

U.S. Army Transportation Command (ARTRANS)

Customer and Carrier Advisory

October 30, 2025

CA-25-10-30/0068

Subject: EAMS-A ECA Sponsorship Process for IBS-CN

Purpose: Inform mission partners using External Certification Authority (ECA) certificates that they must have a Department of War (DoW) sponsor and perform a one-time certificate registration procedure.

Be Advised: In the coming weeks ETA-TEAMS will be upgrading the authentication security for ECA users beginning with the Integrated Booking System Cloud Native (IBS-CN) system. Current ECA users will be receiving a quick reference guide walking them through the new registration process. Performing this procedure once will be effective for any other application ECA users' access through ETA-TEAMS as the authentication process expands to other covered systems.

Required Action: The sponsor-initiated process is outlined below.

Steps:

1. Your sponsor will begin the process by uploading your email address and name into their ICAM Dashboard: <https://icamportal.us.army.mil/>
2. You will receive an email with a link to create your Identity Record within the ICAM site.
3. Fill out and submit the required form.
4. Once you submit your form, your sponsor is notified and will approve your request on their end.
5. You'll then receive another email notification with a link to set your password and activate your identity.
6. Once this is done you will test your access by logging into IBS-CN production.

It is important to test your access within IBS-CN Production Environment. This may require requesting your IBS-CN account (through ETA-TEAMS) for the first time.

TEAMS URL to request IBS-CN access: <https://eta-teams.transport.mil/>

Important Note: ONLY use IBS-CN Production to confirm your ECA access token works - DO NOT USE IBS-CN TO BOOK CARGO AT THIS TIME.

If you have issues with your token after registration, contact the SRC (1-800-462-2176) to open a ticket. Ask them to escalate to TEAMS/MPS Team to fix the mapping from ICAM to the application.

If you need your registration link or password link resent, please reach out to your Sponsor. Password and registration links are only valid for 24 hours. Please complete the registration process within this timeframe.

Point of Contact: ARTRANS G6 | Cargo Booking, usarmy.scott.sddc.mbx.g6-ibs-cn@army.mil

Expiration Date: N/A

Category: General