



Area I Command Information Exchange



2ID and US Army Garrison Red Cloud/Area I Command Information Exchange 19 November 2015

IMCOM delivers and integrates base support to enable readiness for a self-reliant and globally-responsive All Volunteer Army

We are the Army's Home



Area I Command Information Exchange



Agenda

- ROK/US Combined Division (2ID)
- 2ID/RUCD Transformation Overview (2ID)
- Current Demographics/Command Sponsorship Program (2ID)
- Area I Highlights (USAG-RC)
- Q & A



Opening Remarks

*MG Theodore D. Martin
Commander, 2ID*



Current Demographics / Command Sponsorship Program



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Command Sponsorship Program

Mission: 2ID executes a deliberate, leader engaged process to educate Soldiers/Families on Command Sponsorship to enable informed decisions to improve Readiness.

Commander's Intent: Maximize utilization of Command Sponsorship Program to enhance operational readiness and promote a "Caring Command Climate"

Endstate: 2ID enhances Warfighting readiness by taking care of Soldiers and their Families



Program Objectives

- 1) Facilitate well informed decisions by Commanders and Soldiers.
- 2) **Streamline processes and reduce stress on Soldier and Family during move, improves integration**
- 3) Establish "Caring Command Climate" prior to arrival
- 4) Mutually supportive of Sponsorship programs and improves Family and Unit Readiness



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New Command Sponsorship Program Policy

❑ 2ID has published Policy Letter #01-6, Restricted Command Sponsorship Program for Units in Area I – Exception of Policy for Service Members with no school age child and no dependent enrolled to EFMP

3 Prioritized Categories:

❑ Priority 1: Includes key billets which are so vital to the mission that Service Members are mandated to serve 24-months.

❑ Priority 2: Includes those military jobs from which commanders benefit the most by having personnel stay for 24-36 month tours. The Division has a list of shortage MOSs. Also personnel in Key Developmental positions and those who recently completed training or certification, such as company commanders, first sergeants and pilots.

❑ Priority 3: Positions at the Brigade Commanders discretion, with dual or single military families, consecutive overseas tours etc.



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CSP Centrally Managed

- ❑ 8A G-1 approve Command Sponsorship by Area

- ❑ 8A G-1 will approve all requests up to 97% of an Area's allocation. When an CSP in a given area reaches the established cap, only positions designated by MSC Commanders in PIMS-K (Priority 1 and 2) will be approved

- ❑ 8A G-1 will maintain a 10% buffer for MSC Commanders discretion

- ❑ Commanders will annually update/validate MTOE/TDA information in PIMS-K database to ensure accurate accountability of their CSP positions



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Good To Know CSP Info...

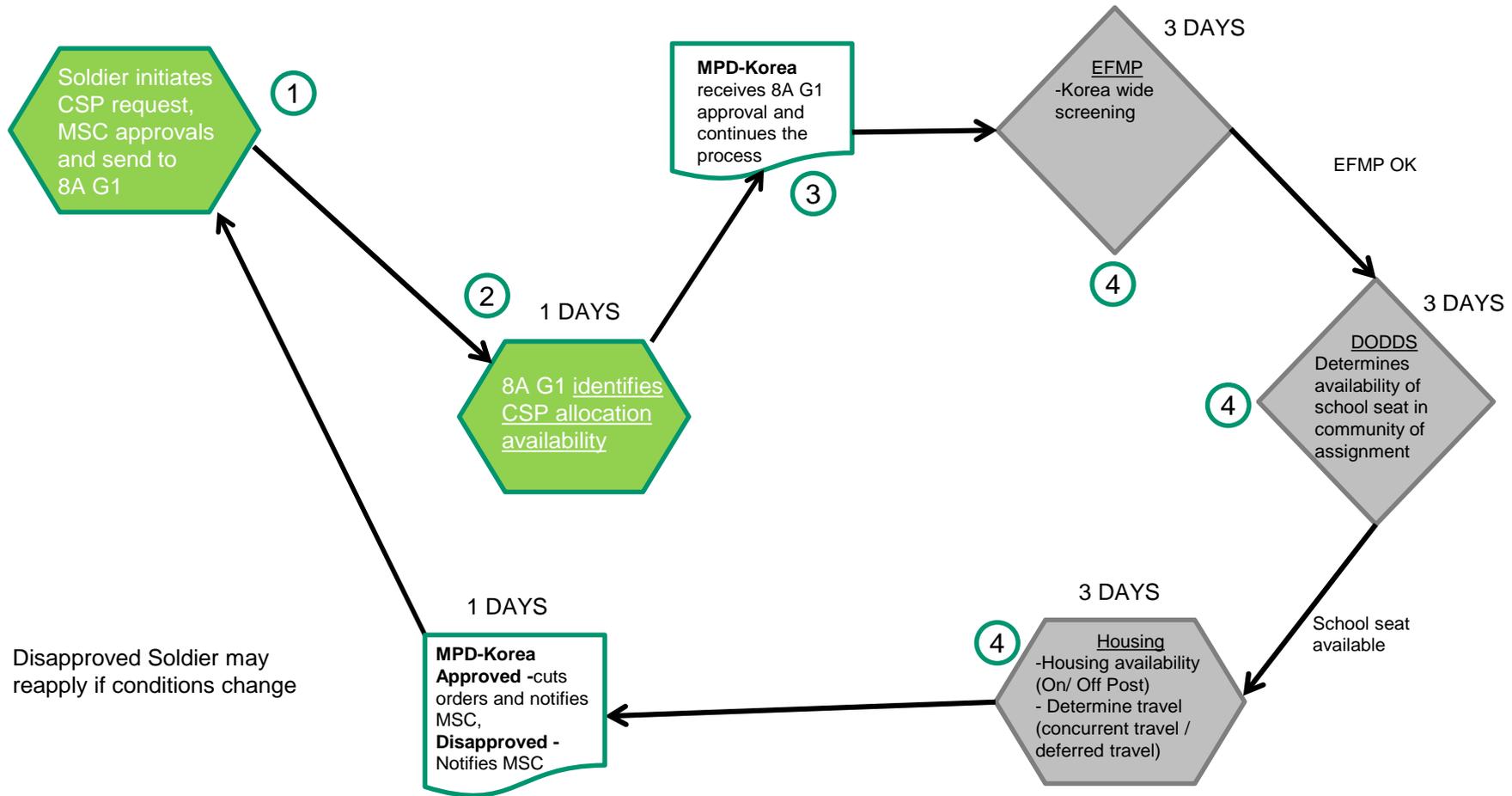
- CSP can be initiated prior to Soldier's arrival in country
- CSP can be initiated after arrival in country
- CSP status can be transferred to other Areas
- Required DA and DD forms can be found at http://8tharmy.korea.army.mil/g1_ag/g1/
- Soldiers can also track their CSP request by logging into the following web page <https://www.us.army.mil/suite/page/671823> (CAC users only). Once you are logged on to the website you will find your request under control number 0000.



