



DEPARTMENT OF THE ARMY
HEADQUARTERS, EIGHTH ARMY
UNIT #15236
APO AP 96271-5236

EACG (600)

20 September 2024

MEMORANDUM FOR Soldiers assigned to Eighth Army Units

SUBJECT: Eighth Army Command Policy Letter #6, Rights of Soldiers to Present Complaints or Requests for Assistance from the Inspector General

1. References:

- a. Army Regulation (AR) 600-20, Army Command Policy, 24 July 2020.
- b. AR 20-1, Inspector General Activities and Procedures, 23 March 2020.

2. All Soldiers have the right to present complaints, grievances, or requests for assistance directly to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.

3. Before visiting with the Inspector General, please consider whether your chain of command can more easily and promptly address your concerns. However, you are not required to present your concerns to your chain of command before contacting the Inspector General. Remember to obtain permission to be absent during duties if you wish to visit the Inspector General during duty hours. You are not required to tell anyone why you want to speak to an Inspector General.

4. You may visit, call, or write your local Inspector General using the following contact information:

Eighth Army (8A) Inspector General
usarmy.humphreys.8-army.mbx.ig-asst@army.mil
Building 12400 (HQ 10), Room G4-101
Camp Humphreys, South Korea 96271
DSN (315) 755-2000
Commercial 0503-355-2000.

5. If you believe the 8A Inspector General's response to your concerns is not fair, complete, or in accordance with law or regulation – or if you believe that contacting your local Inspector General may jeopardize your interests – you may write to U.S. Army Pacific, ATTN: Inspector General, APIG, 263 Montgomery Drive, Bldg. 344, Fort Shafter, HI 96858, DSN (315) 437- 4402. You may also call the Department of the Army Inspector General (DAIG) or Inspector General, Department of Defense (IG, DOD) Hotline. Their telephone numbers are as follows:

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a. DAIG Assistance Line: 1-800-752-9747 (toll free)

b. IG, DoD Hotline: 1-800-424-9098 (toll free)

6. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General or a Member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General, a Member of Congress or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the Inspector General, you are subject to disciplinary action.

7. In accordance with AR 20-1, paragraph 1-13, the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the Inspector General for help, make a complaint, contact, or assist an Inspector General during an inspection or investigation, or otherwise interact with an Inspector General.

8. The point of contact for this this memorandum is the 8A Command Inspector General at DSN (315) 755-4300.



CHRISTOPHER C. LANEVE
Lieutenant General, USA
Commanding

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