

## Army highlights efforts to prevent suicide



(Photo by C. Todd Lopez)

Vice Chief of Staff of the Army Gen. John Campbell tells Pentagon staffers that suicide prevention has to be a 365-day mission.

## ACC Dining Out registration now offered online

Army Contracting Command military and civilian personnel who plan to attend the ACC Dining Out Oct. 1 at the Summit on Redstone Arsenal, Ala., can now make their reservations online.

This online site has been created on SharePoint for individuals to register, select their menu preferences and for payment options.

at https://acc.aep.army.mil/events/13DO/Pages/ DOAnnounce.aspx.

payments. Should an individual choose this method, please complete the credit card information form and send it, via encrypted email, to the POC listed on the ACC SharePoint site. Other payment options are also listed on the site.

contact Donna H. Brown via email at donna.h.brown6.ctr@mail.mil.

By Lisa A. Ferdinando Army News Service

WASHINGTON - A Soldier who is at risk for suicide and seeks help is showing great strength, said the director of the Army Suicide Prevention Program.

With September as National Suicide Prevention Month, the Army is highlighting efforts to prevent suicide, while underscoring that prevention is a 24/7, year-round campaign.

Suicide is a tragedy that affects everyone, said Gabriele Tyler, the director of the Army Suicide Prevention Program.

It is the responsibility of all members to take steps to prevent it, she said.

Building resilience in Soldiers and creating strong relationships from the top down are important aspects in creating safe environments, said Tyler.

"Resilience and seeking assistance is a sign of strength, and supporting those in need of help is an Army value," she said.

With strong relationships, members are more able to pick up on warning signs in others or seek help for themselves, she said.

"Suicides are preventable. Any loss suffered within the Army team is tragic and it affects readiness," she said. "Every member of the Army community has a role in creating a climate and environment of trust and mutual respect."

The Army Suicide Prevention Program resiliency and prevent incidents of suicide, substance abuse, while reducing any stigma associated with seeking help.

See SUICIDE, page 4.

Individuals can access the ACC SharePoint site is part of the Army's Ready and Resilient Out-of-town guests are encouraged to pay via credit card to facilitate timely Campaign, or R2C, which integrates and synchronizes key Army programs to build sexual harassment, sexual assault, and If you have problems accessing or don't have access to the ACC SharePoint site,

ACC/ECC HQ

Reception 6PM

The Summit

**AGILE PROFICIENT TRUSTED** 

# Contracting NCO secures spot on Army 10-Miler team

Staff Sgt. Francisco J. Hernandez is slated to participate in the 2013 Army 10-Miler Oct. 20 in Washington D.C.

Assigned to the 410th Contracting Support Brigade, Joint Base San Antonio - Fort Sam Houston, Texas, he secured a spot on the Army South, Fort Sam Houston 10-Miler team.

Team members are comprised of Soldiers from U.S. Army South; Honduras; Joint Task Force-Guantanamo; Bogota, Colombia; Managua, Nicaragua; Jamaica; U.S. Military Group in Nicaragua; and the 410th CSB.

To become part of the 30-member team, Hernandez had to participate in a 6.2 mile qualifier finishing 3rd overall and 1st in his age group with a time of 40 minutes 52 seconds.

"I decided to join the team because I have always wanted to run the Army 10-Miler," he said. "However, I have never had the opportunity to participate."

He added that his motivation to run stems from his quest to take on new challenges and to stay physically fit.

# Contracting NCO believes runners can compete at any age

Staff Sgt. Francisco J. Hernandez is an acquisition, logistics and technology contracting noncommissioned officer assigned to the 410th Contracting Support Brigade, Joint Base San Antonio - Fort Sam Houston, Texas.

#### Describe your current position

As a contracting NCO here, I provide contracting support for deployed units and Joint Task Force personnel in the U.S. Southern Command area of responsibility. More specifically, I am responsible for executing direct procurement support for counterdrug, peacekeeping, humanitarian, training and contingency missions in the Caribbean, Central America and South America. I also plan, coordinate and facilitate customers' development of requirements and execution of supply, service and minor construction contract awards.

#### Describe your passion for the job

My passion for my job is that contracting provides technology, supplies and services to our war fighters through responsive and innovative support.

Where do you call home? Tell us more about your family and what you enjoy doing during your spare time.