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CSP Process Timeline (In Country)



Note: 5 Working days to process if there are no EFMP issues
 Units will only contact 21D G1 with questions about CSP packets



How Area I is Changing



Child and Youth School Services



Child, Youth and School Services

School Year 2015-2016 Fee Policy

- New fee schedule will take effect 1 January 2016
- All patrons were notified of this delay in person or via email
- For any questions regarding the change, contact CYSS at
730-8525



U.S. Army Child, Youth
& School Services



Status of AFAP Issues



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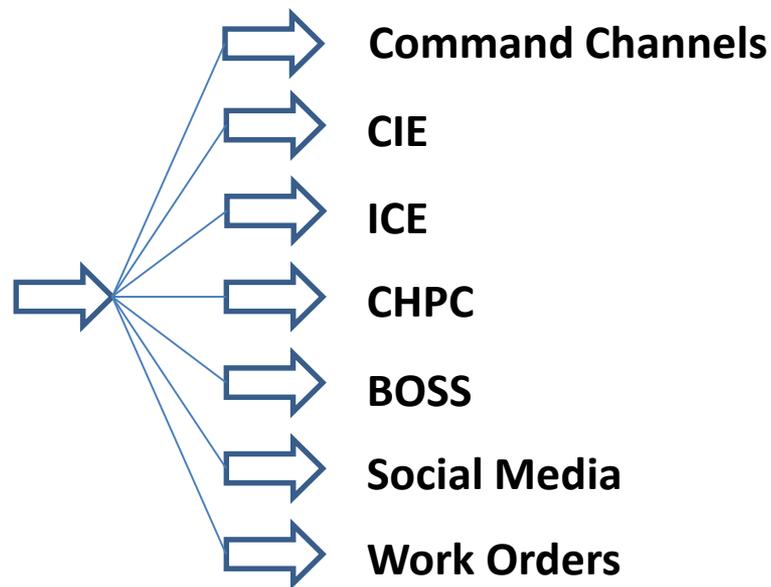
Army Family Action Plan - FY 15

Top Three Issues/Concerns	How Where They Addressed
1) Command Sponsorship Program Processing	Streamlined Processes with Increase Accountability
2) Supervision and Accountability on DoDEA Buses	Reinforced Positive Student Attitude/Behavior. Forward Repetitive or Excessive Misconduct to Garrison Command
3) Child Care During PCS for Dual Military and Single Parents	Due to limited staff and lower program usage (Non-Command Sponsored Area), this initiative is difficult to support.

Where is the Army Family Action Plan in FY16 and beyond?



BUT Issues / Concerns





Cable TV Transition



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Cable TV Transition

FMWR CABLE TV

To Our Dear Customers,
This fall, Army MWR will transition management of cable TV (CATV) services in Korea to The Exchange and its business partner LG U+ effective 1 Nov 15. It has been our privilege to serve you over the past 17 years. For more information or assistance, please call 738-2288.

Transition Timeline

Current MWR CATV Lineup (As of 17 September)

Premium Channels

Basic Channels

- 03 Commander's Channel
- 12 AFN Program Guide
- 14 AFN Sports
- 15 AFN Atlantic
- *16 AFN Spectrum
- 17 AFN Pacific
- 18 AFN News
- 19 AFN Sports2
- *22 AFN Family
- *23 AFN Movies
- 26 CNN International
- 59-64 Korean Channels
- 65-72 AFN Audio Channels



LG U+ Lineup (01 November 2015)

No Premium Channels Available

Basic Channels

- 03 Commander's Channel
- 12 AFN Program Guide
- 14 AFN Sports
- 15 AFN Atlantic
- 16 AFN Spectrum
- 17 AFN Pacific
- 18 AFN News
- 19 AFN Sports2
- 22 AFN Family
- 23 AFN Movies
- 65-72 AFN Audio Channels



LG U+ Lineup (Date TBD)

Premium Channels

Basic Channels

- Commander's Channel
- AFN Program Guide
- AFN Sports
- AFN Atlantic
- AFN Spectrum
- AFN Pacific
- AFN News
- AFN Sports2
- AFN Family
- AFN Movies
- Korean Channels
- AFN Audio Channels

* Available on the Basic Package at Camps Red Cloud, Stanley, Jackson and Bonifas

➤ **LG U+ Customer Support Desk : 080-850-1891**



FMWR Facility Updates



FMWR Facility Updates

CASEY GOLF VIRTUAL GOLF

Completed Projects:

- State of the art virtual golf simulator
- Lights on the finishing holes
- Remodeled buffet line

Future projects (Feb. 16):

- Renovate carpet, wallpaper & ceiling
- Redesigned kitchen



WARRIOR'S CATERING CONFERENCE CENTER

Completed Projects:

- Reconditioned NAP's paint, flooring and furniture

Future projects (FY16):

- Modernize the ball room and hallway





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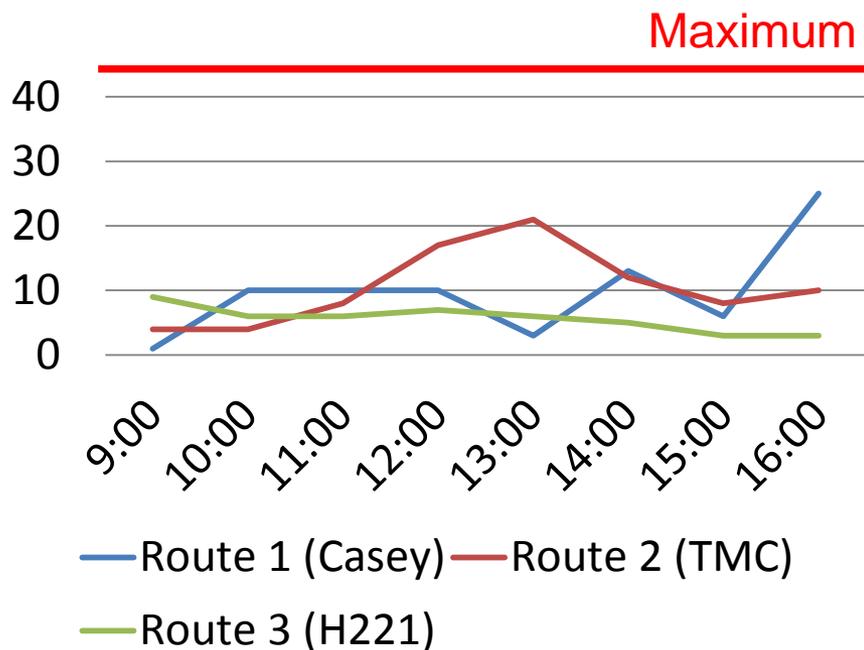


Busing



Busing

- Casey Bus Route



Buses typically operate at less than 50% capacity

- Camp Hovey Bus Route

What was the problem?

