

U.S Army Transportation Command (ARTRANS)

Customer and Carrier Advisory

December 4, 2025

CA-25-12-04/0072

Subject: EAMS-A ECA Sponsorship Process for CAS

Purpose: Inform mission partners using External Certification Authority (ECA) certificates that they must have a Department of War (DoW) sponsor and perform a one-time certificate registration procedure.

Be Advised: ETA TEAMS has upgraded the authentication security for ECA users. Attached to the CA is a quick reference guide walking them through the new registration process. Performing this procedure once will be effective for any other application ECA users' access through ETA-TEAMS as the authentication process expands to other covered systems.

Required Action: The sponsor-initiated process is outlined below.

Steps:

1. Your sponsor will begin the process by uploading your email address and name into their ICAM dashboard: <https://icamportal.us.army.mil/>
2. You will receive an email with a link to create your identity record within the ICAM site.
3. Fill out and submit the required form.
4. Once you submit your form, your sponsor is notified and will approve your request on their end.
5. You'll then receive another email notification with a link to set your password and activate your identity.
6. Once this is done, test your access by logging into CAS.

If you have issues with your token after registration, contact the SRC (1-800-462-2176) to open a ticket.

If you need your registration link or password link resent, please reach out to your Sponsor. Password and registration links are only valid for 24 hours. Please complete the registration process within this timeframe.

POC: ARTRANS G3 usarmy.scott.artrans.mbx.g33-advisory-team@army.mil

Expiration: N/A

Category: Systems