



Biography

Department of the Army



Mandy Laughlin Chief, Benefits and Compensation Division

Office of the Assistant G-1 for Civilian Personnel

Headquarters, Department of the Army

Ms. Mandy Laughlin has served in the Federal Service, Human Resources field for 27 years and currently serves as the Chief, Benefits and Compensation Division (BCD), Office of the Assistant G-1 for Civilian Personnel (AG-1CP). As BCD Chief her responsibilities include: Overseeing the development and execution of Army-wide policies and procedures for benefits, travel, overseas entitlements, fraud investigation, workers' compensation, and civilian compensation programs; directing pilot programs, legislative proposals, and special studies; providing Army-wide operational support to include but not limited to special salary rates, incentives, Joint Travel regulations, Work-Life programs, overseas allowances, Federal employee benefits, and the FECA program; providing influential advice to the Assistant G-1 and Deputy Assistant Chief of Staff of the Army for Army's worldwide civilian personnel management and administration operations.

Prior to AG-1CP, Ms. Laughlin served with the Civilian Human Resources Agency (CHRA) providing staffing and classification support to the Defense Health Agency where she served in an agency-wide classification study conducting desk audits, developing standardized position descriptions and leading negotiations with high level officials involving extensive changes in established HR procedures.

Before moving to CHRA, Ms. Laughlin served in various positions with Washington Headquarters Service, Defense Commissary Agency, Defense Contract Management Agency and Army Recruiting Command. Ms. Laughlin's career includes experience in both civilian and military personnel to include Air Force promotions, military awards, fiscal oversight of the Global War on Terrorism for active duty and reserve tours, strength management advisor for military recruiters, staffing, recruitment/placement, classification and retirement.