I am from San Diego, Calif. I am the oldest of three kids. My family still calls California home. In my spare time I like participating in outdoor activities such as hiking, cycling, running, wakeboarding, surfing, skiing and snowboarding.



Staff Sgt. Francisco J. Hernandez

### How does your job support the Soldier?

The 51C military occupational specialty has the vital job of providing forward contracting support to ongoing warzone and humanitarian missions worldwide.

What would you like others to know about you?

I would like others to know that you can be a competitive runner at any age and still be able to perform at a high standard.

## **U.S. Army Contracting Command**

Commanding General Maj. Gen. Camille M. Nichols

ment of the Army and this command

ACC Command Sergeant Major Command Sgt. Maj. John L. Murray **Director, Office of Public & Congressional Affairs**Art Forster

**Public Affairs Team Chief** Ed Worley

The NewsBlast is a bi-weekly newsletter authorized and produced by the U.S. Army Contracting Command's Office of Public and Congressional Affairs editorial staff in accordance with AR 360-1 (The Army Public Affairs Program) to inform, educate and entertain the ACC community on people, policies, operations, technical developments, trends and ideas of and about the Department of Defense, the Depart-

Public Affairs Team Larry D. McCaskill, Giselle Lyons, Beth E. Clemons

The views and opinions expressed in this publication are not necessarily the official views of, or endorsed by, the U.S. government, the U.S. Army or this command.

Editor

**David San Miguel** 

Send submissions and correspondence to the U.S. Army Contracting Command, Office of Public and Congressional Affairs, ATTN: Editor, NewsBlast, 3334A Wells Road, Redstone Arsenal, AL 35898-5000. Telephone: 256-955-7634, DSN 645-7634 or email at acc.pao@us.army.mil.





(Courtesy photo)

Dr. Sonnie Hereford IV escorts his son, Sonnie, to the "whites only" Fifth Avenue School in Huntsville, Ala.

# ACC contractor stepped into history 50 years ago

By Skip Vaughn

Editor, The Redstone Rocket Skip.vaughn@theredstonerocket.com

He became the first black student to be integrated into Alabama's public schools.

The little boy in the historic photograph has a confused look on his face as he walks hand-in-hand with his father, Dr. Sonnie Hereford III.

Sonnie Hereford IV was that child on Sept. 6, 1963, as he and his dad returned to their Huntsville home after being turned away from the Fifth Avenue School. Defying a federal court ruling, Alabama Gov. George Wallace had ordered the doors closed rather than admit Sonnie and other black students into the school.

"All the other schools were open," recalled Dr. Hereford, now retired from practicing medicine in Huntsville. But three days later, on Sept. 9, he was allowed to enroll his 6-year-old son into first grade at the Fifth Avenue School. Their walk through the schoolhouse door

marked the beginning of integration into Alabama's public schools.

Fifty years later, Sonnie greets visitors to his office at Redstone Arsenal, Ala., where he is an enterprise architect for the Army Contracting Command G6 (Chief Information Office).

"I'm Sonnie," he said, shaking the visitor's hand. "Glad to meet you."

He doesn't remember much from that fateful day five decades ago. He'd just turned 6 less than two weeks earlier, on Aug. 30. He was just thinking about going to school like any other child. He doesn't remember being afraid.

"My parents did a great job protecting me from some of the ugliness that was going on," he said.

His father had learned a little trick to discourage hateful phone calls. When Dr. Hereford picked up the phone, he'd identify himself as a Huntsville police officer. For people that didn't know the family, this would be enough to scare away the hate callers.

See HEREFORD, page 6.

## **Anonymous Email Program**

## https://acc.aep.army.mil/Pages/Anonymous.aspx

The Commander's Anonymous Email Program is set up so employees can voice their concerns or ideas freely and confidentially.

Concern/Suggestion: Late Appraisals Why are late appraisals acceptable within the headquarters at Army

Contracting Command? I am expected to meet many daily, weekly and monthly suspenses; however, management cannot meet this annual suspense to employees by providing appraisals on time.

The AR (Army Regulation 690-400) for TAPES (Total Army Performance Evaluation System) has not changed in stating the due date, so why can't supervisors plan accordingly?