- How do we best support Soldiers' needs to maximize access to services?

What did we do?

- Revised bus direction. Route travels the same area but reversed the segments on Camp Hovey.
- Bus now travels to the Bde and barracks area, then past the DFAC as it circles Camp Hovey.
- Effective 19 Oct 2015



On-Post Education Services and Soldier For Life – Transition Opportunities



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Army Continuing Education Services/Soldier For Life-Transition

- **Three ACES Locations in Area I**—Camps Red Cloud, Casey, and Stanley
- **Tuition Assistance is Available**—up to 16 TA Semester Hours per fiscal year
- **Testing Opportunities on Camp Casey**—DANTES, CLEP, DLAB, DLPT, AFCT, SIFT, GT Predictor, SAT, ACT, GED and College Proctoring services upon request
- **On-Post Contracted Colleges:**
 - University of Maryland College – 17 Bachelor Degree program and 1 Graduate program
 - Central Texas College – 11 Vocational programs
- **Soldier for Life/Transition Assistance Counseling:**
 - Educational
 - Vocational
 - Entrepreneurial
- **Afterburner: 29 Oct**—132 Soldiers

Free Computer Labs

- Camp Casey – 21 Computers
- Camp Stanley – 16 Computers
- Camp Red Cloud – 8 Computers



Camp Casey Education Center Computer Lab. All computer labs are available for official training use.



Postal Planning Holiday Mailing Dates



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Postal Operations Deadline Mailing Dates

DESTINATION	EXPRESS MAIL	1 ST CLASS LETTERS/ CARDS	PRIORITY	SAM/PAL
APO/FPO AP	N/A	10 DEC	10 DEC	3 DEC
CONUS	17 DEC	10 DEC	10 DEC	3 DEC
APO/FPO AE (Except Zips 093)	N/A	3 DEC	3 DEC	25 NOV
APO/FPO AA (Zips 340)	N/A			3 DEC
				7 NOV
				4 parcels 15 lbs & 60" combined length & girth)

Holiday Operating Hours

APO
CRC
CASEY
STANLEY

MON-FRI
0900-1700
0900-1700
1000-1500

SAT
0900-1330
0900-1330
CLOSED

Customers wanting to mail 4 or more packages may call respective APO for a mailing appointment.
Camp Casey 730-4766 or Camp Red Cloud 732-7238.



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Fire Safety



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Area I Command Information Exchange





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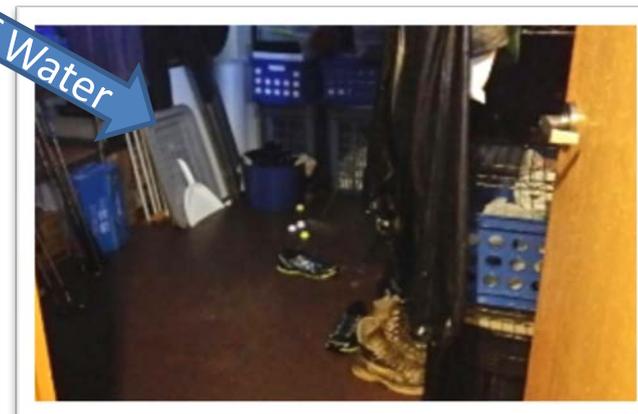


FIRE SAFETY

- Cooking in the barracks rooms (without kitchens/kitchenettes) is prohibited.
- Use of candles in barracks rooms / office spaces is prohibited.
- Use of extension cords being used in series in any location is prohibited.
- AK Pam 420-1 (Fire Prevention and Protection Program)



1" of Water





Winter Weather



Winter Weather

- **SNOWCON I (Pre-Season Planning)** – An initial readiness condition declared at the beginning of the winter season.
- **SNOWCON II (Winter Warning)** – A warning and alert condition declared by a mutual decision between the SRO and USAG Red Cloud Commander when heavy snow is probable. It will be declared when one or more of the following conditions are met.
 - a) Weather forecasts indicate the potential for intense and/or prolonged snowfall of 50mm (2 inches) within a 12-hour period. The snowfall is expected to begin within 24 hours.
 - b) Weather temperature drops to or below -20°F with wind chill.
- **SNOWCON III (Winter Storm)** – An alert condition declared by a mutual decision between the SRO and USAG Red Cloud Commander when a winter storm is imminent. It will be declared when heavy snowfall is expected to exceed 100mm (4 inches) in a 12-hour period.



Winter Weather Snow Clearing Requirements

- 1) USAG-RC and Area I DPW is responsible for clearing all primary and secondary roads, and all community/garrison activities.
- 2) All garrison activities are responsible for clearing all sidewalks around their immediate areas/buildings.
- 3) All units are responsible for clearing all common areas, sidewalks around their immediate areas/buildings, motor pools and AHAs. (Units must pick-up their own ICE MELT)
- 4) Units are required to send their Severe Weather Representative to the Severe Weather IPRs. The next IPR is on 18 November at 1330 at Bldg. 283 (IOC) on Camp Red Cloud.

POC is Michael A. Mills, DSN: 732-7259, Michael.a.mills.civ@mail.mil



Area I Command Information Exchange



AtHoc IWSAlerts™



AtHoc IWSAlerts™ Capabilities

Does Provide:

1. Enterprise Hosting Environment (ALTESS)
2. Networked Computer Desktop Notification (i.e. NAS) – Desktop Pop-up Alerts (Garrison Network only)
3. Telephony Notification (i.e. TAS) – Work Phone, Home Phone, and Mobile Phone; Email and SMS Text Notifications
4. Mobile Notifier – Smart Phone integration (Apple and Droid platforms)
5. Social media interface (Twitter, Facebook)
6. Personnel accountability through response tracking and reporting
7. Mass alert notifications or “targeted” notifications
8. User self-update to ensure contact information is current

Does not Provide:

1. Integration with existing Giant Voice (GV), indoor speakers, or AVNS. (If existing GV is integrated to an AtHoc system today and operational, we are maintaining that integration.)
2. Installation, repair, nor sustainment for existing GV or AVNS





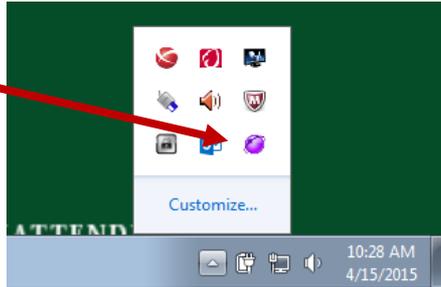
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AtHoc Registration (1 of 2)

