

Army Transportation Command
Customer and Carrier Advisory
February 20, 2026
CA-26-02-20/0014

Subject: Army Transportation (ARTRANS) Command Domestic Movement Support Contact Information

Purpose: To provide Transportation Service Providers (TSPs) and Transportation Officers (TOs) with organizational email boxes that may be used to contact the ARTRANS G3S Freight Management Branch (FM) and Outreach and Engagement Branch (OE) teams.

Be advised: The ARTRANS G3 Domestic Movement Support Team is available to support TSP and TO inquiries via our organizational email boxes. Addresses are as follows:

Cost Questions:

usarmy.scott.artrans.mbx.cost-questions@army.mil

Customer Advisories:

usarmy.scott.artrans.mbx.g33-advisory-team@army.mil

Domestic Carrier Performance:

usarmy.scott.artrans.mbx.carrier-performance@army.mil

Domestic Freight Carrier Registration:

usarmy.scott.artrans.mbx.carrier-registrations@army.mil

Domestic Freight Management Branch:

usarmy.scott.artrans.mbx.g3-domestic-freight-services-branch@army.mil

Educational Shipper Sessions:

usarmy.scott.artrans.mbx.g3-shipper-session@army.mil

Freight Routing:

usarmy.scott.artrans.mbx.g3-domestic-freight-services-branch@army.mil

GOCARE:

usarmy.scott.artrans.mbx.go-carriers@army.mil

MFTURP-1:

usarmy.scott.artrans.mbx.g3-domestic-mfturp@army.mil

Shipper Process Metrics:

usarmy.scott.artrans.mbx.g3-shipper-performance@army.mil

Transportation Discrepancy Report (TDR):
usarmy.scott.artrans.mbx.hq-loss-damage-reporting@army.mil

DMS personnel may also be reached via Microsoft Teams.

Please note, all organizational email boxes within ARTRANS should begin with "usarmy.scott.artrans.mbx." and end with "army.mil". Please ensure you are no longer using addresses that contain "SDDC" as these emails may be undeliverable.

SDDC POC: G3, Domestic Freight Management Branch,
usarmy.scott.artrans.mbx.g3-domestic-freight-services-branch@army.mil

Expiration: N/A

Category: General Information