This is textbook ACC demonstrating a lack of concern for the workers within the headquarters. I think that when an appraisal is late, the rater and senior rater owe an explanation to the employee in writing with ACC senior leadership included in the correspondence. Who holds these managers accountable? Yet another example of how our G-1 is inadequate and why ACC employees need union representation within our command

#### Response:

Thank you for your inquiry regarding appraisals. The performance cycle for fiscal year 2013 was Oct. 1, 2012 through June 30, 2013.

In accordance with AR 690-400,

Chapter 4302, annual appraisals are due to be completed as soon as practical after the end of the rating period but at least within 45 days. Supervisors should update the personnel system with the employees rating of record within the 45 days.

However, with furlough this year, the command recognizes that some supervisors were unable to complete this requirement within the established 45-day period. We continue to work with our supervisors and managers by providing training and assistance in order for them to be in compliance with AR 690-400.

Please do not hesitate to contact the ACC G-1 if you have additional questions.

Readers are encouraged to submit comments or suggestions to the editorial staff via the mailbox icon to the right. Responses will assist the NewBlast staff in producing a publication to better meet readers' expectations and information needs.

## Workload, pace drives deployed contract specialist

By Daniel P. Elkins MICC Public Affairs

Daniel.p.elkins.civ@mail.mil

The demanding pace of contract operations in a deployed setting is testing the mettle of a Mission and Installation Contracting Command contract specialist from Fort Carson, Colo.

Following five days of travel with very little sleep, Jessica Merrill arrived at Camp Phoenix, Afghanistan, the first week of July and found the exasperating transportation delays along her route there would quickly be replaced by the hurried pace of contracting.

Merrill is deployed for 12 months as a contract specialist in support of contract administration at the General Support Contracting Center at Camp Phoenix, which is responsible for theater-wide procurements. Her primary duties include invoice processing, contract action closeouts and claims.

The Colorado Springs native admits that the contracting work itself is not much different from what she's performed at MICC-Fort Carson for the past four years, but the tempo of operations is far greater.



(Courtesy photo)

### Jessica Merrill is a contract specialist currently deployed in Afghanistan.

"The work hours are much more demanding and the amount of workload is significantly larger," Merrill said. "It's a faster pace with constant changes as personnel redeploy. It's more hands on, and learning and living in an environment unlike anything I have ever experienced before."

Although the 31-year-old misses her family, friends and pets, her greatest adjustments have been getting used to limited privacy and "being able to just get up and go" when she wants. She spends her little spare time going to the gym and

watching movies when not sleeping.

Frank Petty, the deputy director for MICC-Fort Carson, said that while the yearlong absence of the promising contracting specialist at his office is significant, the benefit outweighs the loss.

"The experience gained supporting Soldiers at war is most beneficial for her career development," Petty said. "We are proud of all she has accomplished and will accomplish, but also can't wait to have her back with her newly gained understanding of contracting."

## SUICIDE

"Resilience is key, and relationships are the gateway to ensuring the required help is received," Tyler said. "The more that we know about each other, the better we are equipped to handle a colleague's or a friend's or a battle buddy's call for help."

Tyler said National Suicide Prevention Month is a good time for all Soldiers to assess the stresses in their lives, such as financial or other personal problems, and get help to address those issues and mitigate the risk.

The Army has said trends show that most of its suicides are the result of financial or relationship issues, often exacerbated by drug and alcohol use.

National Suicide Prevention Month is also an opportunity for leaders to conduct training and team-building exercises to promote wellness and mental and physical fitness, said Tyler.

### continued from page 1



Leaders can also use this time, she said, to make sure they and their entire command are familiar with all the support networks and resources available.

The Army is addressing the culture in which at-risk people may not want to seek help, for fear of looking weak.

"The Army recognizes that we focus

on being tough and self-reliant, and this can create a barrier to help-seeking behavior," Tyler said.

"Institutional changes can happen immediately, but cultural changes take a little longer to materialize because there are many factors that shape our perceptions," she said.

If someone is suicidal, Tyler said, that person should know that help is available to them at any time of day, and they are urged to immediately seek help. If someone suspects a person is suicidal, it is important that the

at-risk person not be left alone and that help is immediately sought.

The National Suicide Prevention Lifeline, 1-800-273-TALK (1-800-273-8255), is available anytime, 24-hours-aday, all year. Callers can press 1 for the Military Crisis Line.