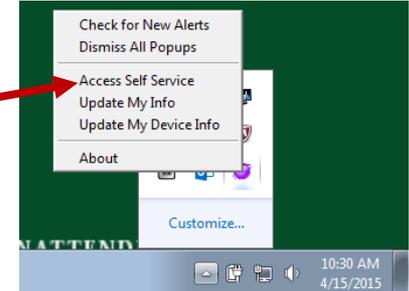
1

Select EM2P Icon (Purple Globe)



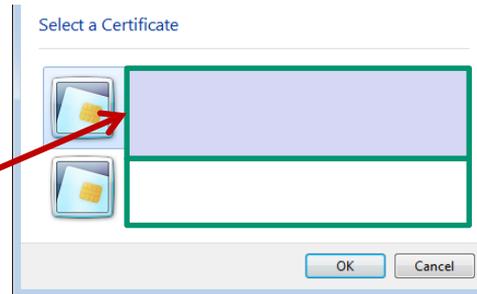
2

From Selection Box click "Access Self Service"



3

Select the appropriate certificate



4

Select the appropriate organization

5

Select the appropriate duty location

Inbox **My Info** Devices Locations

User Information
 If you wish to furnish personal information requested as part of the USAG Red Cloud MWN registration process, you may do so. Personal information includes non-government furnished e-mail addresses, home and personal cell phone numbers, personal pager numbers, and other personally owned devices. If you choose NOT to furnish personal information, the system will be unable to contact you on these devices.
 Fields marked with * are mandatory.

Save Reset

Basic Attributes

Username *: 1081316976

First Name: Joe

Last Name: Smith

Display Name: Joe Smith

USAG RED CLOUD *: [USAG RED CLOUD/MISSION AND TENANT UNITS/CAMP RED CLOUD/2ID HQ/](#)

DUTY LOCATION: Camp Red Cloud
 Select Primary Duty Location

Save Reset

6

Once complete select save



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AtHoc Registration (2 of 2)

This screen allows you to select other methods of receiving alert messages.

Inbox My Info **Devices** Locations

 **Self Service Devices**
If you wish to furnish personal information requested as part of the USAG Red Cloud MWN registration process, you may do so. Personal information includes non-government furnished e-mail addresses, home and personal cell phone numbers, personal pager numbers, and other personally owned devices. If you choose NOT to furnish personal information, the system will be unable to contact you on these devices.
Fields marked with * are mandatory.

[Reset](#)

Telephony Devices

ALL Phone numbers must be in this format: 011-82-xxx-xxx-xxxx. For civilian numbers and cell phones 011-82- Phone number (without beginning 0). For DSN: 011-82-5033-last 6 digits

Phone - Work:

Phone - Home:

Phone - Mobile:

Data Devices

Email - Work:

Email - Home:

Text Messaging:

AtHoc Notifier: Not Available

[Reset](#)

Enter Work Phone example 732-6674 = 011-82-5033-32-6674

Enter Mobile Phone example 010-1234-5678 = 011-82-10-1234-5678

Enter Work Email example joe.j.smith.mil@mail.mil



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ICE



ICE Procedures

- Customer can provide comments electronically or on ICE Comment Cards
- Each is then routed to the appropriate manager
- Managers have 72 hours to respond
- We act on all ICE comment cards
- All comments and responses are maintained and trend analysis is conducted





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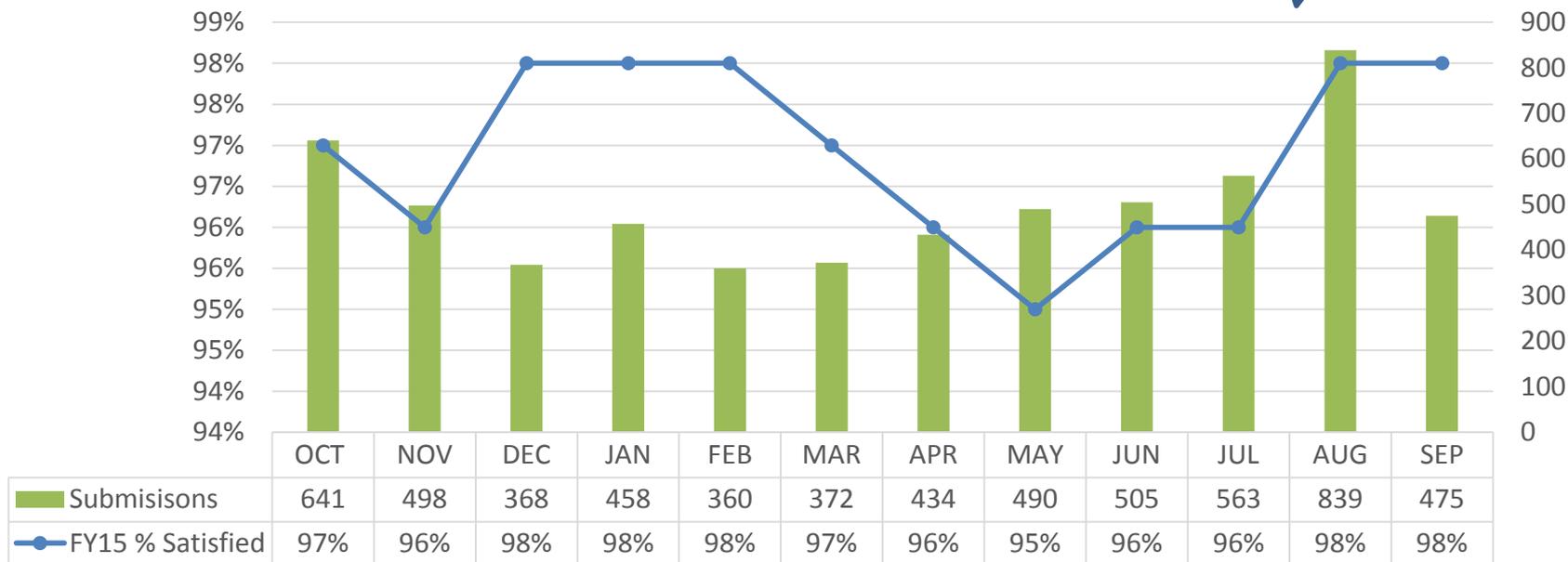


ICE

ICE - FY15

% Satisfied / Submission

Total Submissions:
6,003



Top 3 Submissions (Highest number of submissions):

1. DPW – Opns & Maint: 100% approval rating; work orders completed as quickly as possible.
2. VISC: 99% approval rating; customers very satisfied with services.
3. MWR Clubs: 73.25% approval rating; have re-trained staff to provide better service.



