

## BEFORE YOU TELL IT TO YOUR INSPECTOR GENERAL

### ***Is the IG the best source to resolve the issue?***

(Some agencies have redress procedures that must be used. (i.e EO, EEO, Sharp, Management Employee Relations (MER), SJA))

### ***Be sure you have a problem, not just a peeve.***

(Are the cooks turning out lousy chow or was it just one bad meal)

### ***Give your chain of command a chance to resolve the problem.***

(Many problems must be addressed by the chain of command for resolution anyway)

### ***If assistance is needed, contact the MRC, East IG first.***

(IGs at higher commands will normally refer the case to the local IG office for action)

### ***Be honest and don't provide misleading information.***

(IGs will discover the truth quickly in most cases and there may be penalties for knowingly providing false information)

### ***IGs are not policy makers.***

(If a policy is flawed you can submit proposed change on DA form 2028)

### ***IGs can only recommend, not order a resolution.***

(Only Commanders can order, the role of the IG is to advise the Commander)

### ***Remember IGs can only resolve a case on the basis of fact.***

(Your claim that supervisor has violated the rule doesn't make it fact. A claim must be supported by evidence)

### ***Don't expect instant action on your request...Be patient.***

(Investigations and inquiries take time)

Be prepared to take "No" for the answer.

(In any case "Yes" or "No", the IG will explain why)



## Contact Information:

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IG Email Dropbox:

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# Medical Readiness Command, East

## Office Of The Inspector General



## “RIGHT—THEN FORWARD”



## ***Do I need to use my chain of command? What if they are the problem?***

It depends. We will always ask if you have contacted your chain of command about your issues. Though no request for assistance can be ignored, we ask that you give your Chain of Command a chance to resolve the problem first. If your supervisor is the source of your problem, have you spoken to your commander? Still in doubt? Give us a call.

## ***Is the IG the best source to resolve my issues or complaints?***

Not necessarily. Some agencies that we often make referrals to include EO, EEO, Labor Management Employee Relations (LMER), SJA, ACS, Family Advocacy, Chaplain's Office, Patient Advocates, other IGs, and of course your unit Chain of Command. Also, some regulations also have redress procedures that must be used before an IG becomes involved.

## ***Do I need my supervisor's or chain of command's permission to see the IG?***

No. There are no preconditions that need to be met before you see an IG. However, if you see us during duty hours, ensure that you have permission to be excused from your place of duty.

## **IG Role**

To serve as an extension of the *eyes, ears, voice, and conscience* of the Commander.

## ***IG Functions***



**“To complain without fear of reprisal is the right of every Soldier, Civilian, or Family Member seeking IG Help. After all, problem solving is one of the IG’s primary missions”**

## **Remember.... IGs:**

- We are here to assist when things seem to not be working
- Don't make or change Policy
- We recommend; we do not order, bring punishment or judgment
- We resolve cases based on facts

## **Telling it to the IG...**

- ✓ Be sure it's a problem, not just a peeve
- ✓ Fill out DA Form 1559 (Inspector General Action Request).
- ✓ Give your Chain of Command an opportunity to solve the issue
- ✓ Be honest – don't mislead!
- ✓ Be open in providing all information...don't hold back
- ✓ Remember IGs can only resolve a case on the basis of fact.
- ✓ Keep in mind that IGs are not policy makers
- ✓ Be patient on your request... don't expect immediate resolution
- ✓ Be prepared to take “NO” for an answer
- ✓ Provide any supporting documents
- ✓ Be clear and Specific...
- ✓ Remember that IGs can only resolve a case on the basis of fact.

## **Military Whistleblower Protection Act**

Provides protection to individuals that communicate information that is a violation of law, rule, or regulation; abuse of authority; an incident of gross waste or mismanagement; a substantial risk to public health and safety.

[www.dodig.mil/hotline/reprisalcomplaint.html](http://www.dodig.mil/hotline/reprisalcomplaint.html)