## 409th CSB Soldiers support battlefield simulation exercise

### By Staff Sgt. Alexander Burnett

21st Theater Sustainment Command Public Affairs, U.S. Army Europe

ZAGREB, Croatia – Soldiers from the 409th Contracting Support Brigade, Kaiserslautern, Germany, partnered with members of the 21st Theater Sustainment Command's 16th Sustainment Brigade, U.S. Army Europe and the Croatian army to form the Operation Immediate Response 13 Mayor's Cell at Petar Zrinski Barracks here Aug. 19-31.

Immediate Response 13 is a battlefield simulation exercise that brought military assets from the Balkan region of Europe together with American and British members. While those involved in the exercise conducted simulated battles in the fictional country of "Atropian," the mayor's cell was responsible for ensuring all military members had a place to sleep, food to eat, gas for their vehicles and laundry services.

Normally the plans officer for the 16th SB headquarters, Capt. Kevin F. Jagusch assumed the role as officer-in-charge of the mayor's cell.

The mayor's cell responsibilities began months before the exercise with the coordination of contracts to purchase food, billeting, laundry services, use of the simulation center and transportation, said Sgt. 1st Class Ivan T. Luckett, a contingency contracting noncommissioned officer with the 409th CSB, assigned to support the mayor's cell.

"We are taking care of all life support aspects of this exercise and making sure they run smoothly," Jagusch said. "By taking care of things like laundry, food and billeting, our international partners can focus on their training and mission success in this exercise."

"These contracts breathe life into this exercise," added Luckett. "Not only do they ensure that our fellow Soldiers and their partners have everything they need while they are here, they also saved approximately \$13,000 in government funds."

The mayor's cell was also responsible for the movement of all computer assets and medical supplies necessary for the exercise.

The cell's movement control



(Photo by Staff Sgt, Alexander Burnett)

Sgt. Lakisha N. Green, a food service noncommissioned officer, 16th Sustainment Brigade, inspects the dining facility during Operation Immediate Response 13 at Zrinski Barracks Aug. 26. Green was a member of the IR13 Mayor's Cell responsible for ensuring food was properly distributed to exercise participants.

officer, 1st Lt. Derek C. Grafton, is also the movement control officer for the 624th Movement Control Team, 39th Movement Control Battalion. He coordinated the movement of computers from Grafenwoehr, Germany, and medical supplies from Pirmasens, Germany. Upon their arrival in Croatia, he ensured they cleared customs and arrived safely to the training site.

As Soldiers and civilians of the international military community arrived, the mayor's cell received them, assigned them rooms, and issued them meal cards and participant badges. During the exercise execution, they ensured the dining facility ran smoothly, and that the billets were cleaned daily. They also dispensed office supplies and water.

The Croatian army members of the mayor's cell assisted in all aspects of the exercise. They purchased supplies, helped pick up personnel arriving in Croatia, in-processed all members of the Croatian army and helped execute the contracts that provided life support to the operation.

Each U.S. member of the mayor's cell had a Croatian counterpart, said Croatian army Maj. Jurica Radic, the logistics officer for the Croatian Logistical Doctrine.

"Working together in this environment we can exchange experiences," said Radic. "We worked with our American counterparts very well and it is important for us to come together like this to build partnerships for the future."

As the exercise ended, the mayor's cell recovered all badges, meal cards and fuel cards, and coordinated travel for U.S. Soldiers to return home. Although they did not participate in the exercise itself, their role made the mission a reality.

"I'm impressed with what the 21st (TSC) has been able to do," said Lt. Gen. Donald Campbell, commanding general, U.S. Army Europe. "They bring the experience to help us with the work that we do in theater security and cooperation."

## **HEREFORD**

Dr. Hereford started his lengthy court battle in 1962.

On Aug. 14, 1963, in federal court in Birmingham, Judge H.H. Grooms of the Northern District ruled that the four black students from Huntsville should be admitted to the city's traditionally whites-only school. He further ruled that he wanted to see a plan by Jan. 2 to desegregate all the schools in Huntsville and Madison County.

Traditionally, schools in the state opened the Tuesday after Labor Day. But Wallace kept four schools closed in defiance of the court order.

Dr. Hereford, now 82, remembers seeing a mob of 200-300 people and 12 armed state troopers at the closed Fifth Avenue School as he and his son arrived Sept. 6. They walked back home without incident. But three days later, the Herefords returned for Sonnie's first day at the school.