Area I Command Information Exchange



Staying Informed



Area I Command Information Exchange



Staying Informed

Flickr: <https://www.flickr.com/photos/usagrc/>

(Currently not accessible on NIPR)

Twitter: <https://mobile.twitter.com/usagredcloud>

YouTube: <https://www.youtube.com/user/USAGRC> **Command**

Channel: <http://portal.sliderocket.com/alxqi/usagrc> **DVIDS:**

<https://www.dvidshub.net/unit/USAG-RC>

CORE Site/Military Site: <http://www.army.mil/redcloudcasey>



Area I Command Information Exchange



Staying Informed

Morning Calm via Oriental Express: www.opng.net/category/morning_calm
(Currently not accessible on NIPR)

SlideShare: <http://www.slideshare.net/USAGRedCloudandAreaIPolicyLetters>

AFN: Our Garrison's weekly live radio shows on AFN - Casey (**FM 88.3/88.5**).

Buying or selling personal items:

[https://www.facebook.com/THE NEW CAMP CASEY YARD SALE PAGE](https://www.facebook.com/THE_NEW_CAMP_CASEY_YARD_SALE_PAGE)

[https://www.facebook.com/AREA 1 Buy and Sell](https://www.facebook.com/AREA_1_Buy_and_Sell)

[https://www.facebook.com/Camp Casey No Rule Yard Sale](https://www.facebook.com/Camp_Casey_No_Rule_Yard_Sale)

In The Zone magazine - available on base including all MWR & PX facilities

Phone Apps - for information and to stay in touch with all things Korea:

[Penn Around](#)

[AFN Pacific](#)

[AAFES Taxi](#)



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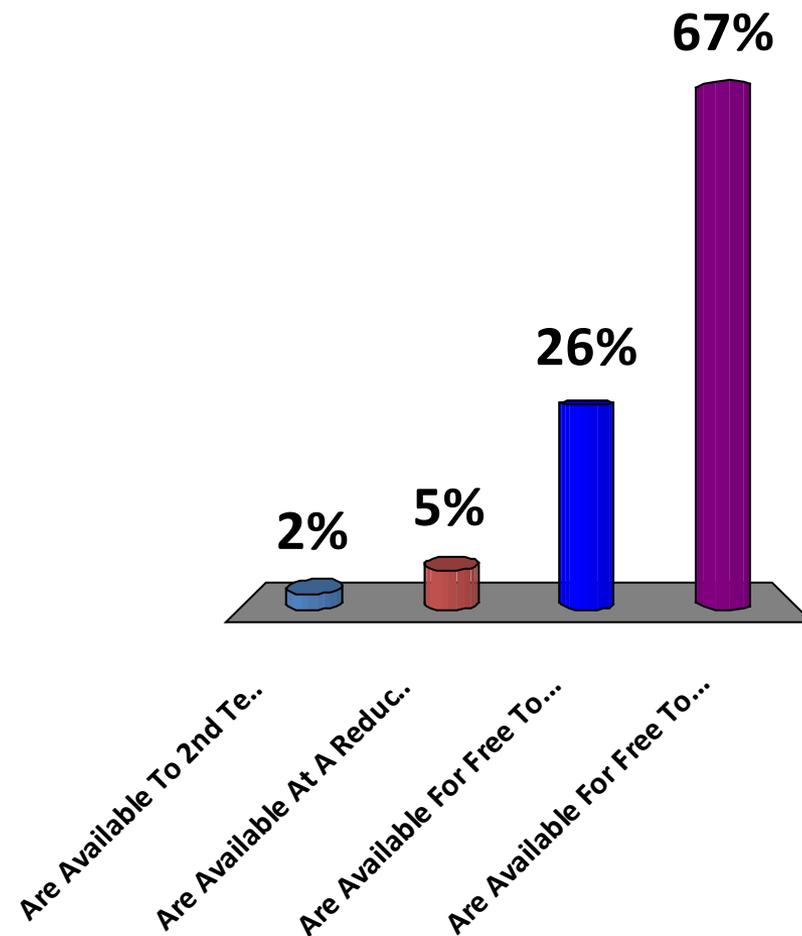


Comments / Questions?



University Provided Korean Classes

- A. Are Available To 2nd Term Enlisted Personnel Only
- B. Are Available At A Reduced Price
- C. Are Available For Free To Soldiers
- D. Are Available For Free To Everyone



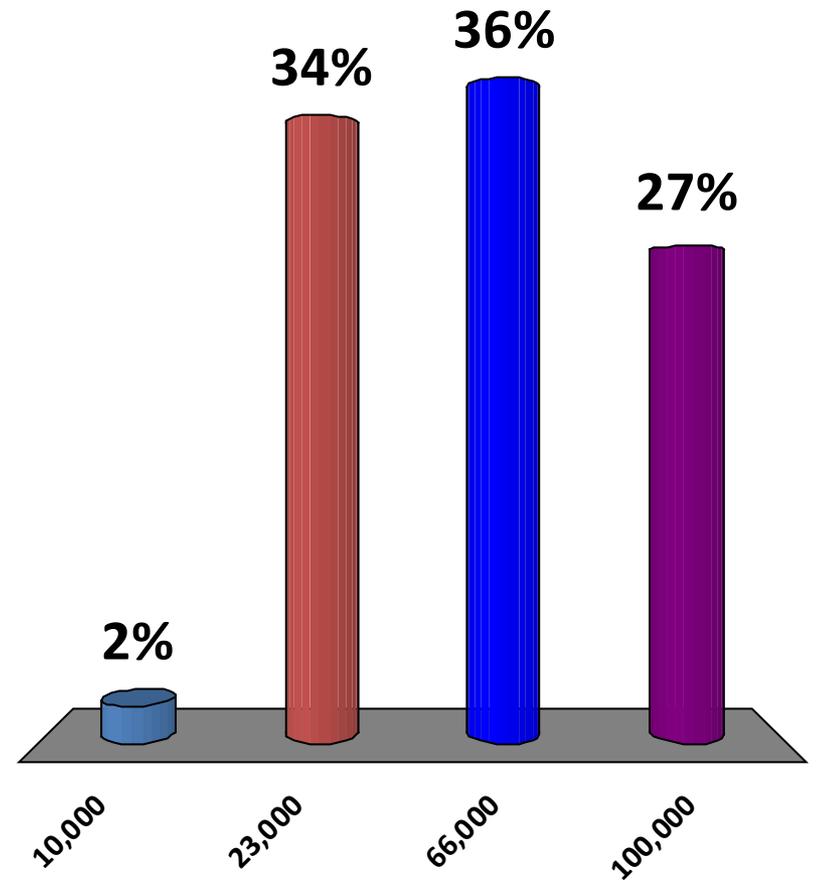


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How Many DPW Service Phone Calls Were Made In FY15?

