLY)	8th Floor Seo-Young Building 158-12, Samsung-dong, Gangnam-gu	10-3106-0414	14 Km
ASAN MEDICAL CENTER	88 Olympic-ro 43-gil, Songpa-gu	02-3010-5001	19 Km
SAMSUNG MEDICAL CENTER	81 Inwon-ro, Gangnam-gu	02-3410-0203	21 Km
WITHMED (SOUTHWEST; DME ONLY)	4F 8 Daeya 1-ro 24beon-gil, Gunpo-si	031-395-4397	26 Km
INHA UNIVERSITY HOSPITAL (WEST)	27 Inhang-ro, Jung-gu, Incheon	032-890- 2080	39 Km

K-16 Community Town Hall



Area I and II CPAC

Ms. Kathi Smith

DSN: 738-3656

Commercial: 0503-338-3656



K-16 Community Town Hall
CPAC – JOINT VENTURE ACS & CPAC

- **Partnership began in April 2016**
- **Highlights tips including USAJobs and resume building**
- **Open to the Yongsan Community**
- **Held once a month in the ACS Building**
- **For signup or more information contact ACS or Eric Burton,
eric.d.burton.civ@mail.mil, 738-7505/8977**



K-16 Community Town Hall

CPAC – Area I Length Changed

- **Effective 1 June 2016, tours in Area I are:**
 - **1 year in duration**
 - **Unaccompanied**
 - **No exceptions**

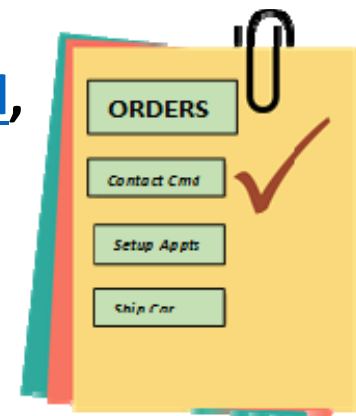
- **No further guidance on current employee tours at this time**



K-16 Community Town Hall

CPAC – PCS Orders

- Effective 1 October 2016, Commands generate employee PCS orders
- CPAC will provide Guidance and/or Training, if needed
- Contact Mr. Sang Won Pak, sangwon.pak.LN@mail.mil,
738-3607



K-16 Community Town Hall
CPAC – OPEN SEASON COMING

- **Medicare and the FEHB and Federal Health Benefits 2017 Seminar**
- **Date: 14 November 2016**
- **Location: South Post Chapel**
- **Time: 0730 to 1730**
- **Open to the Area I and Area II Communities**
- **No registration required**
- **Contact Ryan DiSilvestro, ryan.b.disilvestro.civ@mail.mil**



K-16 Community Town Hall

Closing Comments

2-2 AHB Command Team

Mr. Tommy Mize

CSM James

COL Peterson



K-16 Community Town Hall

NEXT TOWN HALL

19 JAN 2017

1800

K-16 CAC