"There were two major incidents that I'll never forget," the younger Hereford said of his two years at the Fifth Avenue School. "One was when I was in first grade in the lunchroom. Back then there was a rail for your trays in the lunch line. I was standing in line with a little girl. She was too short to reach the top tray on the stack, so I reached and got her tray down. And she said, 'My mother told

#### continued from page 3

me never take anything from a (black person).'

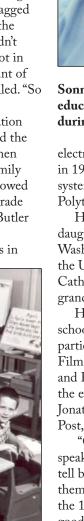
"Even at 6 years old, I knew that little girl didn't know what she was saying. She was parroting her mom. That could've turned ugly. I didn't get angry. I wasn't upset with her. That taught me: When we're that young we're not born with those prejudices."

Another incident occurred on the school's playground during the second grade. A little boy named Roger started calling Hereford names.

"I was just brushing him off. And then he picked up some dirt and threw it at me. We got into it (a fight). I was on top. I got handfuls of dirt and just started putting it on him. A lady separated us and dragged us into the principal's office. I told the principal what happened; Roger didn't dispute it. But I was the one who got in trouble simply because of the amount of dirt he had on him," Hereford recalled. "So I got disciplined. Roger didn't."

After paving the way for integration in public schools, Hereford attended the third through eighth grade at the then St. Joseph's Catholic, now Holy Family School. His five younger sisters followed him there. He attended the ninth grade at Ed White, and grades 10-12 at Butler High, graduating in 1975.

Hereford, 56, earned a bachelor's in



"One thing that I've noticed when I speak, especially to younger children, I can tell by looking at their faces it's hard for them to believe the way I was treated (in the 1960s)," Hereford said. "To me, that's a good sign. That tells me we've come a long way. Kids today can't even fathom; they don't know how far we have come even in



(Courtesy photo)

Sonnie Hereford IV recalls his early education in Alabama's public schools during a period of racial segregration.

electrical engineering from Notre Dame in 1979 and a master's in computer and systems engineering from Rensselaer Polytechnic Institute, Troy, N.Y., in 1985.

He and his wife, Joy Tucker, have two daughters: Beth Patin, 36, of Seattle, Wash., who is getting a doctorate from the University of Washington; and Cathy Hereford, 34, of Huntsville; and a grandson, Maren Hereford, 11.

He often speaks at public events, schools and churches. On July 22, he participated in the March on Washington Film Festival in Washington, D.C. He and Rep. John Lewis of Georgia were the event's two panelists with moderator Jonathan Capehart of The Washington Post, a regular contributor on MSNBC.

"Overall I see progress, but every now and then we get reminders we still have a ways to go."



Even as a 6-year-old student, Hereford realized that "when you're that young, we're not born with those prejudices."



## Soldiers, civilians need character, competence

By C. Todd Lopez

Army News Service

WASHINGTON – To eliminate sexual assault in the Army, everyone is going to need more than just the know-how to do their jobs. They're also going to need character – to ensure they uphold Army values.

During a television interview Sept. 9 at the Pentagon, Christine T. Altendorf, the new director of the Army Sexual Harassment/Assault Response and Prevention program office, said job knowhow is not enough.

"We need to really push forward that competence over character is not okay," Altendorf said. "You have to actually have the character. We have the Army values that are in place. We have to have our Soldiers (and civilians) abide by those values. And we have to have the utmost respect for our fellow Soldiers (co-workers)."

Right now, she said, most of those who serve the Army already have that respect for their fellow co-workers.

"But we do get the bad apples that kind of taint our record when it comes to sexual assault and harassment," she added.

Maintaining that "record" is important, Altendorf said. Some of the biggest influencers for getting young Americans into the Army are parents. And if parents don't trust the Army, the service may have a hard time convincing potential Soldiers to enlist. But right now, she said, she thinks the Army still has the trust of most Americans.

"Can American citizens trust the Army as their sons and daughters are sent to us? I'm going to say, absolutely they can," she said. "They just have to understand the things we're doing, all of the initiatives that are in place, and how we are going to respond – and also take care of victims."

Altendorf said both leaders and their subordinates have a role in changing Army culture in a way that can reduce the number of sexual assaults in the ranks.

Senior Army leadership has already embraced the importance of the Army's SHARP program, and what it is meant to accomplish, she said. Leadership down the line must also embrace it in order for it to be successful.