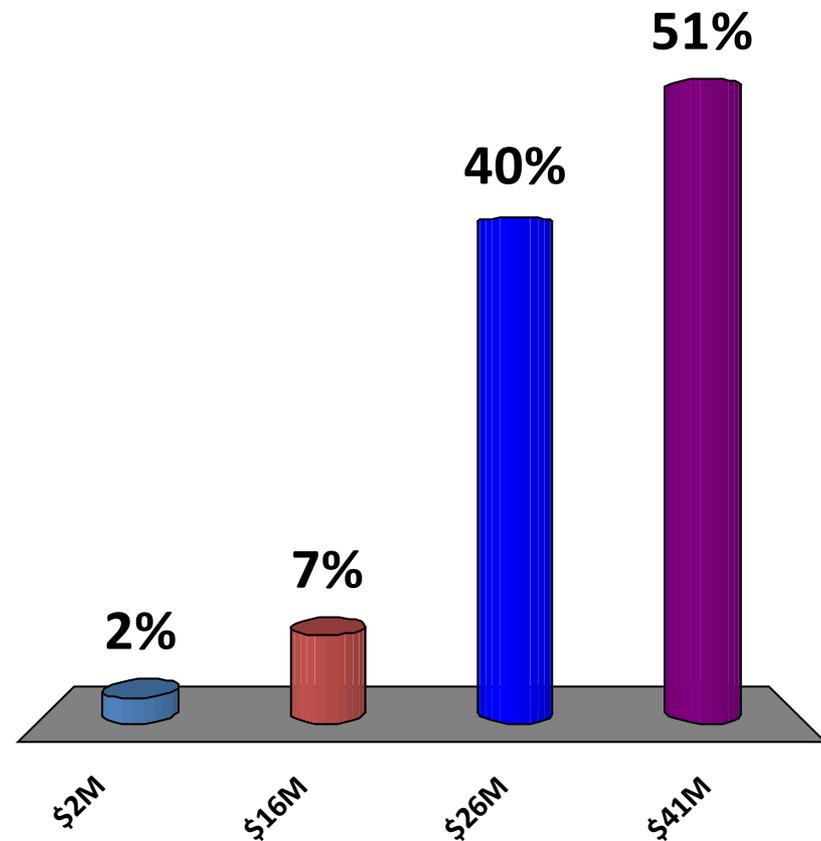
- A. 10,000
- B. 23,000
- C. 66,000
- D. 100,000





How Much Money Does The US Army Spend On Utilities Each Year For Area I?

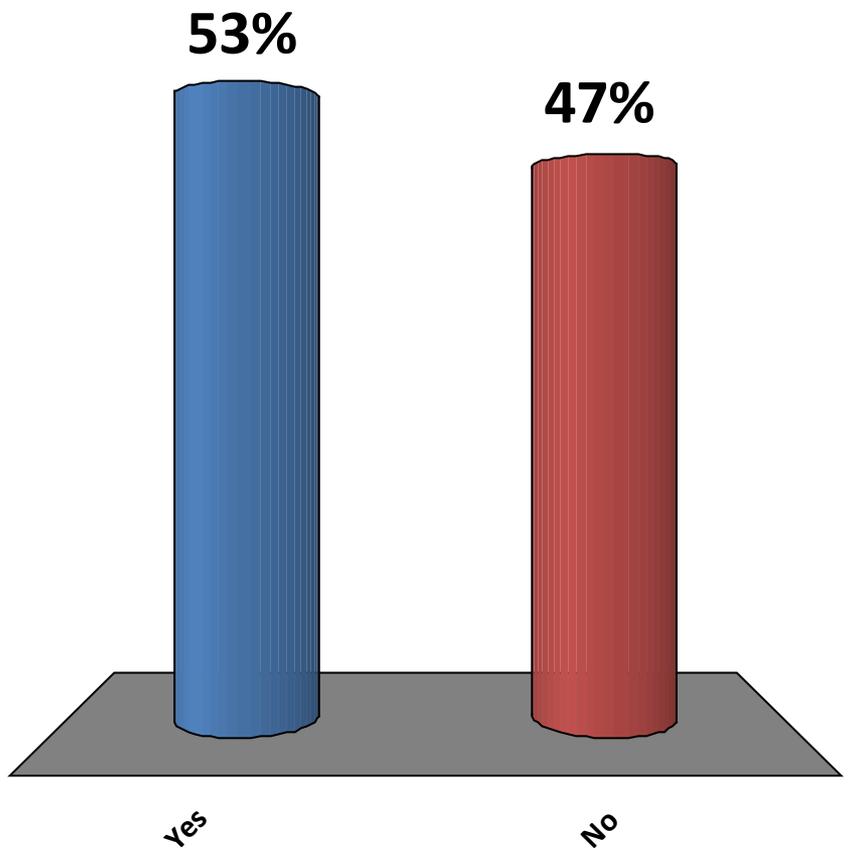
- A. \$2M
- B. \$16M
- C. \$26M
- D. \$41M





Are You Currently Signed up for the AtHOC System?

- A. Yes
- B. No



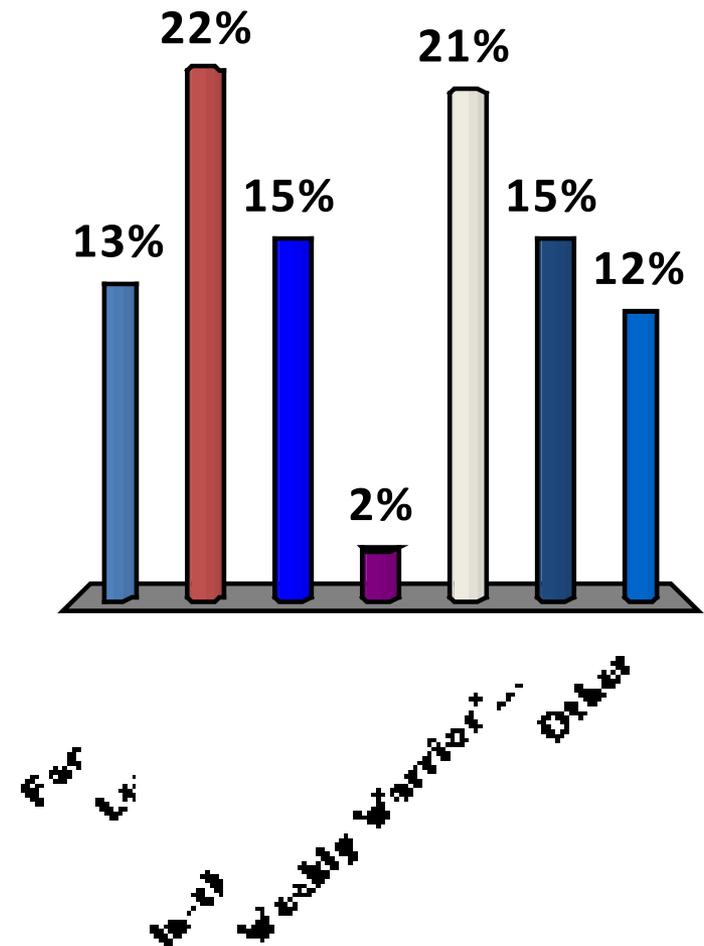


Area I Command Information Exchange



How do you best get information about Area I?

