

Army Transportation Command

Customer and Carrier Advisory

March 03, 2026

CA-26-03-03/0019

Subject: EAMS-A ECA Sponsorship Process for ARTRANS Transportation Systems

Purpose: Inform mission partners using External Certification Authority (ECA) certificates that they must have a Department of War (DoW) sponsor and perform a one-time certificate registration procedure.

Be Advised: Due to DoW CIO directives, ETA TEAMS has upgraded authentication methods for ECA users and federated with the Army EAMS-A identity database. This requires ECA certificate users to perform a one-time registration within the Army ICAM portal. Attached to the CA is a quick reference guide walking them through the new registration process. Performing this procedure once is effective for any other application ECA users' access through ETA TEAMS, as the authentication process expands to other covered systems. The current migration schedule to integrate the remaining transportation programs to EAMS-A is as follows (this is subject to change based on program and operational requirements):

IBS-L: 25 March 2026

CAS: 8 April 2026

PAT/JCM: 22 Apr 2026

GFM: 29 April 2026

Required Action: The basic sponsor-initiated process is outlined below. Please see the detailed steps and additional information in the attached quick reference guide for users.

Basic Steps:

1. Your sponsor will begin the process by uploading your email address and name into their ICAM dashboard: <https://icamportal.us.army.mil/>
2. You will receive an email from no-reply@gcds.disa.mil with a link to create your identity record within the ICAM site.
3. Fill out and submit the required form.
4. Once you submit your form, your sponsor is notified and will approve your request on their end.
5. You'll then receive another email notification with a link to set your password, activate your identity, and register your ECA cert(s)
6. Registration/sponsorship should be completed before the program migration dates to avoid disruption in access.

If you have issues with your token after registration, contact the SRC (1-800-462-2176) to open a ticket.

If you need your registration link or password link resent, please reach out to your Sponsor. Password and registration links are only valid for 24 hours. Sponsored users must complete the registration process within this timeframe.

POC: ARTRANS G33S | FSA email: usarmy.scott.artrans.mbx.g3-functional-system--analysis-branch@army.mil

Expiration: N/A

Category: Systems