(Photo by C. Todd Lopez)

Christine T. Altendorf, director, Sexual Harassment/Assault Response and Prevention program office, spoke about efforts to curb sexual assault in the Army.

"We have to really focus this as a culture change," Altendorf said. "It isn't something we do for a couple of months and then it kind of goes away and then everybody has to focus on something different. This has to be a culture focus, and an initiative that really is bought into."

Individuals at all levels are part of that culture change, she said; especially in the lowest ranks where most sexual assaults occur.

"A huge impact is peer pressure," she said. "It's peer pressure in the positive or in the negative. And this goes back to the whole culture change. If somebody sees one of their buddies doing something that is not okay – I think for the most part people do know when something is okay or not okay – when they see that, they need to say this isn't the right thing, it isn't cool; and put that peer pressure on their buddies to do the right thing."

The number of sexual assaults in the Army increased the third quarter of 2013 as compared to last year.

Altendorf said it will take some analysis of that data to determine why that is, but said she hopes it's due to improvements in command climate – the kind of improvements that make sexual assault victims feel more comfortable actually reporting the crime.

"I like to think it's an increase because we are presenting a trusting environment that people are willing to report," she

The Army has at least two sets of numbers regarding sexual assault, Altendorf said. One is reporting data. That's when a Soldier who has been sexually assaulted actually reports that crime. The second set of numbers comes from survey data – anonymous surveys that query Soldiers about both sexual assault and sexual harassment.

"Reporting is under-reported," she said. "Based on survey data, a lot more folks have indicated they have been sexually harassed or assaulted compared to the number of reports."

Altendorf said survey data – believed to be a more accurate reflection of sexual assault numbers in the Army – are called "prevalence of sexual assault."

"Your goal is to get those two to come together – have your reporting increase, while your prevalence goes down, and then, ultimately, have both of them go down together."

#### SHARP guidebook

On Sept. 9, Lt. Gen. Howard B. Bromberg, the Army's G-1, released a new SHARP guidebook to Army leadership.

"The SHARP guidebook is a company-level reference tool for company commanders and Soldiers, Department of the Army civilians, and family members to use in sexual harassment and sexual assault prevention and response efforts," Bromberg wrote.

The guide outlines the SHARP program, defines sexual assault and prevention and response responsibilities for commanders, SHARP program personnel and Soldiers; and provides a listing of available SHARP resources.



(Courtesy photo)

## **ACC-RI runners support community**

Army Contracting Command - Rock Island, Ill., military and civilian personnel gathered to run the first-ever Freedom Run 5K, recently held in East Moline, Ill.

The run was orchestrated by the community as a tribute to the men and women who serve and have served in the military. Proceeds from the run went to the USO-AUSA Emergency Relief Grant Program.

ACC runners included (left to right): Staff Sgt. Elvon Dixon, Staff Sgt. Patricia Faris, Janet Burgett-Jackson, Master Sgt. Sol Nevarezberrios, Staff Sgt. Betsy Weintraub, Staff Sgt Scott Glenn and Maj. Marian Feist.



(Photo by Amy Corral)

## Soldier competes in IronMan European championship

Maj. Armando Corral, executive officer, 928th Contingency Contracting Battalion, 409th Contracting Support Brigade, recently competed in the IronMan 70.3 European Championship.

The competition, held in Wiesbaden, Germany, consisted of a 1.9 km swim, a 90 km bike ride and 22.1 km run.



# **ACC in the News**

This article mentions Army Contracting Command.

## Reservists bolster security assistance workforce

By Paul Stevenson

**USASAC Public Affairs** 

(Published in the Redstone Rocket Sept. 11, 2013)

For the Security Assistance Command, executing security assistance programs and foreign military sales cases in more than 140 nations around the world requires a dedicated work force, committed to the mission of building partner capacity, supporting geographic combatant command engagement strategies and strengthening U.S. global partnerships.

The work force was bolstered recently with the arrival of a team of reservists from the Army Reserve Sustainment Command for their two-week annual training. The seven-member team, led by Lt. Col. Ken Tavares, is part of Army Materiel Command's Army Reserve Element, based out of Huntsville.

http://www.theredstonerocket.com/military\_scene/article\_d2448b50-1aea-11e3-b0c8-0019bb2963f4.html



Click on the image for ACC safety messages.

