- A. AFN
- B. Facebook
- C. Leadership
- D. Web Search
- E. In-the-Zone Magazine
- F. Weekly Warrior's Compass
- G. Other

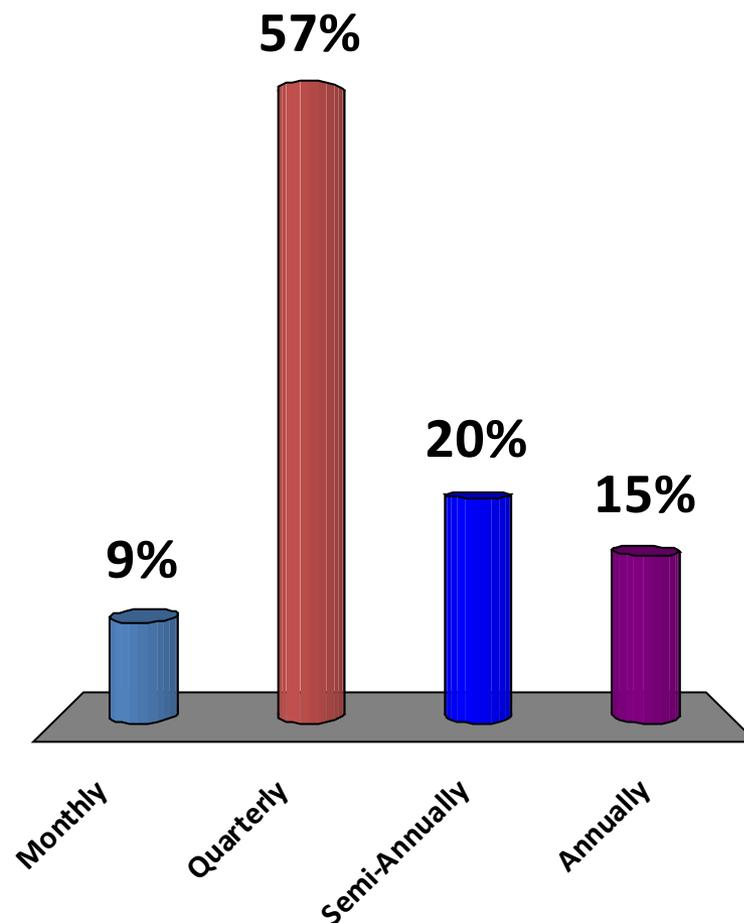


*You may pick 2 responses



How Often Would You Like CIEs to be Held?

- A. Monthly
- B. Quarterly
- C. Semi-Annually
- D. Annually



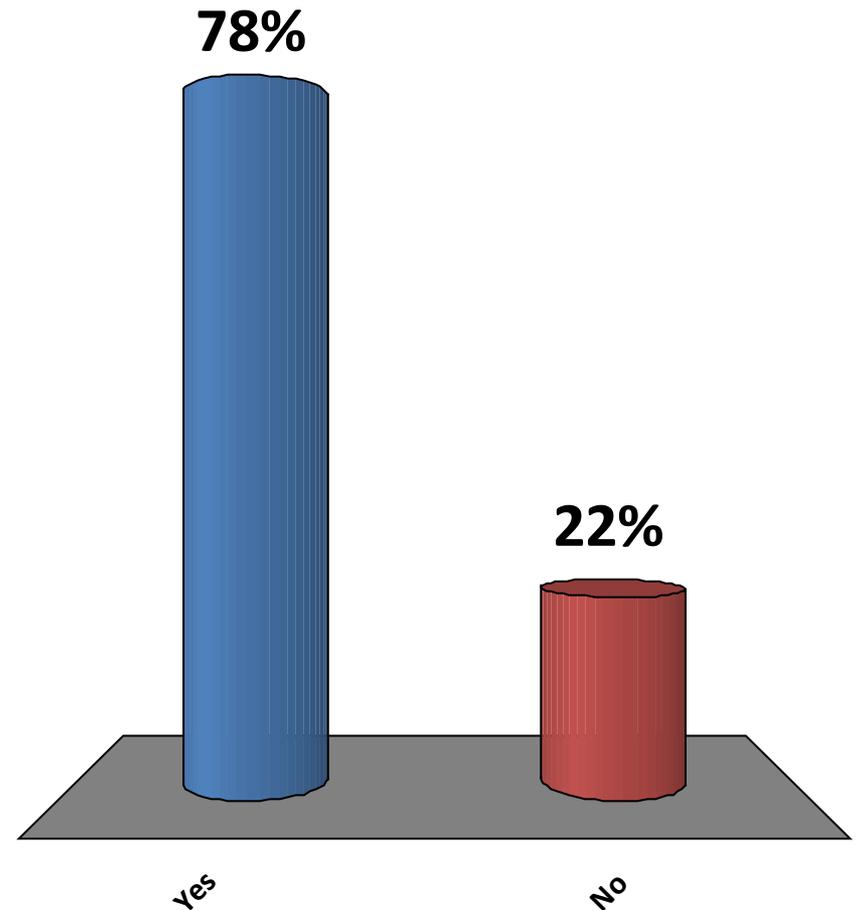


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If eBooks Were Available For Free, Would You Use Them?

