



176th FMSU "Pay the Way"

"The ROK is a great place to serve! Our aim is to further enhance the quality of life for Soldiers and their Families by providing first class Financial Management assistance and alleviate any finance concerns inherent to PCS or Family separation. Our leaders stand by the professional service offered by our Soldiers and Civilians. Please feel free to share any constructive suggestions, concerns, and or just to recognize one of our dedicated professionals."

176th FMSU Command Team

176th FMSU CMDR : MAJ Brantley Combs 723-5536
Sr. Enlisted Advisor : SGM Dennis Dodge 723-6457
176th FMSU 1SG : 1SG Jennifer Boynton 723-2349

Hours of Operation

Mon, Wed, and Fri

0930 - 1630

Tues

0930 - 1500

Lunch

1130 - 1300

Closed on Thursdays for STT

Alpha Det. - Yongsan

CDR : 723 - 7699

DET SGT : 723 - 7699

Cust. Service : 723 - 5394

IOP/Travel : 723 - 4246

Separation : 723 - 3279

In front of the

Bus Terminal on Main Post

Bravo Det. - Camp Humphreys

CDR : 753 - 8202

DET SGT : 753 - 3474

Cust. Service : 753 - 8210

Travel : 753 - 8209

Separation : 753 - 8215

One Stop Building -
BLDG S544

Charlie Det. - Camp Henry

CDR : 768 - 7575

DET SGT : 768 - 8447

Cust. Service : 768 - 6941

Travel : 768 - 7528

Separation : 768 - 6125

Camp Carrol : 765 - 8504

Next to KATUSA Snack Bar

Delta Det. - Camp Casey

CDR : 730 - 3375

DET SGT : 730 - 3385

Cust. Service : 730 - 6937

IOP/Travel : 730 - 6675

Separation : 730 - 4530

Maude Hall—2nd Floor

YOUR ENTITLEMENTS IN KOREA

PFC Disney Vang

Soldiers stationed on overseas (OCONUS) tours, such as Korea, may be authorized certain monetary entitlements not usually offered at U.S. locations. These include Cost of Living Allowance (COLA), Family Separation Allowance (FSA), Hardship Duty Pay (HDP), and Overseas Housing Allowance (OHA). Soldiers should go through their S-1 before seeing Finance for any inquiries on entitlements not reflected on their Leave and Earnings Statement (LES).

All permanently assigned Soldiers in Korea receive COLA. This allowance is meant to assist in the purchase of higher priced overseas goods and services. COLA is not authorized for temporary duty (TDY) or rotationally assigned Soldiers. The amount of COLA received is determined not only by location, but also other factors such as pay grade, time in service, and number of accompanied dependents. COLA is not a fixed amount and will fluctuate often, and is based on factors such as the currency exchange rate. Service members can view their COLA location at the bottom right hand of their LES and use the online COLA calculator to determine amounts. The link is provided on the next page.

Service members on dependent restricted tours may be eligible for Family Separation Allowance on behalf of an authorized dependent, such as a spouse or child that the member retains full custody over. FSA is offered as a monthly \$250.00 allowance to help offset the hardship of forced separation. Hardship Duty Pay is an additional compensation that is determined based on the area stationed in Korea. Soldiers stationed in Area I, which borders North Korea, are entitled to HDP in the amount of \$150.00. Generally, Soldiers in all other areas receive \$50.00. Both FSA and HDP are also authorized for TDY and rotational Soldiers whose tours exceed 30 days.

Soldiers permitted to reside off-post or whose dependents are authorized to remain in other OCONUS locations may be eligible for OHA. This allowance is similar to Basic Allowance for Housing (BAH) in that it is meant to defray rent and utility expenses. The difference is that Soldiers may be entitled a lesser amount than the prescribed OHA ceiling. Service members do not receive the maximum authorized OHA, but instead will receive only the contracted rent amount up to the maximum allowed for their pay grade and location. OHA will fluctuate regularly depending on the currency exchange rate. Additionally, a utility allowance is factored into the OHA compensation based on the utilities service members pay directly. A one-time Move-In Housing Allowance (MIHA) is also offered to offset moving expenses. Soldiers should contact their servicing housing office to obtain the proper documentation needed to initiate OHA. Furthermore, if you receive BAH on behalf of dependents stateside, OHA will be included in BAH compensation on the LES.

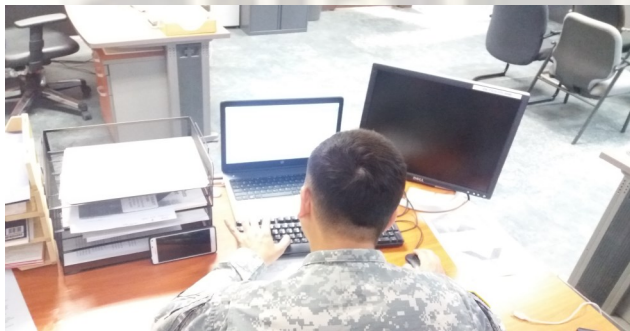
Soldiers must examine their LES each month to ensure they are receiving the proper entitlements and allowances, as well as verify other important information such as tax withholding and leave balance. If any discrepancies are noted, Soldiers should initiate a pay inquiry as outlined on the following page.



