**Military Surface Deployment and Distribution Command**
**Customer and Carrier Advisory**
**January 5, 2024**
**CA-24-01-05/0003**

**Subject:** SDDC Shipper Session Notice for 15 February 2024

**Purpose:** To train ITOs and other government transportation personnel on Shipper Process Metrics.

SDDC G33S Outreach and Engagements Branch will host a shipper session covering newly developed Shipper Process Metrics.  These metrics, developed by the SDDC G33S Freight Management Team, are intended to provide Service Transportation Personnel with information that can be used to help ensure responsible Transportation Officers/Transportation Offices meet DoD requirements when awarding and paying for DoD freight shipments.

Metrics cover:
- High incidents of bypassing the lowest cost carrier
- High incidents of using GFM override features
- High incidents of delayed carrier freight payments
- High rejection rates of Transportation Protective Services shipments

Training will be provided by the SDDC G3.

The target audience for this session is ITOs and DoD Freight Specialists.

**Be Advised:** Participants must register for the Shipper Session prior to 12 February 2024.

The meeting invite will be sent out the morning of 13 Feb 2024.

To register, DOD shippers should visit:
https://sddc.aep.army.mil/sites/G3/apps/shipperSession/default.aspx.

Select the "Shipper Session Schedules" tab, then select the appropriate "Fiscal Year" header to expand the menu.  Participants should select the session(s) he/she wishes to register for.  All scheduled Shipper Sessions for the year are posted here and shippers may register for more than one session (dates, time and topics are subject to change).

Participants should enter their "Point of Contact Information" and then click save.

The Shipper Session will be conducted in TEAMS.

Detailed Shipper Session Registration Login Instructions are included below.

**POC:** SDDC G3 Domestic Freight Services Branch:

usarmy.scott.sddc.mbx.g3-domestic-freight-services-branch@mail.mil
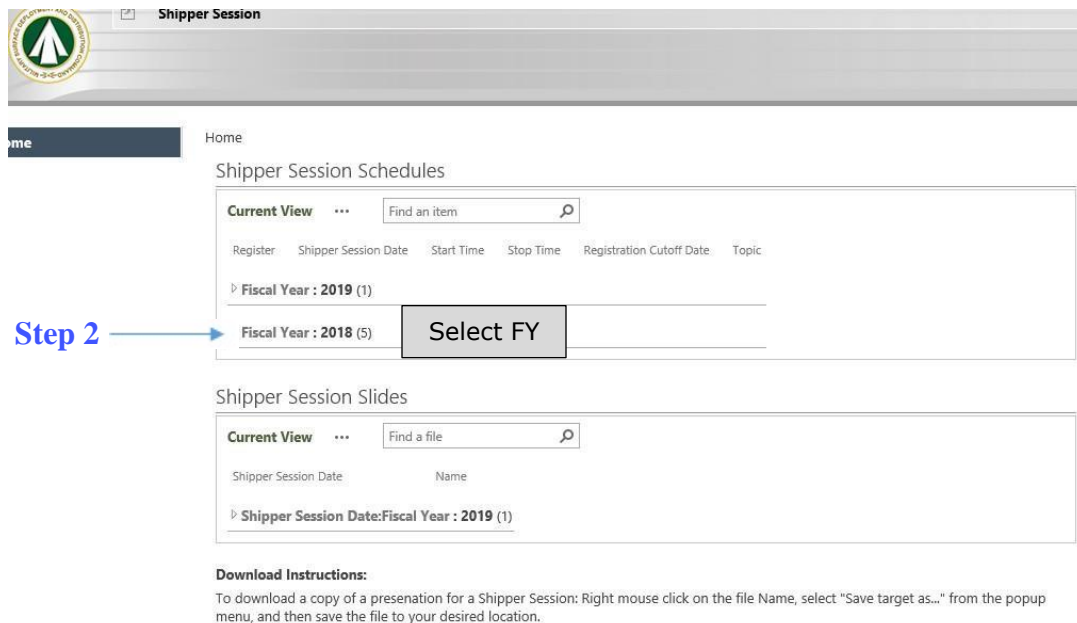
**Expiration:** 15 Feb 2024

**Category:** General Information

**Shipper Session Registration Login Instructions**

**Step 1** ⟶ Use this link:

https://sddc.aep.army.mil/sites/G3/apps/shipperSession/default.aspx

Participants will be directed to the main screen to register.

**Shipper Session**

## Shipper Session Schedules

| Current View ··· | Find an item | | | | |
|---|---|---|---|---|---|
| Register | Shipper Session Date | Start Time | Stop Time | Registration Cutoff Date | Topic |

▷ Fiscal Year : 2019 (1)

◢ Fiscal Year : 2018 (5)

**Step 3**

egister View | 1/25/2018 | 13:00 | 15:00 | 1/22/2018 12:00 PM | Negotiations

Spot Bid

Cost Disputes

> Register: Find the desired session and click on the "Register" button.

Register View | 3/29/2018 | 13:00 | 15:00 | 3/26/2018 12:00 PM | Carrier Performance

Shipping sensitive Items SRC/ CIIC codes, etc.

Carrier's refusing a shipment due to tender rates issues

Register View | 5/24/2018 | 13:00 | 15:00 | 5/21/2018 12:00 PM | Domestic Transportation Contract and ITV

Register View | 7/26/2018 | 13:00 | 15:00 | 7/23/2018 12:00 PM | Defense Transportation Tracking System (DTTS) include CMOS DTTS interface

**Step 4**

> Enter POC Information: Use the drop down to select Prefix, Branch-Agency and Employee Type.

## Shipper Session Registration Form

| | | |
|---|---|---|
| | | Shipper Session Date: 1/25/2018 |
| Prefix * | First Name * | Last Name * |
| Phone Number * | Email Address * | Job Title * |
| Branch-Agency * Central Security Service (CSS) | | Employee Type * |
| Number of Participants * 1 | | |

**Note: All times are Central Time (**

Save | Cancel

| Registration Cutoff Date | Shipper Sessi | te | Start Time | Stop Time | Topic |
|---|---|---|---|---|---|
| 1/22/2018 12:00 PM | 1/25/2018 | | 13:00 | 15:00 | Negotiations |
| | | | | | Spot Bid |
| | | | | | Cost Disputes |

**Step 5**

**Step 6**

> Number of Participants: If planning for more than one individual from a shipping activity to participate (i.e., in a conference room or office setting), only one person is required to register, but the total number of participants must be annotated.  This will allow for an accurate count of participants.

> Click on the "Save" button.

**Step 7**

Message from webpage  ✕

⚠ Thank you for registering.

OK

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> Registration is complete.  Click "O