- A. Yes
- B. No

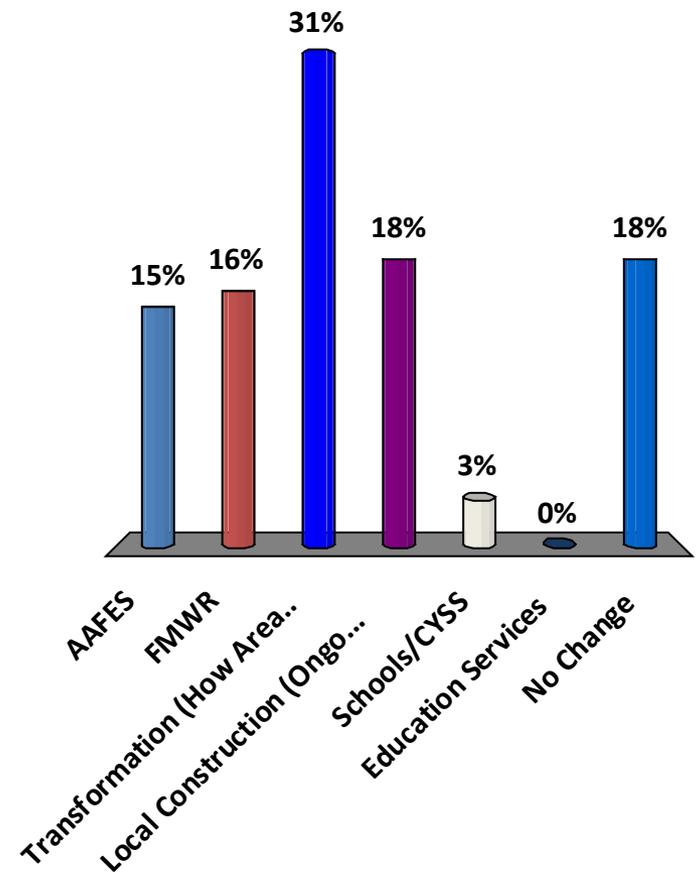




In What Areas Would You Like More Information?

- A. AAFES
- B. FMWR
- C. Transformation (How Area I is Changing)
- D. Local Construction (Ongoing/Planned)
- E. Schools/CYSS
- F. Education Services
- G. No Change

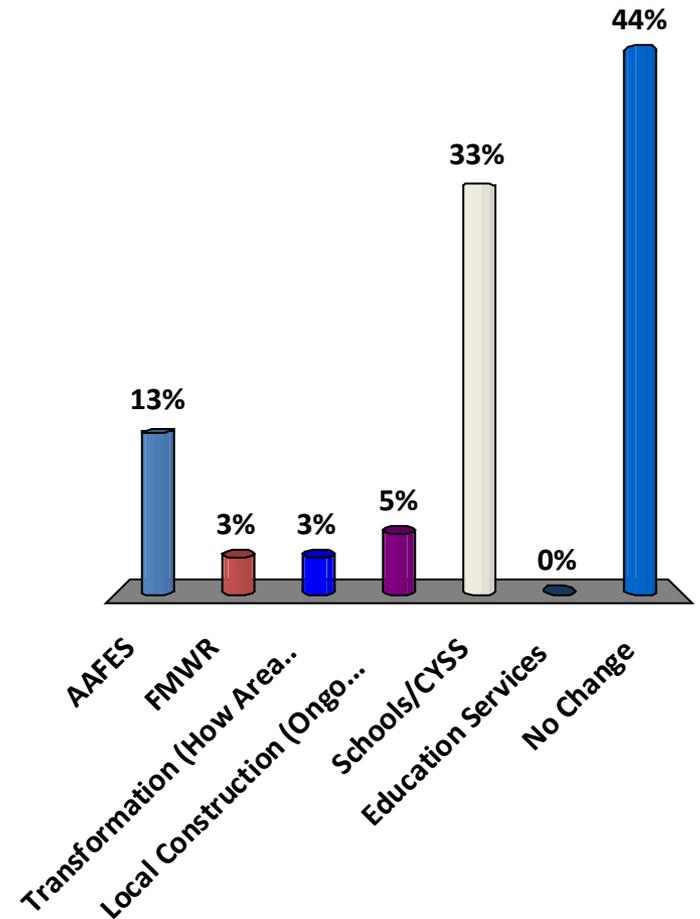
*You may pick 2 responses





In What Areas Would You Like Less Information?

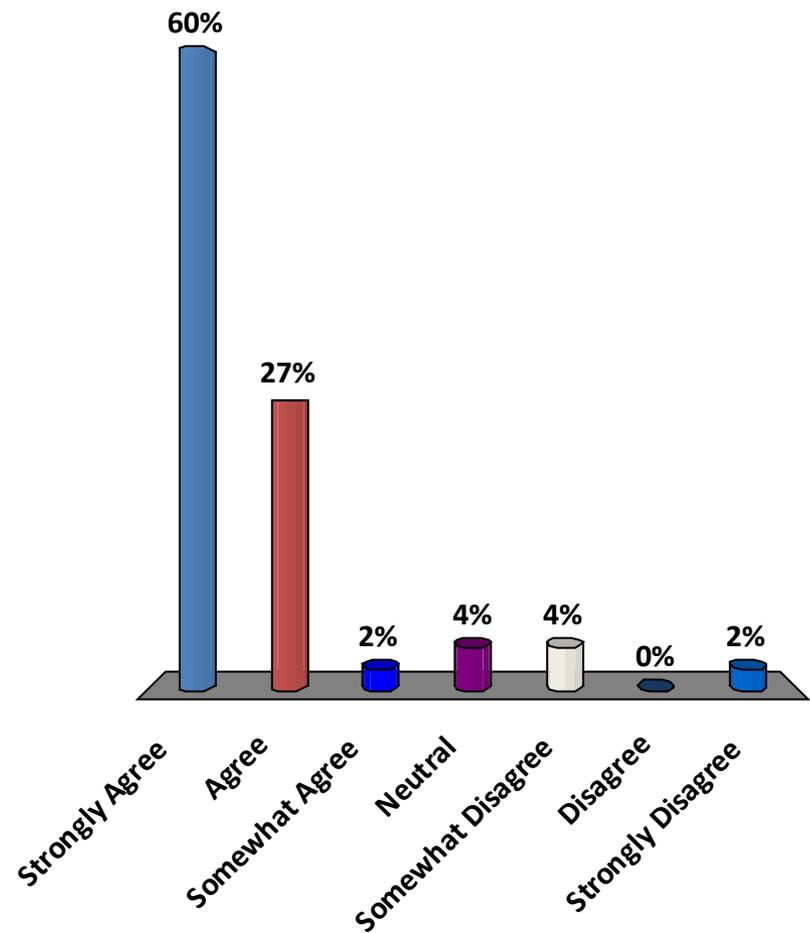
- A. AAFES
- B. FMWR
- C. Transformation (How Area I is Changing)
- D. Local Construction (Ongoing/Planned)
- E. Schools/CYSS
- F. Education Services
- G. No Change





The CIE Provided Relevant Information?

- A. Strongly Agree
- B. Agree
- C. Somewhat Agree
- D. Neutral
- E. Somewhat Disagree
- F. Disagree
- G. Strongly Disagree





Closing Remarks

*MG Theodore D. Martin
Commander, 2ID*



END OF BRIEF

INSTALLATION MANAGEMENT COMMAND



“Sustain, Support and Defend”