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UNIT COMMANDER'S FINANCE REPORT (UCFR)

SSG Jeffery Wallace



The UCFR is a valuable tool provided to unit commanders every month. The report provides a snapshot to the unit Commanders of their Soldiers' monthly pay account and is now available through a web-based application. It offers the unit commander a one-line roll-up of a Soldier's monthly pay account status, making it easier to review the Soldier's pay entitlements. It is imperative that finance be promptly notified of errors or concerns upon completion of a thorough review of the UCFR by the unit commander. This serves to improve combat readi-

ness; reduce fraud, waste, and abuse, as well as ensure all Soldiers receive the pay they are entitled to.

The overall responsibility of completing the UCFR lies with the commander, but in order to facilitate timeliness, the system allows some delegation of authority. There are two roles at the company level in the UCFR system, The Army Unit Commander (company commander) and the Army Reviewer roles. The commander is the approval authority for the Army Reviewer role. This role is held by whomever will review and identify corrections required on the UCFR though normally held by the S-1 and/or the unit First Sergeant. Once the reviewer has completed their part, they then refer it back to the commander for signature. The number of Army Reviewers assigned is the company commanders decision, however should be limited due to the sensitive information that is accessed.

The UCFR is the first line of defense for commanders to ensure their Soldiers are paid correctly and identify any disparities before they become larger issues. For questions, feedback, or support with the UCFR application, contact your servicing finance detachment's customer service or processing section.

One of the biggest changes Soldiers face when PCSing to-and-from Korea is financial entitlements. The Soldiers of the 176th Financial Management Support Unit are here to help. Customer Service is one of the primary functions of the 176th FMSU detachments. The FMSU takes in an average of 313 pay inquiries per week. Customers visit the finances offices for a variety of reasons to include BAH, OHA, travel, advances, debts and a myriad of other services.

adjustments to their entitlements in 30 days, Soldiers with no pay due, or on a case-by-

mentation to determine the correct action to resolve the pay inquiry. It is our responsibility to satisfactorily answer any concerns and outline the procedures we will take to resolve them.

One of the biggest issues we see in customer service is Soldiers not bringing in all required documentation. It is important to keep in mind that pay changes cannot happen unless all required documentation and signatures are provided. Another issue is when Soldiers come to finance to out-process before getting all other required signatures on

CUSTOMER SERVICE PROCEDURES

SSG Troy Hipolito



Soldiers in the grades of E-7 and above may visit the finance office with a completed a pay inquiry. Soldiers in the grades of E-6 and below must go through their servicing HR office (S-1) for any pay inquiry or submission of documentation to change financial entitlements. The only exceptions to this policy are: in/out processing Soldiers within 30 days, Soldiers that have submitted documents and have not seen any ad-

case basis as determined by the NCOIC.

All customers can expect to receive the same level and quality of service, regardless of rank or position. The first step is to sign in at the customer service counter and have a properly completed pay inquiry. Customers will be seen by a finance professional, who will use applicable information from the Soldier's pay account, regulations, and supporting docu-

mentation to determine the correct action to resolve the pay inquiry. It is our responsibility to satisfactorily answer any concerns and outline the procedures we will take to resolve them.

Although finances can seem confusing or at times overwhelming, the Soldiers of the 176th FMSU are here to support our customers in Korea!

Regulations

(Hyperlink Press CTRL + URL)

Joint Travel Regulation

www.defensetravel.dod.mil/Docs/perdiem/JTR.pdf

DoD FMR

http://comptroller.defense.gov/Portals/45/documents/fmr/Volume_07a.pdf

MilPay Message

<https://dfas4dod.dfas.mil/centers/dfasin/library/milpay/policy16/index.htm>

Rates

(Hyperlink Press CTRL + URL)

OHA Calculator

www.defensetravel.dod.mil/site/ohaCalc.cfm

COLA Calculator

www.defensetravel.dod.mil/site/colaCalc.cfm

Dislocation Allowance

(DLA)

www.defensetravel.dod.mil/site/otherratesDLA.cfm

Army Pay chart

<http://www.dfas.mil/militarymembers/payentitlements/military-pay-charts.html>

Per Diem Rates

<http://www.defensetravel.dod.mil/site/perdiemCalc.cfm>

Useful Websites

(Hyperlink Press CTRL + URL)

My Pay

<https://mypay.dfas.mil/mypay.aspx>

Defense Travel System

<http://www.defensetravel.dod.mil/>

DFAS

<http://www.dfas.mil/>

UCFR

https://livecyclepriv.dfas.mil/workspace/Main.html?login_result=0&ap=1