



DEPARTMENT OF THE ARMY  
HEADQUARTERS, EIGHTH ARMY  
UNIT #15236  
APO AP 96271-5236

03 OCT. 2020.

EACG

MEMORANDUM FOR All Eighth Army Soldiers

SUBJECT: Eighth Army Command Policy Letter #5, Rights of Soldiers to Present Complaints or Requests for Assistance from the Inspector General (IG)

1. References:

- a. Army Regulation (AR) 600-20, Army Command Policy, 24 July 2020.
- b. Army Regulation 20-1, Inspector General Activities and Procedures, 23 March 2020.

2. Purpose. All Soldiers have the right to present complaints, grievances, or requests for assistance directly to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.

3. Policy. Before visiting with the IG, please consider whether your chain of command can address your concerns in a more prompt manner. However, you are not required to present your concerns to your chain of command before contacting the IG. Remember to obtain permission to be absent during duties if you wish to visit the IG during duty hours. You are not required to tell anyone why you want to speak to an IG.

3. You may visit, call, or write your local IG using the following contact information:

Eighth Army (8A) Inspector General (IG)  
[usarmy.humphreys.8-army.list.igasst@mail.mil](mailto:usarmy.humphreys.8-army.list.igasst@mail.mil)  
Building 12400 (HQ 10), Room G4-101,  
Camp Humphreys, South Korea 96271  
DSN (315) 755-2000  
Commercial 0503-355-2000.

4. If you believe the 8A IG response places your interest in jeopardy or is not fair, complete, or in accordance with law or regulation or – if you believe that contacting your local IG may jeopardize your interests – you may write to U.S. Army Pacific, ATTN: Inspector General, APIG, 263 Montgomery Drive, Bldg 344, Fort Shafter, HI 96858, DSN (315) 437- 4402. You may also call the Department of the Army Inspector General (DAIG) or Inspector General, Department of Defense (IG, DOD) Hotline. Their telephone numbers are as follows:

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DAIG Assistance Line: 1-800-752-9747 (toll free)

IG, DoD Hotline: 1-800-424-9098 (toll free)

5. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the IG or a Member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the IG, a Member of Congress or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the IG, you are subject to disciplinary action.

6. In accordance with AR 20-1, paragraph 1-13, the IG has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the IG for help, make a complaint, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

7. The point of contact for this this memorandum is the Eighth Army Command Inspector General at DSN (315) 755-4300.



WILLARD M. BURLESON III  
Lieutenant General, USA  
Commanding