

Army Transportation Command (ARTRANS)

Customer and Carrier Advisory

October 7, 2025

CA-25-10-07/0065

Subject: Global Freight Management (GFM) Freight Carrier Registration Program and Carrier Performance Module (CPM) Update

Purpose: Inform Transportation Officers (TOs), Installation Transportation Office (ITO) and Commercial Transportation Service Providers (TSP) about the upcoming system change concerning the Freight Carrier Registration Program (FCRP) and the Carrier Performance Modules.

Be Advised: Scheduled for 15 Oct 25, the following changes are being implemented to the Carrier Performance Management (CPM) system as part of the Functional Change Request Process:

1. An additional point of contact (POC) field will be added within the Freight Carrier Registration Program (FCRP) to facilitate improved communication.
2. The Chief Executive Officer (CEO) and the CPM POC(s) will receive automated email notifications for all carrier action letters generated within CPM.
3. The "Sincerely" field of all CPM-generated letters will automatically populate with the actual user's information.
4. The system will automatically generate and transmit a signed PDF copy of each CPM letter directly to the carrier. The signature block will be dynamically generated using the information in the "Sincerely" field.

Point of Contact: GFM Team, usarmy.scott.sddc.mbx.gfm-team@army.mil

Expiration Date: N/A

Category: System Enhancements