



**Civilian Aide to the
Secretary of the Army**
OKLAHOMA (NORTH)



JILL A. CASTILLA

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Ms. Castilla leads Citizens Bank of Edmond as President and Chief Executive Officer, and Chairwoman of its bank holding company. Ms. Castilla joined Citizens Bank in 2009, transforming the small struggling institution into the most innovative community bank in the nation. Ms. Castilla is a frequent keynote speaker on leadership, banking, and technology. Before her career in community banking, Ms. Castilla served in management roles at Federal Reserve Bank of Kansas City and was an enlisted member of the Oklahoma National Guard and U.S. Army.

EDUCATION

Master's degree in economics from the University of Oklahoma (2000); Bachelor's degree in finance from Hawaii Pacific University (1996); University of Wisconsin's Graduate School of Banking (2006) and Wharton School at the University of Pennsylvania Executive Leadership Program (2018).

MILITARY SERVICE

Enlisted member of U.S. Army & Oklahoma Army National Guard (1992 - 1996)

MEMBERSHIPS AND OTHER AFFILIATIONS

MILITARY: The American Legion (2015 - Present), Blue Star Mothers; Honorary Commander, 552nd Air Control Wing, USAF, Tinker AFB

CIVIC: Board of Directors, YMCA of Greater Oklahoma City; Board of Directors, Oklahoma Hall of Fame; Board of Directors, Mercy Hospital – West Oklahoma region; Board of Directors, Edmond Chamber of Commerce; Board of Directors, Port Authority of Oklahoma City; and Member, Rotary Club of Oklahoma City; Founder of Heard on Hurd in 2014, a family-friendly street festival that draws more than 250,000 attendees annually into downtown Edmond and has generated more than \$60 million in local economic impact.

INDUSTRY: Dean and Chair of the Southwest Graduate School of Banking at Southern Methodist University; Appointed Member of the Federal Advisory Council, representing the Federal Reserve's Kansas City District; Advisory Board, Castle Creek Capital; Board of Directors, Metafund; Advisory Director for Transpecos Bank; Member of American Bankers Association's Venture Investment Committee; editorial board member of the ABA Banking Journal; Board of Directors, Community Bankers Association of Oklahoma; Member, International Women's Forum; Member, Women Presidents Organization; Member, Young Presidents' Organization; Chairman of Citizens Bancshares and Vice-Chairman of Citizens Bank of Edmond Board of Directors.

AWARDS AND RECOGNITIONS

100 Most Influential People in FinTech by FinTech Weekly (2021); Most Powerful Women in Banking by American Banker (2021, 2020); Executive of the Year by Banking Dive (2020); Banker of the Year by Cornerstone Advisors (2020); Best Fintech Partnership Award by Finovate (2020); Oklahoma City's 50 Most Powerful Women (2021-2016); Community Banker of the Year by American Banker (2018). Most Innovative CEOs in Banking by Bank Innovation (2017); Most Admired CEOs in Oklahoma by Journal Record (2016-2018); Business Leader of the Year by Oklahoma Christian University; Most Powerful Women in Banking - Women to Watch by American Banker (2014-2019). Her Citizens team is a two-time recipient of the "Top Team in Banking" (2015, 2016); Edmond Woman of the Year (2013).

ORIGINAL APPOINTMENT

July 2019

